

BY-LAW NO. 7

METROLINX (the "Corporation")

A by-law establishing an alternative dispute resolution program for contravention of certain parking and fare by-laws

BE IT ENACTED as a by-law of the Corporation as follows:

1. DEFINITIONS

- 1.1 In this by-law and in all other by-laws of the Corporation, unless the context otherwise requires:
- (a) Words defined in the *Metrolinx Act, 2006* shall have the meaning assigned to them for purposes of the *Metrolinx Act, 2006*;
 - (b) "Hearing Officer" means a person appointed by the Corporation to conduct hearings under this by-law;
 - (c) "Officer" means an officer designated by the Corporation for the purposes of enforcing the by-laws of the Corporation.
 - (d) "Person" means the person who is named in the administrative fee notice, the registered owner of a motor vehicle in the case of a parking contravention, or any person acting as an agent for that person.
 - (e) "Screening Officer" means an employee of the Corporation who is appointed for the purposes of screening administrative fees under this by-law.

2. DESIGNATED BY-LAWS TO WHICH THE SYSTEM OF ADMINISTRATIVE FEES APPLIES

The following sections of Metrolinx By-law No. 2 are hereby designated for the purposes of a system of administrative fees:

Designated sections

- 2.1 The following offences under Metrolinx By-law No. 2 for contraventions in respect of the payment of fares by passengers or respecting the stopping, standing or parking of vehicles are hereby designated as contraventions to which the system of administrative fees applies:
- (a) 2.19 – fail to show a valid ticket when directed
 - (b) 3.17(a) – park vehicle contrary to parking control sign
 - (c) 4.2 – park vehicle not incidental to use of the transit system
 - (d) 4.3 – park vehicle over 48 hours
 - (e) 4.5 – park vehicle excessive weight
 - (f) 4.6 – park, stand or stop vehicle outside designated area
 - (g) 4.8 – park vehicle occupy more than one space

Notice, Reviews and Hearings

Notice

- 2.2 Any notice pursuant to this By-law may be given in any of the following ways and is effective:

On the date on which a copy is delivered to the person to whom it is addressed;

On the seventh day after a copy is sent by regular mail to the person's last known address;

Upon the conclusion of the transmission of a copy by facsimile transmission to the person's last known facsimile transmission number; or

Upon the sending of a copy by e-mail transmission to the person's last known e-mail address.

Notice of violation

- 2.3 Any notice alleging a contravention of a provision of a designated by-law shall clearly set out the date and time at which the contravention occurred and any other information necessary for a thorough understanding of the circumstances of the alleged contravention. The notice shall include but not be limited to:

(a) Name, date of birth and address of the person who committed the contravention or registered owner information in the case of a vehicle;

(b) The nature of the allegation;

(c) The amount of the administrative fee required to be paid including, any information relating to payment options and the consequences of failure to pay;

(d) The process and timelines for requesting a review before a Screening Officer regarding the imposition of the fee.

Request for review by a Screening Officer

- 2.4 Any person who receives a fee notice under this By-law may request a review of the administrative fee by a Screening Officer in accordance with this section:

(a) The person's right to request a review expires on the 15th day after the notice of violation is given to the person;

(b) The person's right to request that a Screening Officer extend the time to request a review expires on the 15th day after a notice of non-payment is given to the person at which time the administrative fee shall be deemed to be affirmed.

(c) The Screening Officer may extend the time to request a review where the person demonstrates to the screening officer extenuating circumstances that reasonably warrants the extension of time.

Screening Officer Powers

- 2.5 On a review of an administrative fee, the Screening Officer may cancel, affirm, vary or extend the time to pay the fee based on the following grounds:

(a) Where the person establishes, on a balance of probabilities, that the person did not commit the act described in the violation notice; or

(b) The cancellation, reduction or extension of the amount or time to pay is necessary to relieve undue hardship; or

- (c) The cancellation, reduction or extension of the amount of the fee or the time in which to pay is consistent with ensuring the integrity of the proof of payment fare system or compliance with parking regulations.

- Procedures for review* 2.6 The Screening Officer shall conduct reviews in an expeditious and cost effective manner while ensuring procedural fairness and equity. Reviews by a Screening Officer may be conducted in person, in writing, or electronically.
- Notice of Review Meeting* 2.7 In the event that a date and time is required to be established to conduct a review, the person shall be given at least 7 days' notice of the date, time and place of the scheduled meeting with a Screening Officer.
- Decisions in writing* 2.8 Decisions of a review by a Screening Officer shall be provided in writing.
- Hearings* 2.9 A person who receives notice of the Screening Officer's decision may request a review of the Screening Officer's decision by a Hearing Officer within 15 days of receiving notification of the Screening Officer's decision:
- (a) The Hearing Officer after considering all submissions may amend, vary, cancel, reduce, or extend the time for payment of the administrative fee on the following grounds:
 - (i) Where the person establishes, on a balance of probabilities, that the person did not commit the act described in the violation notice; or
 - (ii) The cancellation, reduction or extension of the amount or time to pay is necessary to relieve undue hardship; or
 - (iii) The amendment, variation, cancellation, reduction of the amount or the time to pay is consistent with ensuring the integrity of the proof of payment fare system or compliance with parking regulations.
- Extension of time* 2.10 A Hearing Officer has the authority to extend time limits prescribed by this by-law whether or not the prescribed time period has expired if:
- (a) The person requesting the extension demonstrates to the Hearing Officer extenuating circumstances that warrant the extension of time; or
 - (b) In the opinion of the Hearing Officer the extension of time is necessary to ensure procedural fairness.
- Notice of hearing* 2.11 A person shall be given at least seven (7) days' notice of the date, time and place of the hearing before a Hearing Officer.
- Representatives* 2.12 Before making a decision under section 2.9 or 2.10 the Hearing Officer shall conduct a hearing where both the person and the Corporation are given an opportunity to be heard.
- Procedures for hearings* 2.13 The Hearing Officer shall conduct hearing in an expeditious and cost effective manner while ensuring procedural fairness and equity. Hearings by a Hearing Officer may be conducted in person, in writing, or electronically.

- Decisions in writing* 2.14 All decisions of a Hearing Officer shall be provided in writing.
- 2.15 All hearings conducted by a Hearing Officer shall be in accordance with the *Statutory Powers Procedures Act*, R.S.O. 1990, c. S. 22, as amended.
- Decision final* 2.16 Any decision of a Hearing Officer is final.
- Refund* 2.17 Where a person has paid an administrative fee that is subsequently cancelled or reduced, the Corporation shall refund the amount cancelled or reduced.
- Failure to attend* 2.18 Where a person fails to attend a meeting with a Screening Officer or a hearing in front of a Hearing Officer, the administrative fee shall be affirmed.
- 2.19 Where a person fails to a hearing they shall be required to pay additional fees as prescribed in Schedule "A".
- Debt to the Corporation* 2.20 An administrative fee becomes a debt due to the Corporation of each person to whom the administrative fee notice was given when:
- (a) the amount of the fee is reduced, varied or for which time for payment has been extended by a Screening Officer or Hearing Officer; or
 - (b) the time in which to pay the administrative fee has expired; or
 - (c) the person fails to attend at a scheduled meeting with a Screening Officer; or
 - (d) the person fails to attend at a scheduled hearing with a Hearing Officer.
- Additional Fees* 2.21 The Corporation reserves the right to add additional fees as permitted by the *Metrolinx Act, 2006* or any regulation made under the Act.
- Officer not to receive payment* 2.22 An officer issuing a notice of violation shall not receive payment for any administrative fee.

Schedule of Administrative Fees for Contraventions

- List of fee amounts* 2.23 The amount of fee to be paid for each contravention is as prescribed in Schedule "A" appended to this by-law.
- Additional Fees* 2.24 The amount for any additional fees to be collected and the purpose for which they are added is as prescribed in Schedule "A" appended to this by-law.
- Effective Date* 2.25 This By-law becomes effective once the Administrative Fees Regulation made under the *Metrolinx Act, 2006* comes into effect.
- 30 day Notice* 2.26 The Corporation shall give public notice of any change to the amount(s) of an administrative fee at least 30 days before implementation of the change of such fee.

3. APPOINTMENT OF HEARING OFFICERS

Customer Service Advisory Committee

3.1 The Vice President, Customer Service shall recommend eligible candidates for appointment to the Customer Service Advisory Committee, which recommendation shall give preference to eligible candidates:

- (a) with knowledge of and experience in administrative law; and
- (b) of good character.

Appointment, etc.

3.2 The Customer Service Advisory Committee will interview the recommended eligible candidates, evaluate candidates based on pre-determined criteria including compliance with conflict of interest guidelines, and recommend successful candidates for Metrolinx's appointment or renewal.

Number of Hearing Officers

3.3 The Customer Service Advisory Committee shall recommend the appointment of that number of Hearing Officers as required by the Corporation from time to time.

Term

3.4 Each Hearing Officer shall serve at the pleasure of the Corporation and each appointment shall be effective until terminated in accordance with the terms of an agreement between the Hearing Officer and the Corporation, or in the absence of such provision, on thirty days' notice by the Corporation.

The foregoing by-law is hereby consented to and passed as a by-law of the Corporation by the Members of the Board of Directors the 15th day of February 2024 pursuant to Subsection 21(1) of the *Metrolinx Act*, 2006, effective the 1st day of April, 2024.

Schedule "A" to By-law No. 7

Metrolinx

Administrative Fees

Item	Description of contravention	Section of By-law No. 2 that has been designated	Amount of Fee	Late Payment Fee if <u>not</u> Paid within 15 Days	Maximum Administrative Penalty
1.	Fail to show valid ticket when directed	Section 2.19	First Offence: 35.00	\$25.00	\$60.00
			Second Offence: \$50.00	\$25.00	\$75.00
			Third Offence: \$100.00	\$25.00	\$125.00
			Four or more offences: Provincial Offence Notice (PON) or summons	N/A	Provincial Offence Notice (PON), summons
2.	Park vehicle not incidental to use of transit system	Section 4.2			\$25.00
3.	Park vehicle over 48 hours	Section 4.3			\$25.00
4.	Park vehicle — excessive weight	Section 4.5			\$25.00
5.	Park vehicle outside designated area	Section 4.6			\$25.00
6.	Stand vehicle outside designated area	Section 4.6			\$25.00
7.	Stop vehicle outside designated area	Section 4.6			\$25.00
8.	Park vehicle occupy more than one space	Section 4.8			\$25.00
9.	Park vehicle contrary to parking control sign	Section 3.17(a)			\$25.00
10.	Fail to attend Hearing Officer appointment	Additional Fee added administratively			\$100.00
11.	Dishonoured Payment	Additional Fee added administratively			\$30.00
12.	A fee in respect of collection costs if the Corporation uses a collection agency to collect Administrative Fees and Additional Fees	Additional Fee added administratively			\$20.00