GO Transit 2024 Starbucks Offer

(the "Offer")

OFFICIAL OFFER TERMS ("TERMS")

- 1. OFFER DESCRIPTION: In this Offer, participants will have a chance to receive one hundred (100) Starbucks "Stars" by signing up to receive marketing communications from GO Transit and make at least three (3) round trips on GO Transit and paying the fare with their physical PRESTO card or PRESTO card in a mobile device in a Single Week during the Offer Period (as defined below).
- 2. HOW TO PARTICIPATE IN THE OFFER: Offer begins at 12:01am Eastern Standard Time ("EST") on Monday, November 11, 2024, and ends at 11:59pm EST on Friday, December 20, 2024 ("Offer Period"). The Offer Period may be extended or terminated early at the discretion of Metrolinx without prior notice. To register for the Offer, the participant must sign up to receive marketing communications from GO Transit at https://cloud.email.gotransit.com/2024-starbucks and make at least three (3) round trips on GO Transit and pay the fare with their physical PRESTO card or PRESTO card in a mobile device between 12:01am on a Monday and 11:59pm on a Friday of the same week ("Single Week") in the Offer Period ("Offer Requirements"). One (1) round trip is completed when you take the GO Transit from any GO station or stop to any other GO station or stop twice on the same day. For the purposes of this Offer, GO Transit includes any GO bus and GO train. Only one (1) Offer per person may be claimed per Single Week during the Offer Period. This Offer is valid until a total of 25,000 Starcodes are issued.
- 3. OFFER REWARD DESCRIPTION: In this Offer, the participants will receive one (1) starcode ("Starcode" or "Offer Reward") that is the equivalent to one hundred (100) Starbucks Stars which can be redeemed at participating Starbucks stores in Canada for free food and beverage items. Not all Starbucks stores honour Star redemption tiers. The Starcode must be accepted as awarded and is valid until February 15, 2025. The Starcode has no cash redemption value and is not valid if reproduced, transferred, assigned or sold. Metrolinx reserves the right at their sole discretion to substitute another reward for one of equal or greater monetary value if the Offer Reward described above cannot be provided for any reason.

The Stars converted from the Offer Reward are subject to the Starbucks Rewards <u>terms of use</u>. As a result, Stars converted from the Starcode will be automatically added to the participant's Starbucks Rewards account within 24 hours from when the participant clicks on the link provided by GO Transit and the Stars shall expire six months after the calendar month in which such Stars were converted. For example, if the Starcode was converted into Stars on December 15, 2024, they will expire on July 1, 2025. The Stars are personal to the individual and may not be sold, transferred or assigned to, or shared with, any family member, friend or others, or used for any commercial purpose.

4. HOW TO CLAIM THE OFFER REWARD: Once the participant has fulfilled the Offer Requirements as described in Section 2 of the Terms, the participant will be contacted by email ("Contact") by GO Transit and be provided with one (1) Starcode while supplies last. To claim the Starcode, the

participant must have or create a Starbucks Rewards account. See starbucks.ca/rewards for details on the Starbucks Rewards program.

- 5. PRIVACY: Pursuant to Section 39(2) of the Freedom of Information and Protection of Privacy Act, you are notified that by registering for this Offer, personal information relating to you such as your full name, postal code, email address and phone number is being collected for the purpose of participating in promotional activities. Questions about this collection should be addressed to the Senior Privacy Officer, Metrolinx, 97 Front Street West, 2nd Floor, Toronto, Ontario, M5J 1E6, (416) 202-5941. By accepting an Offer Reward, the participant agrees that Metrolinx and/or Starbucks may use their name, and/or Offer Reward information for promotional purposes in any medium, whether now known or developed at a future date, including but not limited to any Internet-based medium, at any time and in perpetuity, without additional compensation or notice. Metrolinx's handling of all personal information is governed by the Freedom of Information and Protection of Privacy Act.
- 6. LIMITATION OF LIABILITY: By registering in this Offer, participants agree that Metrolinx and Starbucks will not be responsible or liable for: (a) late, lost, stolen, damaged, garbled, incomplete, misdirected, or undeliverable e-mail or phone number or other communications; (b) errors, omissions, interruptions, deletions, defects, or delays in operations or transmissions of information, whether arising by way of technical or other failures or malfunctions of computer hardware, software, communications devices, or transmission lines or data corruption; (c) theft, destruction, unauthorized access to or alteration of entry materials; (d) any injuries, damages, or losses to any person or property resulting in whole or in part, directly or indirectly, from participation in this Offer (including, without limitation, damage to any computer system resulting from accessing or downloading information related to this Offer) or any Offer-related activity or from the acceptance, possession, participation in, use or misuse of an Offer Reward; or (e) electronic communications that are undeliverable or redirected from an individual's e-mail inbox or voicemail as a result of any form of active or passive filtering of any kind, including but not limited to spam filtering, or insufficient space in participant's email account to receive email messages or voicemails.
- 7. GENERAL: The Offer is subject to all applicable federal, provincial, municipal, and local laws. By entering the Offer, participants agree to comply with these Terms and the decisions of Metrolinx and Starbucks, whose decisions are final and binding in all matters related to this Offer. Participants who have not complied with these Terms are subject to disqualification. The Offer is valid until 25,000 Starcodes are issued. Metrolinx and Starbucks reserve the right, at their sole discretion and without prior notice, to modify, cancel, terminate or suspend this Offer at any time. Paragraph headings are for reference only and are not to affect the interpretation of these Terms. No correspondence will be entered into by Metrolinx except with the participant as set out in Section 4 above. If any provision of these Terms is declared invalid or unenforceable, such provision shall be deemed modified to the extent necessary and possible to render it valid and enforceable. In any event, the unenforceability or invalidity of any provision shall not affect any other provision of these Terms.

Metrolinx and Starbucks reserve the right in its sole discretion to disqualify, from this Offer and any future Offer or other promotion conducted by Metrolinx and Starbucks, any individual that it finds or believes to be tampering with the registration process or operation of the Offer, to be acting in violation of these Terms, or in an unsportsmanlike or disruptive manner, or with intent to annoy, abuse, threaten or harass any other person. ANY ATTEMPT BY A PARTICIPANT OR ANY OTHER PERSON TO DELIBERATELY DAMAGE OR UNDERMINE THE LEGITIMATE OPERATION OF THIS OFFER MAY BE A VIOLATION OF CRIMINAL OR CIVIL LAWS. SHOULD SUCH AN ATTEMPT BE MADE, METROLINX AND STARBUCKS RESERVE THE RIGHT TO SEEK DAMAGES FROM ANY SUCH INDIVIDUAL TO THE FULLEST EXTENT PERMITTED BY LAW.

For French Terms and Conditions, visit:

https://assets.metrolinx.com/image/upload/Documents/GO/Offer Rules Starbucks FR. pdf