

Subject: FW: Ttc passes

From: Justin Davis [REDACTED]
Sent: February-13-20 12:26 PM
To: Chair of Metrolinx
Cc: CEO (Metrolinx)
Subject: Ttc passes

Dear metrolinx Board and metrolinx ceo Phil verster:

The metrolinx Board and metrolinx management needs to have a monthly printed ttc presto card with the month and year printed on the card itself that's visible on the front of the card.

As a rider with a disability I refuse to buy a monthly pass on a plain styled Presto Card. I would love to save Money and buy a monthly pass however **it has to be a monthly printed ttc presto card with the month and year printed on the card itself that's visible on the front of the pass.**

Riders need to be able to choose what works best for the individual rider: some riders want a monthly printed pass with the month and year printed on the pass itself that's visible on the front of the card. Some want a plain styled presto card. Allow all riders to choose what works best for each rider.

Riders has the option to buy tokens or a month printed TTC Metropass with the month and year price on the pass itself that's visible on the front of the card.

Pros to having a monthly printed ttc presto card with the month and year printed on the card itself that visible on the front of the card:

- easier for riders with disabilities to navigate and use the ttc if it's a monthly printed ttc presto card with the month and year printed on the pass itself that's visible on on the front of the card . It gives riders with disabilities independence that they need
- Sense of ease knowing that your card is a monthly printed pass with the month and year printed on the pass itself that's visible on the front of the card: if a Presto Card is to close to a credit card it can demagnetize the presto card.
- Riders could buy monthly printed ttc presto cards with the month and year printed on the card itself that's visible on the front of the card at presto vending machines , 7-eleven, shoppers drug mart, etc with cash or credit or debit.
- as a person with attention deficit disorder myself : ie: if a presto device is not working on a bus or street car and the driver says come on pay later. If a Ttc fare inspector is checking for fare payments: I wouldn't know how to argue properly that the presto device has malfunctioned. With a monthly printed ttc presto card with the month and year printed on on the card itself that's visible on the front of the card it would make taking transit easier

Cons of a standard plain styled presto card:

-very stressful for riders with disabilities to use presto

-not knowing that your presto card truly has a monthly pass on it. For riders with disabilities having a monthly printed ttc presto card with the month and year printed on the pass itself that's visible on the front of the card is important: makes taking transit easier:

- You can not see your balance unless you go to a top-up machine or from a computer.
- Presto machines won't let a rider top up to \$21.70 or \$9.30: it only allows, 5,10,20 dollar top ups: if a rider wants to go to a top up machine they should be allowed to put \$21.70 or \$9.30 on the card with cash at a top up machine. Not all riders want to use credit or debit and not all riders want to go to shoppers drugmart
- as a person with a disability specifically attention deficit disorder myself : ie: if a presto device is not working on a bus or street car and the driver says come on pay later. If a Ttc fare inspector is checking for fare payments: I wouldn't know how to argue properly that the presto device has malfunctioned.

It's very clear Metrolinx has not thought about riders with disabilities. I ask that metrolinx management strongly consider s having a monthly printed ttc presto card with the month and year printed on the card itself that's visible on the front of the card.

-having **monthly printed ttc metropass with the month and year printed on the pass itself that's visible that problem with a faulty reader doesn't exist and you can just show the fare inspector your monthly printed ttc metropass with the month and year printed on the pass itself that's visible on the front of the pass.**

****presto fails to remotely realize not all riders want a plain styled presto and that there are riders that want a monthly printed pass with the month and year printed on the pass itself that's visible on the front of the card.**

**this is the reason why presto needs to have a monthly printed ttc presto card with the month and year printed on the pass itself that's visible on the front of the card that can be bought monthly.

Please if metrolinx respects riders with disabilities please have a monthly printed TTC presto card with the month and year printed on the pass itself that's visible on the front of the card.

I know numerous people with disabilities who want a monthly printed ttc presto card with the month and year printed on the card itself that's visible on the front of the card.

Please look into having a monthly printed ttc presto card with the month and year printed on the card itself that's visible on the front of the card, at the February 20th Board meeting.

Sincerely Justin