

Important COVID-19 Vendor Travel Information

Metrolinx is actively monitoring the ongoing global COVID-19 situation. Given the international nature of Metrolinx's suppliers, contractors and vendors and with the Government of Canada advising that all non-essential travel be avoided, including non-essential travel across the Canada- U.S. border, we are asking you to take precautions to ensure the health and safety of your employees as well as that of Metrolinx employees and customers.

Under the direction of the Government of Canada, all travellers arriving in Canada will have an enforced 14-day self-isolation period.

Vendors with staff who will be travelling to Canada for business critical work related to a Metrolinx project are asked to consider whether this travel is absolutely necessary and if possible explore other ways to deliver these services.

Vendors are asked to ensure there are mechanisms in place for your employees who are in Canada to report any changes in health status, especially potential symptoms of COVID-19. Symptoms can include fever, cough, muscle aches and tiredness and difficulty breathing. Any contractor, supplier or vendor visiting or working at Metrolinx facilities is expected to follow the same health and safety protocols as all Metrolinx employees. Specific safety concerns should be raised with your primary Metrolinx contact.

Should an employee start experiencing symptoms while within Canada on business, they should contact the local public health unit (Ontario: 1-866-797-0000; Toronto Public Health: 1-416-338-7600) or the Government of Canada's COVID-19 hotline: 1-833-784-4397.

If you have any questions about the steps Metrolinx is taking, or for further direction please contact your normal Metrolinx contact.

We thank you in advance for your cooperation and understanding