

Let's Get Ready to Ride

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EXECUTIVE SUMMARY

MOMENTUM FROM NOVEMBER RIDERSHIP (26.6% OF 2019) INTO DECEMBER POSITIONS US WELL FOR 3-STEP REOPENING AND A RETURN TO LEISURE, SCHOOL AND BUSINESS TRAVEL

GO TRANSIT

- Safety Never Stops reassurance campaign in market to communicate we're "ready when you are"
- GO Beyond leisure & weekend trip destination promotions & e-tickets

UP EXPRESS

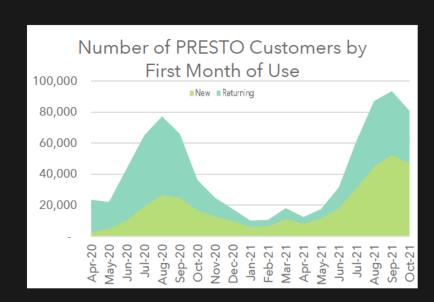
- Safety messaging continues
- Keep Your Trip on Track campaign will restart as travel resumes

PRESTO

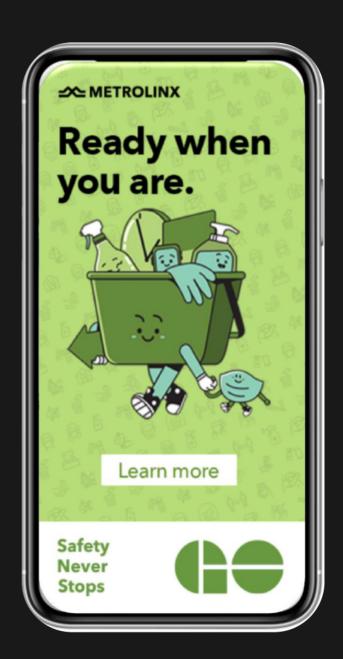
- PRESTO PERKS partner expansion in the works & e-ticketing roll out
- App campaign has generated 224,000 downloads to date and continues

METROLINX

- It's Happening 5.0 promotion of transit progress
- Vision 2030 campaign continues with multicultural PR, online videos and social
- Capital projects stream promotes customer-resident benefits and drives project newsletter acquisition



SAFETY NEVER STOPS, GO BEYOND DESTINATIONS & NEW CUSTOMER EXPERIENCES









KEEP YOUR TRIP ON TRACK, CUSTOMER EXPERIENCE, AND TRAVEL INSPIRATION











10 BEST TRAVEL DESTINATIONS



DISCOVER TORONTO: BEST SOUP FOR TAKEOUT IN THE CITY

RELAUNCH PRESTO PERKS PARTNERSHIPS AND E-TICKET EXPANSION









The Bentway















AGA KHAN MUSEUM











IT'S HAPPENING CAMPAIGN BRINGS TO LIFE TRANSIT & RESIDENT BENEFITS



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METROLINX VIDEO

Let's Get Ready to Ride



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