

**To:** Metrolinx Board of Directors  
**From:** Leslie Woo, *Chief Planning Officer*  
**Date:** June 25, 2020  
**Re:** **Planning Q1 - 20/21 Report**

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## Recommendation

That this report be received for information.

## Highlights

- In response to COVID-19, Planning has accelerated work on three key Business Improvement Plans (BIPs) to support ridership and economic recovery.
  - **Workplace Accommodation:** Floor layouts and occupancy plans across eight office locations are nearing completion, in alignment with physical distancing guidelines, to prepare for sequential occupancy by more than 3,491 staff. Outside the downtown core, similar plans across 38 separate locations (e.g. community offices, maintenance facilities and control centres) are in execution.
  - **Crowding Intelligence:** Resources have been redirected to enable more data capture and to develop geospatial visualization tools that provide customers more real time information, identifying times and location of crowding at GO stations, on trains and buses.
    - The use of pedestrian flow modelling is advancing to assess and predict crowding, especially at Union Station.
  - **Fare Simplification:** In coordination with transit operators through the Fare Integration Forum (FIF), an added focus is being applied to harmonization of concessions to support ridership recovery.
- **Station Access Implementation:** Approximately 80% of on-site infrastructure improvements identified in the 2016 Station Access Plan are now either completed or in delivery.
  - A “quick blitz” application of a suite of station access improvements is underway at five locations, with a focus on walking, cycling and wayfinding.
  - The [Way to GO](#) carpooling tool was launched allowing GO customers to find a carpool partner when they are travelling to a GO station, bus terminal, or carpool lot.
  - The update to the Pick-Up Drop-Off (PUDO) Standard was completed in June 2020, providing more PUDO design options.
- **Business Cases:** The Scarborough Subway Extension Preliminary Design Business Case, the Eglinton Crosstown Western Extension Initial Business Case and the Parklawn Updated Initial Business Case, are now published.

Respectfully submitted.

**Leslie Woo**  
*Chief Planning Officer*