



# BOARD OF DIRECTORS

## AGENDA

Thursday, September 10, 2020

8:00 A.M. - 12:00 P.M.

Watch the public session at <http://www.metrolinx.com>

### CLOSED SESSION

1. CEO/Board In Camera Session  
60 minutes (8:00 - 9:00 a.m.) *Board and CEO*
2. Strategic Objectives & Fiscal Performance  
20 minutes (9:00 - 9:20 a.m.)  
2.1 Strategic Objectives  
2.2 Fiscal Performance  
*Helen Ferreira-Walker/  
Heather Platt/  
Jennifer Gray*
3. Fare Integration  
20 minutes (9:20 - 9:40 a.m.) *Jennifer van der Valk*
4. Yonge North Subway Extension IBC  
15 minutes (9:40 - 9:55 a.m.)  
*Jennifer van der Valk/  
Duncan Law/  
Stephen Collins/  
Joseph Ehrlich*
5. PRESTO  
20 minutes (9:55 - 10:15 a.m.)  
5.1 Modernization  
5.2 Commitments  
*Annalise Czerny/  
Shayne Tryon/  
Taya Leybman*

### BREAK

15 minutes (10:15 - 10:30 a.m.)

### PUBLIC SESSION

6. Call to Order and Remarks by Chair  
5 minutes (10:30 - 10:35 a.m.) *Don Wright*
7. Safety and Inclusion Moment  
2 minutes (10:35 - 10:37 a.m.) *Helen Ferreira-Walker*

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| <p><b>8.</b> CEO's Report<br/>8 minutes (10:37 - 10:45 a.m.)</p>   | <p><i>Phil Verster</i></p>   |
| <p><b>9.</b> Customer Wi-Fi Solution<br/>10 minutes (10:45 - 10:55 a.m.)</p>   | <p><i>Sharyn Byrne-Nearing/<br/>Meredith Sumner</i></p>  |
| <p><b>10.</b> Customer Safety Planning and Recovery<br/>10 minutes (10:55 - 11:05 a.m.)</p>  | <p><i>Trish Colley/<br/>Sharyn Byrne-Nearing</i></p>   |
| <p><b>11.</b> Service Reinstatement and New Services<br/>10 minutes (11:05 - 11:15 a.m.)</p>   | <p><i>Ken Kuschei/<br/>Leslie Millan/<br/>Mark Baillie</i></p>                                       |
| <p><b>12.</b> Quarterly Reports<br/>5 minutes (11:15 - 11:20 a.m.)</p> <ul style="list-style-type: none"> <li>12.1 PRESTO</li> <li>12.2 Operations</li> <li>12.3 Planning</li> <li>12.4 Capital Projects</li> <li>12.5 Marketing &amp; Communications</li> </ul> | <p><i>Annalise Czerny<br/>Ian Smith<br/>Jennifer van der Valk<br/>Matt Clark<br/>Mark Childs</i></p> |

**CLOSED SESSION**

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| <p><b>13.</b> Consent Agenda</p> <ul style="list-style-type: none"> <li>13.1 Approval of June 25, 2020 Minutes</li> <li>13.2 Approval of July 28, 2020 Minutes</li> <li>13.3 Appointment of Officers</li> </ul>   | <p><i>Alba Taylor</i></p>  |
| <p><b>14.</b> Report of Board Standing Committees<br/>30 minutes (11:20 - 11:50 a.m.)</p> <ul style="list-style-type: none"> <li>14.1 Executive Committee</li> <li>14.2 Audit, Finance &amp; Risk Management Committee</li> <li>14.3 Customer Experience Committee</li> <li>14.4 Governance Committee</li> <li>14.5 Human Resources &amp; Compensation Committee</li> <li>14.6 Real Estate Committee</li> </ul> | <p><i>Don Wright<br/>Bryan Davies<br/>Luigi Ferrara<br/>Janet Ecker<br/>Reg Pearson<br/>Robert Poirier</i></p> |
| <p><b>15.</b> Other Business</p>  | <p><i>Don Wright</i></p>   |

## EXECUTIVE SESSIONS

16. Executive Session  
5 minutes (11:50 - 11:55 a.m.)

*Board and CEO*

17. Executive Session  
5 minutes (11:55 - 12:00 p.m.)

*Board Only*

18. Adjournment

*Don Wright*