

# Metrolinx: How We Engage

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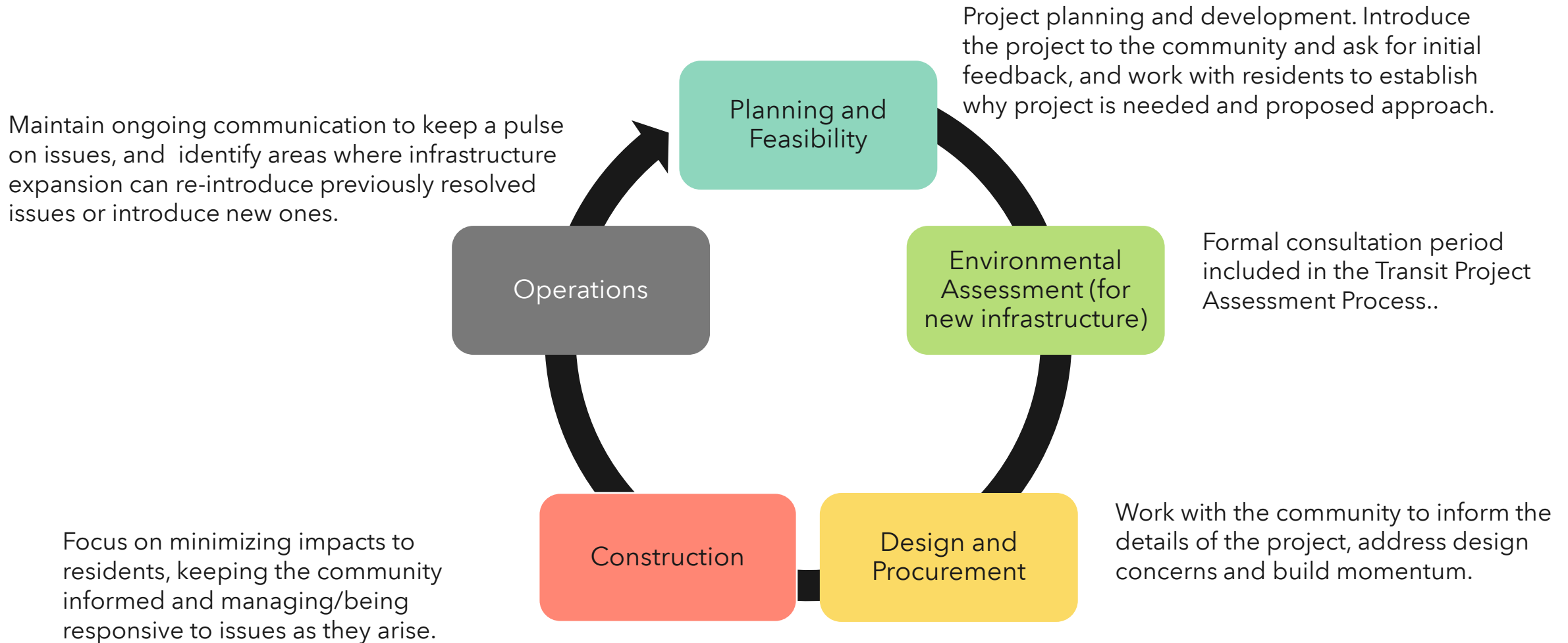
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# ENGAGEMENT CONTEXT

- Growth and Change
  - A consistent and steady state of change since Metrolinx's inception 11 years ago
- A Mandate to Build
  - With a focus on infrastructure investment, we have introduced more community consultation and engagement through planning (Environmental Assessments), design, construction and operation phases.
- Support for Planning
  - As a planning agency, our engagement has expanded to the region and communities across the network, and not just areas directly impacted by construction.
- It is a complex undertaking and environment:
  - 400+ elected officials - informed and engaged, with unique interests and goals
  - Over 40 municipalities - various community challenges
  - Introducing ourselves to communities that we haven't engaged with before

# PROJECT CYCLE - COMMUNITY ENGAGEMENT



## CONSISTENT SUITE OF ENGAGEMENT PRODUCTS

Construction Notices	Public Presentation Materials	Website	Outreach Events
E-news	Print Materials	Paid Advertising	Social Media Channels
Tele-town Halls	Stakeholder Briefings	Surveys	Stakeholder/ Community Advisory Committees

# RAPID TRANSIT CASE STUDIES



**Kodak Building**



**Battery Energy Storage  
System**



**Erin Mills Station**

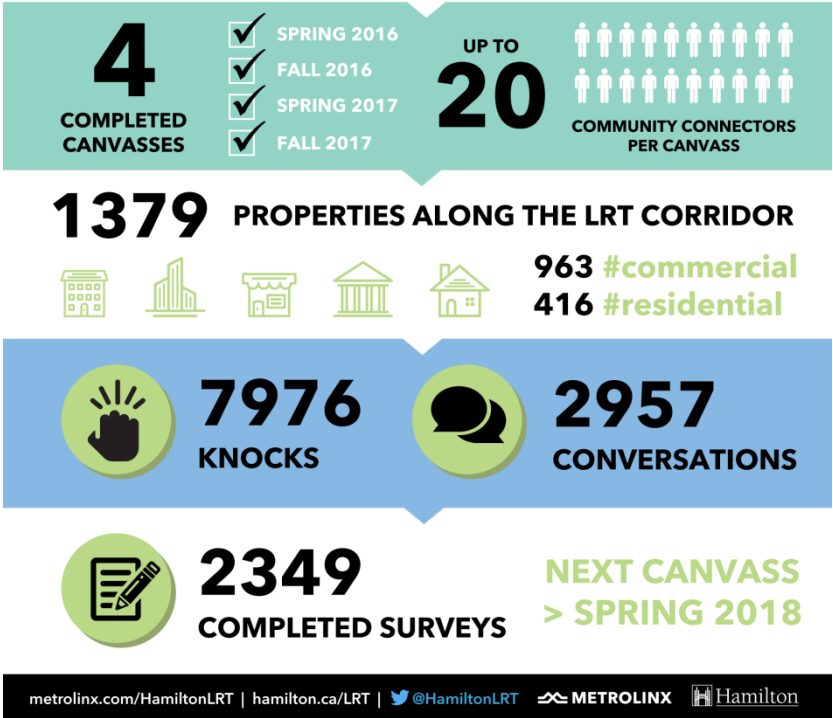
# COMMUNITY CONNECTORS

## HAMILTON LIGHT RAIL TRANSIT

COMMUNITY CONNECTOR CANVASS DATA OVERVIEW



The City of Hamilton launched the LRT “Community Connector” Program, in partnership with Metrolinx, in May 2016. The Community Connector team, made up of a diverse group of individuals from across our city, is committed to visiting every affected property (nearly 1,400) along the corridor twice per year for the duration of the project. Their role is to inform, educate and engage property owners and also gather feedback that will help inform the LRT plans.



## GO EXPANSION

- Public engagement has focussed on the EA stage of work.
- Since 2014, approval of nine EAS without conditions:
  - Davenport Diamond Grade Separation
  - LSE - Don River to Scarborough Junction
  - LSE - Guildwood to Pickering
  - Barrie double tracking
  - Stouffville double tracking
  - Network Electrification
  - Burloak Drive Grade Separation (approval is imminent)
  - USRC East (underway)
  - 12 New RER/SmartTrack Stations (underway)



# GO EXPANSION CASE STUDY - DAVENPORT

## Davenport Diamond overpass plans coming together

Rail bridge and public space project set for completion by 2022

NEWS 11:00 AM | BY RAHUL GUPTA | TORONTO.COM



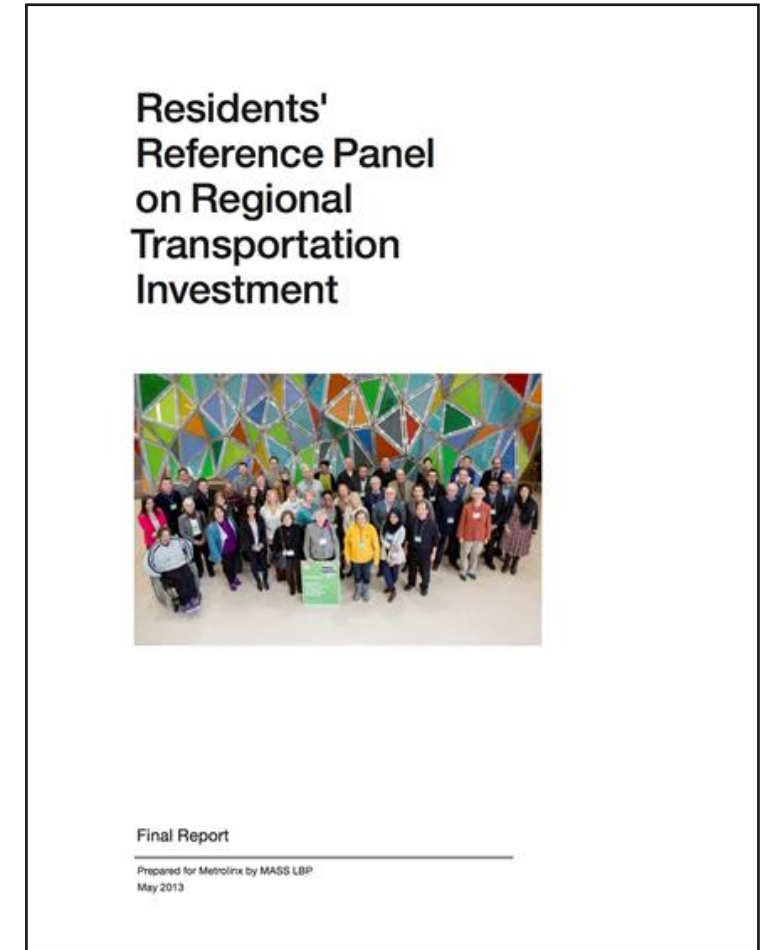
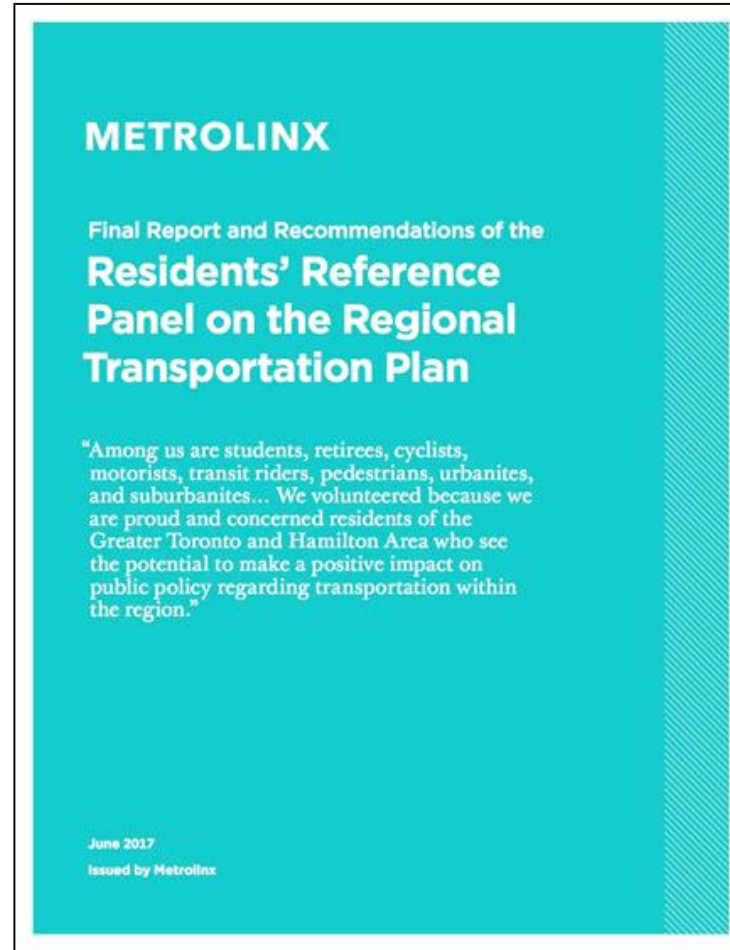
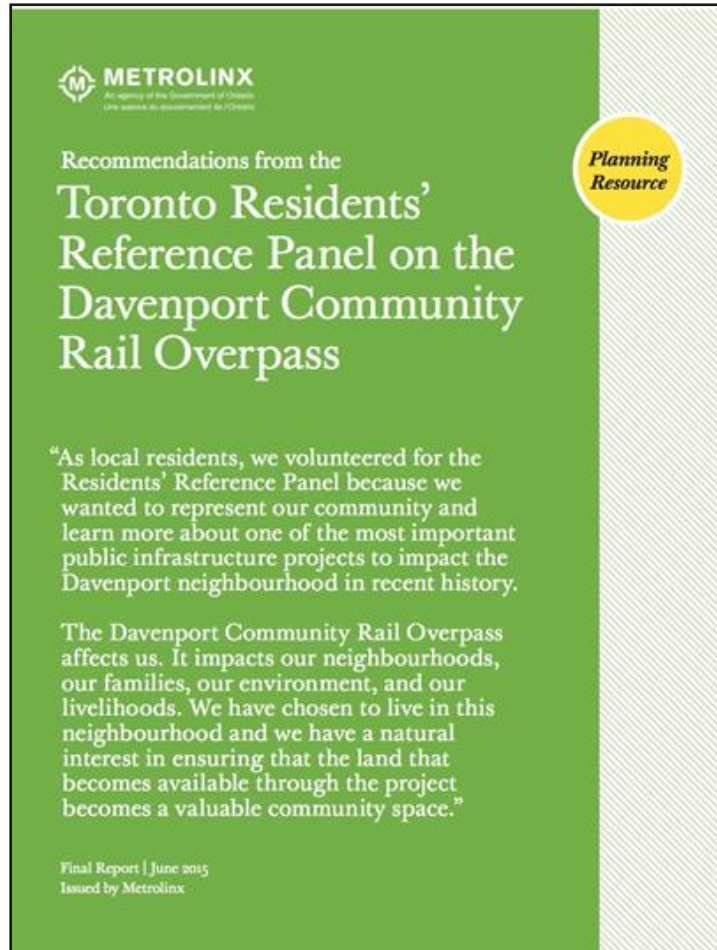
Davenport Diamond, north of Dupont St. where two railway corridors cross. Metrolinx plans to build a rail overpass by early 2021. - Justin Greaves/Metroland

Metrolinx hopes to complete the Davenport Diamond overpass by early 2021, with public realm improvements and electrification coming after that.





# INNOVATION IN ENGAGEMENT - CITIZEN PANELS



# METROLINXENGAGE.COM

- Award winning site for digital consultation.
- Reduces geographic and time limitations for collecting feedback from public (major barriers posed by in-person events).
- Bilingual, AODA compliant and mobile friendly.
- A centralized location for Metrolinx consultations.
- 3,600 registered users and growing.

