

Strategic Objective #1: Implement a Safety Leadership Program

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Vice President, Safety & Security

RESOLUTION

Recommendation:

THAT the Metrolinx Board of Directors endorse the actions and initiatives described in the presentation given by the Vice President, Safety & Security on October 22, 2018. The presentation outlines the organization's plans to build its safety culture and advance its safety leadership program.

SAFETY CHARTER

OUR CUSTOMER CHARTER. WE PROMISE:

To do our best to
be on time

To always take your
safety seriously

To keep you in the know

To make your
experience comfortable

To help you quickly
and courteously



OUR SAFETY CHARTER. I PROMISE:

To keep myself and
everyone around me
safe at all times

To act and make
unsafe situations safe

To learn from safety
incidents and to help
others learn too

 **METROLINX**
PRESTO  **UP**

SAFETY CHARTER

OUR SAFETY CHARTER. I PROMISE:

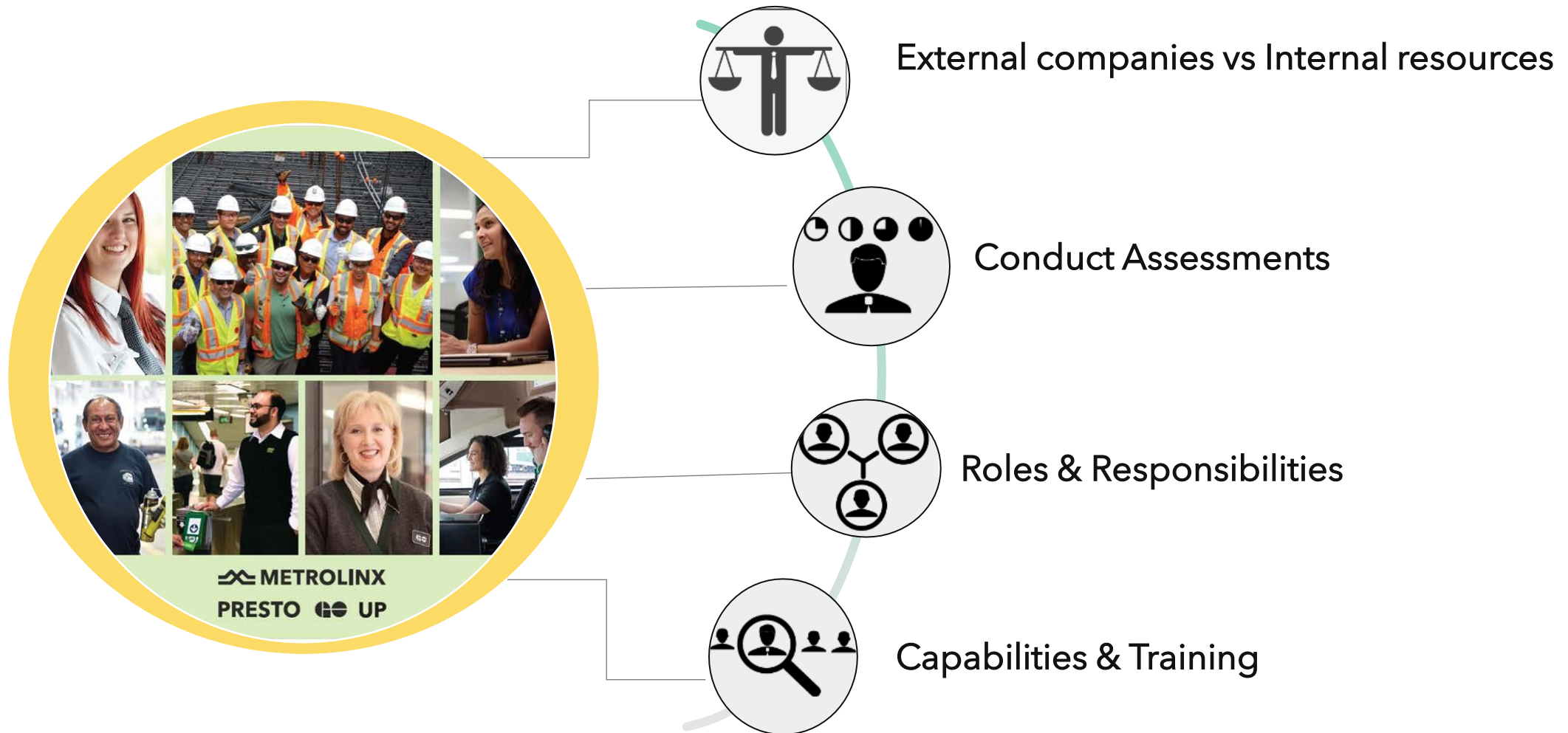
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SAFETY LEADERSHIP PROGRAM



MEASURING SAFETY CULTURE

Stage 1: Reactive



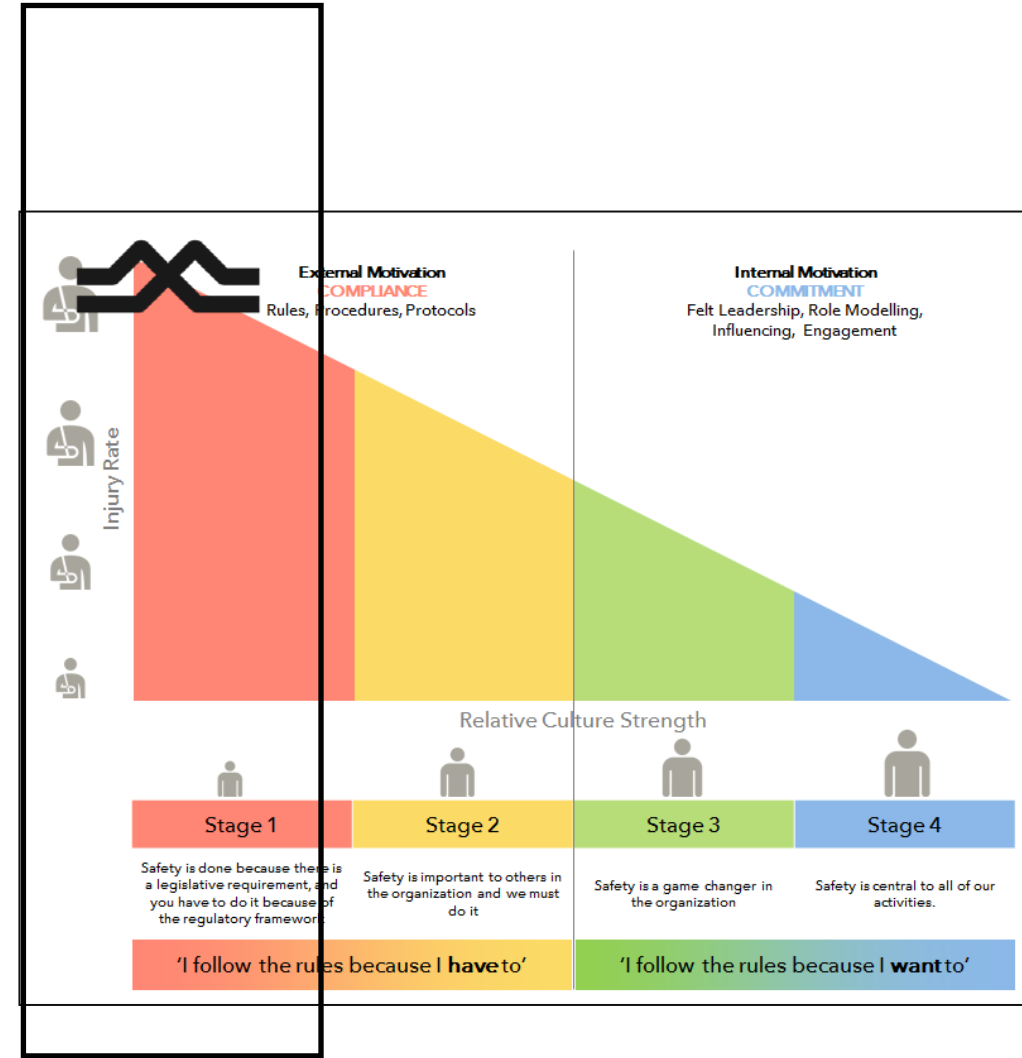
Stage 2: Dependant



Stage 3: Independent



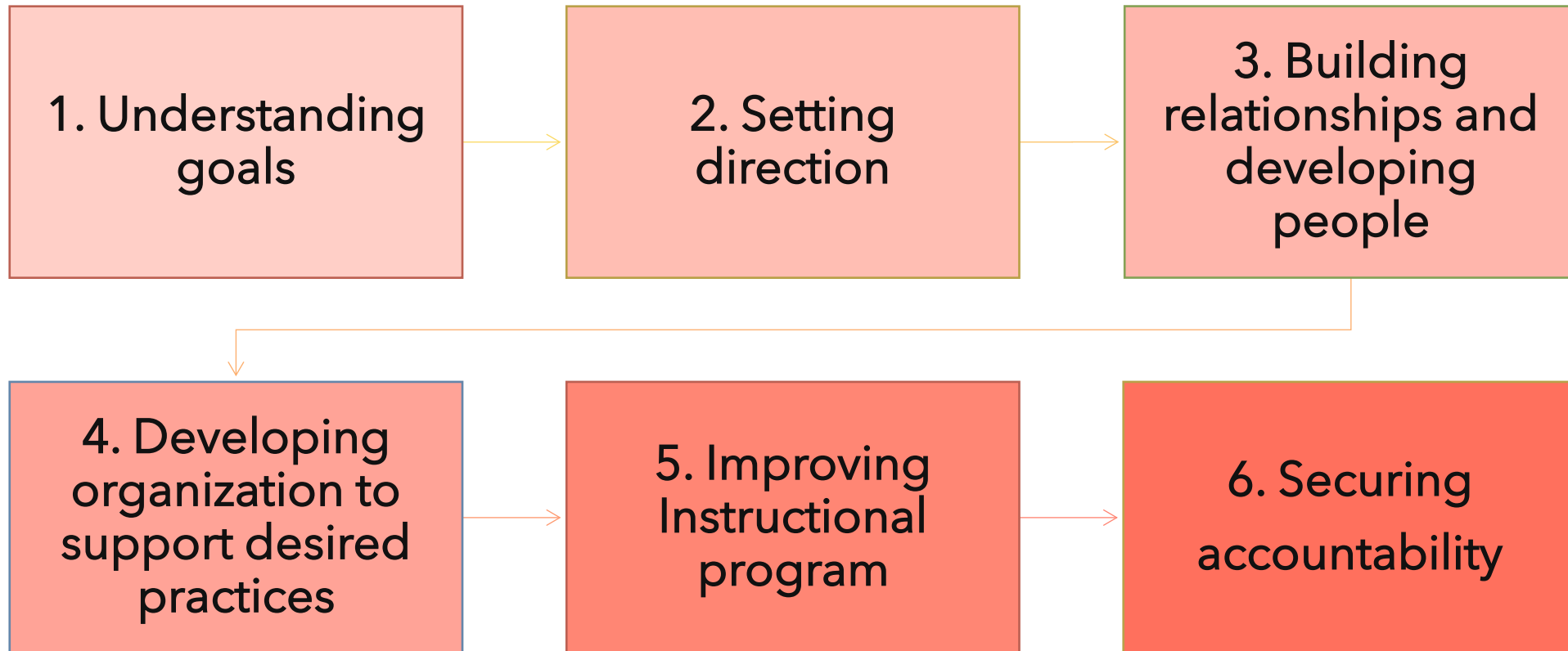
Stage 4: Interdependent



MEASURING SAFETY CULTURE



SAFETY LEADERSHIP PROGRAM FRAMEWORK



WHAT WE'VE DONE SO FAR

Safety Leadership Council

Charter Training

First Aid Training

Safety Observation Reporting

Contractors Coordination Committee

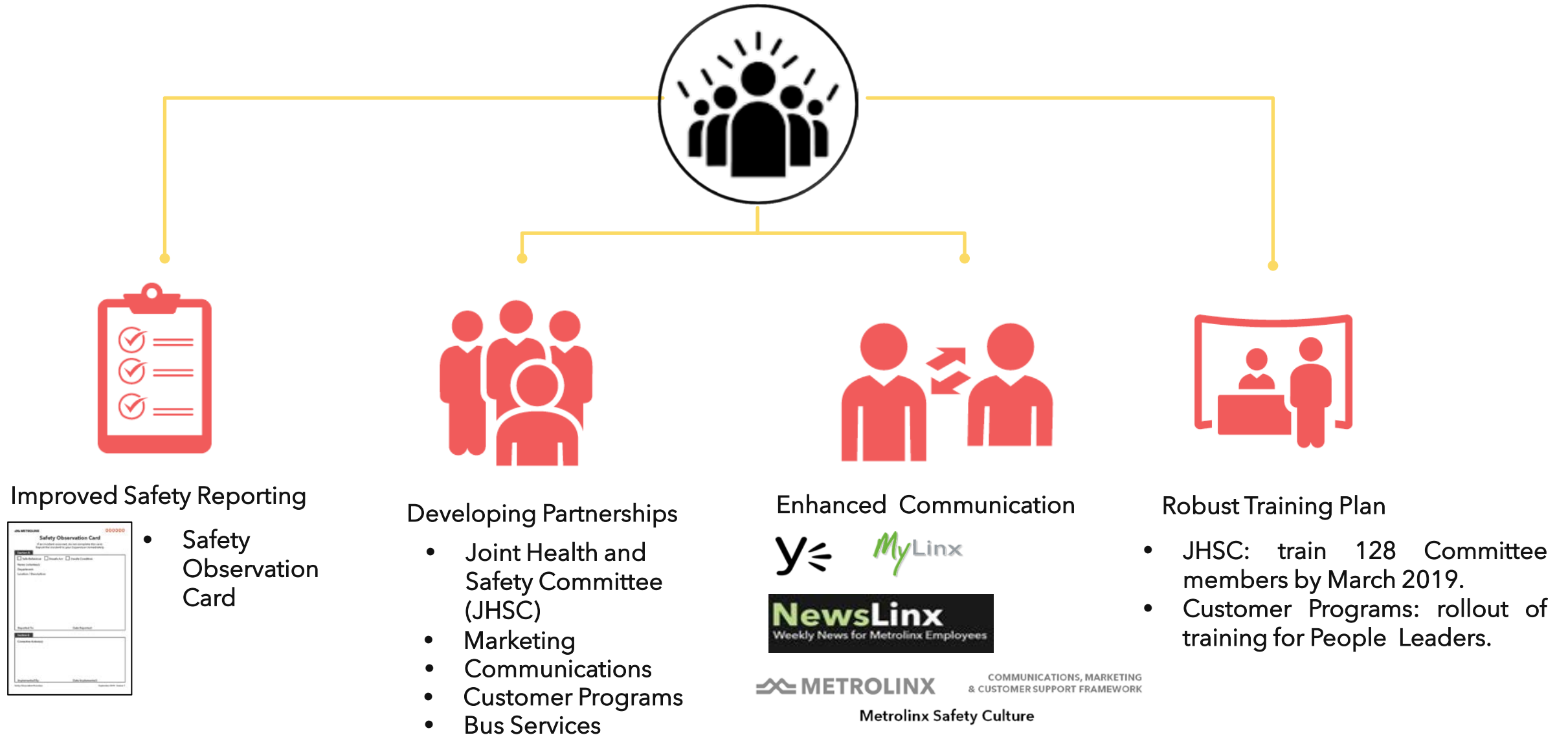
Incident Investigation Training

JHSC Restructure

Emergency Exercise Program

Safety Recognition Program

FUTURE STATE: DEVELOPING LEADERSHIP



Together, we must:



- Empower those around us to be Safety leaders and hold others accountable to being leaders



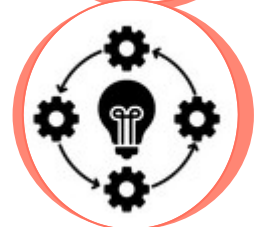
- Grow our partnerships with Communications and Marketing teams, as well as external stakeholders



- Foster closer alignment with Human Resources to deliver training



- Obtain budget approval to roll out required programs and initiatives



- Refine our organizational structure to support implementation of Safety Leadership

