# ->>> METROLINX

# **NOTICE TO CONSULTANTS**

It is highly recommended that a thorough review of the Proposal Document be completed upon purchase. Metrolinx has revised several sections of the Definitions, Instructions to Proponents, Proposal Document Forms, General Conditions of the Contract and Scope of Work.

Specifically, changes have been made to how Bid Deposits and Agreement to Bonds or alternatives are to be submitted.

Failure to read and comply with the current Proposal Document requirements may result in your Submission being declared non-compliant and disqualified.

# 

Request to Qualify and Quote for

| Request<br>Description: | Request to Qualify &<br>Quote (RQQ) to<br>establish a Vendor of<br>Record (VOR) + 2 <sup>nd</sup><br>Stage Agreement for<br>Archaeological |
|-------------------------|--|
|                         | <b>Consulting Services</b>   |
| Request Number:         | RQQ-2018-ECDV-260  |

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Any Addenda/Addendum issued hereto shall form part of this Request Document and any resultant Contract(s) for the Work.

#### **PROPONENT'S SUBMISSION CHECKLIST**

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#### 1.0 Submission Checklist

The following checklist provides the Proponent with a consolidated listing of the requirements for the Submission. Proponents should review the checklist prior to submitting the Submission to ensure compliance.

| Requirement   | Confirmation (left click<br>with your mouse in the<br>box to select) |
|---|--|
| The Submission has been submitted by the E-Bid Authorized Signer.   |  |
| The Proponent has read through all the Request Documents including any<br>Addenda that have been issued and these have all been considered in your<br>Submission.                               |  |
| The Proponent has reviewed the mandatory requirements and acknowledges<br>that it meets all mandatory requirements in order for their Submission to be<br>considered further.                   |  |
| The Proponent has reviewed the RQQ Timetable and understands all the dates and timelines associated with this RQQ Process   |  |
| Contact information for the individual responsible for the Submission has been included in "Request Document Form: Form of Request".  |  |
| The Proponent understands the requirements for Electronic Bid Submission<br>and shall comply with the Submission requirements.  |  |
| The Proponent's Submission has been prepared in accordance with the<br>Instructions to Proponents (i.e. mandatory formats, templates and<br>requirements) as outlined in the Request Documents. |  |
| The Proponent's Price Submission has been completed in full and included with the Submission.   |  |
| The Proponent has attended the Mandatory Site / Information Meeting, if applicable.   |  |
| The Proponent has not included any qualifying statements in its Submission.   |  |
| If a Joint Venture, a copy of the Joint Venture agreement electing the Participant-in-Charge is attached.   |  |
| The Proponent has completed and included all Request Document Forms with this Submission.   |  |

#### **INTRODUCTION**

Request to Qualify & Quote (RQQ) to establish a Vendor of Record  $(VOR) + 2^{nd}$  Stage Agreement for Archaeological Consulting Services **RQQ-2018-ECDV-260** 

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#### 1.0 General

1.1 Metrolinx is issuing this Request to Qualify and Quote to retain the services of Vendor(s) and establish a VOR Agreement to provide the goods and/or services described herein. Metrolinx intends to notify Proponents of acceptance of their Submissions and enter into a Contract through an open, fair and competitive process.

You are invited to submit your Submission for the provision of Archaeological Consulting Services delivered on as needed basis for Request No. RQQ-2018-ECDV-260 as more particularly described in this Request Document as required by Metrolinx.

#### 1.0 In this Request Document,

- 1.1 "Addenda"/"Addendum" is the formal written release of additions, deletions, revisions, clarifications to this Request Document, via the Metrolinx MERX Portal, that form a part of the Request Document and subsequently the Contract as specified in Section 4.0 of Instructions to Proponents.
- 1.2 "**Business Day**" means any day other than: (a) a Saturday or Sunday and (b) any other day on which Metrolinx is not open for business. Each Business Day will end at 4:00 p.m. on that day.
- 1.3 "Closing" means the deadline for Metrolinx to receive Submissions as specified in "Closing" of Section 1.2, RQQ Timetable, of Instructions to Proponents.
- 1.4 "Conflict of Interest" means:
  - (a) in relation to this RQQ Process, the Proponent has an unfair advantage or engages in conduct, directly or indirectly, that may give it an unfair advantage, including but not limited to (i) having, or having access to, confidential information of Metrolinx in the preparation of its Submission that is not available to other Proponents, (ii) communicating with any person with a view to influencing preferred treatment in this RQQ Process (including but not limited to the lobbying of decision makers involved in this RQQ Process), or (iii) engaging in conduct that compromises, or could be seen to compromise, the integrity of this RQQ Process; or
  - (b) in relation to the performance of its contractual obligations contemplated in the Contract that is the subject of this procurement, the Proponent's other commitments, relationships or financial interests (i) could, or could be seen to, exercise an improper influence over the objective, unbiased and impartial exercise of its independent judgement, or (ii) could, or could be seen to, compromise, impair or be incompatible with the effective performance of its contractual obligations.
- 1.5 "**Contract**" means this contract between the Consultant and Metrolinx pursuant to this Request No. RQQ-2018-ECDV-260 including the Articles of Agreement, Addenda, the General Conditions of the Contract, the Contract Documents, and any and all other documents referenced therein.
- 1.6 "**Contract Documents**" means the Contract and those documents listed in List of Contents and any written amendments thereto as agreed to by the Parties.

- 1.7 "**Corporate Firm**" means any one of the following: a) the Proponent, b) the Proponent and its Sub-consultants, or c) the Joint Venture, responding to this Request Document.
- 1.8 "**Drawings**" if applicable to this Request Document, describe the detailed technical requirements of the Work and form part of the Scope of Work contained herein.
- 1.9 **"EBS**" means Electronic Bid Submission.
- 1.10 "**E-Bid Authorized Signer**" is the designated individual in the Proponent's organization who has the authority to bind the Proponent to each and every term, condition, article and obligation of the Request Document and any resultant Contract.
- 1.11 "**E-Bid Confirmation Number**" is the receipt received by a Proponent from the Metrolinx MERX Portal indicating that the Submission was uploaded successfully.
- 1.12 "**Evaluation Committee**" means the individual chosen by Metrolinx to evaluate the Submissions based on the Evaluation Criteria outlined in this Request Document.
- 1.13 **"Evaluated Contract Price**" means the total set out in the "Request Document Form: Pricing Submission", which amount will be used in the "Evaluation Criteria and Selection Process" for scoring a Submission.
- 1.14 **"Evaluation Criteria**" means the criteria for scoring the Submission as stated in Section 1.1 of Evaluation Criteria and Selection Process.
- 1.15 "**FIPPA**" means the Freedom of Information and Protection of Privacy Act, and any amendments or successor legislation. FIPPA is Provincial legislation regulating the collection, retention, access, use and disclosure of "Personal Information" by or on behalf of Metrolinx, and shall be applicable to the Contract including all Work provided pursuant to the Contract.
- 1.16 "**Joint Venture**" means a business arrangement of two or more parties proposed for this RQQ Process further described in Section 16.0 of Instructions to Proponents.
- 1.17 "**Key Personnel**" means the individual identified by name in "Request Document Form -Technical Submission Section 3: Consultant Personnel".
- 1.18 "**Metrolinx**" is a provincial crown agency continued under Metrolinx Act, S.O. 2006, Chapter 16, and its successors and assigns and shall have the same

meaning ascribed to "Metrolinx" in Schedule A - Definitions of General Conditions of the Contract.

- 1.19 "Metrolinx MERX Portal" is the electronic bid solicitation and Vendor Submission website (www.metrolinx.merx.com) that facilitates Metrolinx and Proponent interaction as it directly relates to the; download by a Vendor of Metrolinx Request Documents including Addenda from, and upload by a Vendor of a Submission to Metrolinx in response to, this RQQ Process.
- 1.20 "**Option**" means a component of the Work that is to be exercised at the sole discretion of Metrolinx.
- 1.21 "PDF" means Portable Document Format.
- 1.22 "**Participant in Charge**" shall have the same meaning ascribed in Section 16.2 of Instructions to Proponents.
- 1.23 "**Parties**" means both of Metrolinx and the Vendor and a "Party" means either one of them.
- 1.24 "Place of the Work" is the designated site or location of the Work.
- 1.25 **"Pricing Submission**" means the Proponent's response to Section 5.0 of "Submission Requirements" and any additional information requested by Metrolinx relating thereto.
- 1.26 "**Procurement Office**" means Metrolinx Procurement Services office located at 277 Front Street West, 4th Floor, Mail Room, Toronto, Ontario, Canada, M5V 2X4.
- 1.27 "**Procurement Representative**" means the following individual in the Procurement Services Department:

| Dan Doyle        |                         |
|------------------|-------------------------|
| Telephone number | (416) 202-7851          |
| Email            | Dan.Doyle@metrolinx.com |

1.28 "**Proponent**" means the entity, identified on Page 1 of the "Request Document: Form of Request" that submits a Submission in response to this Request Document and who, if notified of acceptance of its Submission by Metrolinx, shall execute the Contract with Metrolinx for provision of the Work.

- 1.29 "**Rates**" means the Contract Unit Price set out in "Request Document Form: Pricing Submission". means the Contract Unit Price set out in "Request Document Form: Pricing Submission".
- 1.30 "**Request Document**" means this Request document comprised of sections listed in the List of Contents, issued by Metrolinx for the Work to be provided, and any Addenda thereto.
- 1.31 **"Request Document Form(s)**" means any sections of this Request Document which require completion and must be included with the Submission.
- 1.32 "**RQQ Process**" means the procurement process for this Request as set out in the Request Document herein.
- 1.33 "**Scope of Work**" describes the general and detailed requirements of the Work and is to be read in conjunction with any Drawings contained herein, if applicable.
- 1.34 "**Submission**" means all documentation which the Proponent shall be bound to and other materials and information submitted electronically by the Proponent's E-Bid Authorized Signer through the Metrolinx MERX Portal in response to this Request Document or in respect of this RQQ Process.
- 1.35 **"Subvendor** means an individual, firm, partnership or corporation having a direct contract with the Consultant or another Subvendor to perform a part or parts of the Work.
- 1.36 "**Supplier**" means an individual, firm, partnership or corporation having a direct contract with the Vendor or another Subvendor to provide goods and services required to carry out the Work.
- 1.37 "**Technical Submission**" means the Proponent's response to Section 3.0 of Submission Requirements and any additional information requested by Metrolinx relating thereto.
- 1.38 "Vendor Performance Management (VPM)" shall have the meaning ascribed in Section 26.0 of Instructions to Proponents.
- 1.39 "Vendor Performance Rating (VPR)" is the average of a Vendor's performance evaluation scores in a particular category (as assessed by or on behalf of Metrolinx) for a thirty-six (36) month period preceding the Closing. If a Bidder has not completed any work for Metrolinx in the three (3) years preceding the Closing, for the purpose of evaluating the Submission, the Bidder will be assigned a VPR which is the straight average of all the VPR's

of all Vendors in a particular category who have performed services for Metrolinx during the prior fiscal year.

- 1.40 "Vendor of Record (VOR)" means the vendor(s) shortlisted during the conclusion of this RQQ Process. The shortlisted Vendors would be prequalified to bid on Work, as needed, through invitational competitive second-stage procurement process(es).
- 1.41 "**Work**" means all activities, services, goods, equipment, matters and things required to be done under the Contract, including all of the work, labour, services, goods, equipment, if applicable, described in the Scope of Work.
- 1.42 "Working Day" means any day other than: (a) a Saturday or Sunday and (b) any other day on which Metrolinx is not open for business. Each Business Day will commence at 08:00 am end at 5:30 p.m. on that day.

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#### 1.0 General

- 1.1 The Proponent's Submission will be evaluated in accordance with "Submission Requirements" and "Evaluation Criteria and Selection Process" sections.
- 1.2 RQQ Timetable

| Milestone                           | Date   |
|-------------------------------------|--|
| Issuance of Request Document        | Thursday Dec. 20, 2018                                       |
| Deadline to Submit Questions        | Thursday Jan.10, 2019  |
| Last day for issuance of Addenda    | Tuesday Jan. 15, 2019  |
| Closing                             | Monday Jan. 21, 2018 @<br>3:00 p.m. Toronto, Ontario<br>time |
| Estimated Commencement Date of Work | Monday Feb. 18, 2019   |

Metrolinx may, without liability, cost or penalty and in its sole discretion amend the RQQ Timetable.

#### 2.0 **Request Enquiries and Requests for Clarifications, Changes or Revisions**

- 2.1 All written enquiries and other communications prior to full Contract execution are to be directed solely to the Procurement Representative.
- 2.2 Information communicated to anyone else shall be considered informal and Metrolinx shall not be bound by any information given in such a manner.
- 2.3 Any questions concerning this Request Document, the contents herein, including General Conditions of the Contract, or the Work contemplated herein are to be directed, in writing, to the Procurement Representative prior to the deadline for submitting questions. No questions or requests for clarifications, changes or amendments of this Request Document, including the General Conditions of the Contract, shall be entertained after this time regardless of the reason. To allow for dialogue on any questions or requests, Metrolinx encourages Proponents to submit their questions or requests early in the question and answer (referred to as "Q and A") process. When seeking changes or amendments to any of the terms and conditions of this RQQ Process, including the terms contained in General Conditions of the Contract, the Proponent should provide sufficient detail to provide Metrolinx with an understanding of the rationale for the change or amendment and, if applicable, the Proponent should propose the language that would address its concern(s).

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2.4 All questions/requests for clarification, change or amendment related to this Request Document are to be submitted via e-mail to the attention of the Procurement Representative using the question and answer form attached separately as:

"Q and A Form RQQ-2018-ECDV-260"

In the table provided in the Q and A Form, indicate the document section related to each question being submitted as well as page, document title, drawing no., section number and details of the specific question/request. For each set of questions submitted by the Proponent, a new copy of the above referenced Q and A Form should be submitted.

2.5 When necessary, revisions to, or clarifications of the Request Documents will be incorporated into a written Addendum issued by the Procurement Representative identified herein. Information regarding this Request Document or the Work, whether provided by the Procurement Representative identified herein, or from any other source, whether verbally or in writing, shall be considered informal and Metrolinx shall not be bound by, or liable for, any such information unless incorporated into a written Addendum.

#### 3.0 Mandatory Site/Information Meeting

3.1 Not Applicable

#### 4.0 Addenda / Changes to the Request Documents

- 4.1 In the event that Metrolinx determines in its sole discretion that clarifications and/or revisions to this Request Document are required, Metrolinx shall issue an Addendum. Information concerning Addenda can be found through the Metrolinx MERX Portal for this RQQ Process. Proponents are urged to select automatic notification of Addenda issuance when registering on the Metrolinx MERX Portal.
- 4.2 It is the Proponent's responsibility to ensure that they have obtained copies of all Addenda, and to ensure that the Addenda have been considered in their Submission. Addenda/Addendum shall become part of this Request Document and the contents thereof shall be allowed for in the prices bid for the Work.
- 4.3 The Proponent, when ascertaining if copies of all Addenda issued have been obtained, shall be responsible for allowing sufficient time prior to the Closing to obtain any missing Addenda and to review and allow for the contents thereof in its Submission.

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4.4 The Proponent shall submit the Submission using the most current Request Document Forms as issued via Addenda. Failure to use the most current pages of the Request Document Forms may result in the Submission being found non-compliant and disqualified.

#### 5.0 **Request Submission**

- 5.1 Submissions shall only be accepted electronically via the Metrolinx MERX Portal. Submissions submitted in any other manner shall be found non-compliant and disqualified.
- 5.2 It is the Proponents sole responsibility when submitting a Submission to Metrolinx to exercise extreme care when completing and submitting all required documents and/or information. Failure of the Proponent to include all required documents and/or information may result in the Proponent's Submission being found non-compliant and disqualified.
- 5.3 Proponents shall examine carefully the whole of the Request Document and any data referred to therein. They shall make the necessary investigations to inform themselves thoroughly as to the character and magnitude of the Work.
- 5.4 The Proponent shall not claim at any time after the Closing and/or after notification of acceptance of its Submission that there was any misunderstanding or uncertainty in regard to the Request Document or any of the contents therein. No plea of ignorance of conditions which exist, or any conditions or difficulties that may be encountered, shall be accepted as a reason for failure to complete the Contract or as a basis for claims for additional compensation or extension of time.
- 5.5 Submissions should be completed fully in a clear and comprehensible manner.
- 5.6 The Submission shall be submitted on the most current Request Document Forms issued by Metrolinx and except for designated sections where the Proponent is to enter information, the Request Document and Request Document Forms shall not be altered in any way including, but not limited to, write-ins, strike-outs of the pre-printed provisions or any other conditional or qualifying statements.
- 5.7 The Submission must not include any qualifying statements.
- 5.8 Any Submission which contains such conditional and/or qualifying statements may be found non-compliant and disqualified unless such conditional and/or qualifying statements are withdrawn in writing by the Proponent, upon request by Metrolinx. Metrolinx at its sole discretion will determine what constitutes a qualifying statement.

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- 5.9 If during the preparation of its Submission, the Proponent desires to make a change which requires correction, alteration or erasure to any information previously entered in a designated section of the Submission by the Proponent, documents that have been uploaded to the Metrolinx MERX Portal may be added, removed and/or re-submitted as often as required at any time, prior to Closing.
- 5.10 For assistance with registration and login credentials, subscription information, fees, and general use of the Metrolinx MERX Portal, please watch the online Electronic Bid Submission tutorial at: https://www.youtube.com/watch?v=To0fqSccw3M. Alternatively, you can contact MERX directly at 1-800-964-MERX (6379). For additional Metrolinx MERX Portal guidelines, refer to the document entitled "Metrolinx MERX Portal Information" under "Attachments" in this Request Document.
- 5.11 Information contained in the most recent Submission submitted via the Metrolinx MERX Portal and received prior to the Closing will take precedence over the information contained in previously received Submissions from the Proponent.
- 5.12 The Proponent may withdraw a Submission at any time prior to the Closing specified by Metrolinx by logging into www.metrolinx.merx.com.

#### 6.0 **Submission Deadline**

- 6.1 Submissions must be electronically uploaded via the Metrolinx MERX Portal by the Closing. Any Submission or portions thereof received after the Closing (as confirmed by MERX Audit Report if submitted via the Metrolinx MERX Portal) shall be found non-compliant and the entire Submission shall be disqualified regardless of the reason for lateness. The Proponent shall submit the Submission within sufficient time to ensure its arrival before the Closing.
  - (a) If the Proponent attempts to submit their Submission, or portions thereof, after the Closing, such documents shall not be accepted by the MERX system.
  - (b) In the event that the MERX system allows late Submissions, this will not supersede any stipulations herein regarding late submissions.
- 6.2 Upon successful completion of the electronic submission process, the Proponent shall be provided with an E-bid Confirmation Number indicating that the Submission was uploaded successfully.
- 6.3 Metrolinx reserves the right to postpone the Closing at which time all potential Proponents shall be advised of the new Closing by way of Addenda.

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- 6.4 After the Closing has occurred, all Submission received will be opened by Metrolinx staff. There shall be no public access to this opening. Results of the opening of Submissions will be made public within approximately 24 hours on the Metrolinx MERX Portal (search the Request Number and select "Bid Results").
- 6.5 Upon execution of the final Contract, all Proponents that have submitted a Submission shall be notified in writing of the results of the award to the successful Proponent. Results of the award to the successful Proponent shall also be posted on the Metrolinx MERX Portal. (search the Request Number and select "Awards").

#### 7.0 **Clarification of Submissions**

- 7.1 Metrolinx reserves the right, within one hundred and eighty (180) calendar days following the Closing, to request that any Proponent clarify its Submission or provide the required supporting documentation specified in "Request Document Form: Mandatory Corporate, Personnel and Technical Requirements", and such Proponents shall submit responses to such request within five (5) Business Days following receipt of such request or within such shorter time as Metrolinx may require. Metrolinx may, in its sole discretion, choose to meet with some or all of the Proponents to discuss aspects of their Submission. Metrolinx may require Proponents to submit additional information clarifying any matters contained in its Submission, provide confirmation of any matters contained in their Submission or prepare a written interpretation of any aspect of a Submission for the respective Proponent's acknowledgement of that interpretation. Any unsolicited information shall not be considered.
- 7.2 Such information accepted by Metrolinx and written interpretations which have been acknowledged by the relevant Proponent shall be considered to form part of the Submission of those Proponents.
- 7.3 After the Closing, only information specifically requested by Metrolinx for purposes of clarification or to substantiate compliance with a mandatory requirement, shall be considered as additions to a Proponent's Submission.
- 7.4 Metrolinx is not obliged to seek clarification of any aspect of a Submission.

#### 8.0 **Corporate Firm and Team Qualifications and Experience**

8.1 Only the Submissions of qualified Proponents will be considered for acceptance by Metrolinx, in accordance with Evaluation Criteria and Selection Process.

- 8.2 Refer to Submission Requirements for the required corporate and key personnel qualifications and experience pertaining to this Request Document.
- 8.3 Metrolinx may, in its sole discretion, waive the requirement to contact references provided by any Proponent and rely on the detailed descriptions provided by the Proponent in the "Request Document Forms".
- 8.4 When completing Request Document Forms related to experience and qualifications, the Proponent should list relevant work that has been completed or that is ongoing under a Metrolinx contract. In its determination of whether a Proponent meets the requirements of Sections 8.1 through 8.3 herein, Metrolinx may, in its sole discretion exercise its rights under Section 12.1(g) of Rights of Metrolinx herein.
- 8.5 Before any Submission is accepted, any Proponent may be required to demonstrate to the satisfaction of Metrolinx, that it is capable of performing the Work. Metrolinx reserves the right to make any and all further investigations it deems, in its sole opinion, necessary, prior to the acceptance of any Submission, to determine if a Proponent is qualified to perform the Work.
- 8.6 In the event the Proponent does not demonstrate to the satisfaction of Metrolinx that it possesses the necessary qualifications and experience required for acceptance of its Submission by Metrolinx, the Proponent's Submission shall be found non-compliant and disqualified.

#### 9.0 **Insurance**

9.1 The Proponent shall, in accordance with the General Conditions of the Contract, provide a valid certificate of insurance in the types and amounts specified, within five (5) Business Days of notification of acceptance of its Submission by Metrolinx. This requirement is a pre-condition of execution of the Contract. Failure by the successful Proponent to comply with this requirement shall result in acceptance of the Proponent's Submission to be declared void.

#### 10.0 Workplace Safety and Insurance Clearance Certificate

10.1 The Proponent shall, in accordance with Schedule C: Insurance, of General Conditions of the Contract, provide a valid Workplace Safety and Insurance Clearance Certificate for the premium rate class, subclass or group as appropriate for the Work of this Contract, as issued by the Workplace Safety and Insurance Board, within five (5) Business Days of notification of acceptance of its Submission by Metrolinx. Failure by the successful Proponent to comply with this requirement shall result in acceptance of the Proponent's Submission to be declared void.

#### 11.0 Parent Company Indemnity

- 11.1 Solely upon Metrolinx request, within five (5) Business Days of notification of acceptance of its Submission by Metrolinx, as a pre-condition to execution of the Contract, the Proponent may be required to submit a 'Guarantee' from its parent company, if there is one, included as "Parental Guarantee" and provided under Attachments, or in a form satisfactory to Metrolinx and indicating that the Parent company agrees to provide all the necessary financial and technical support for the proper completion of the said Contract and shall guarantee the performance of the said Contract in accordance with the General Conditions, including timely completion thereof, and agrees to guarantee the Work for the warranty period(s) stipulated therein. This requirement shall be exercised by Metrolinx based on Metrolinx's assessment, in its sole discretion, of the Proponent's financial capacity, corporate structure (ie. if it is a subsidiary), scale and value of the Work and other risk factors.
- 11.2 Failure by the successful Proponent to comply with this requirement shall result in acceptance of the Proponent's Submission to be declared void.

#### 12.0 **Rights of Metrolinx**

- 12.1 Metrolinx reserves the right, in its sole discretion:
  - (a) to cancel this call for Requests and any acceptance of a Submission for any reason and at any time prior to final execution of the Contract by Metrolinx, for any reason, without any obligation or any reimbursement to the Proponent;
  - (b) to reject any or all Submissions. The Submission with the lowest price will not necessarily be accepted. Metrolinx's selection will be based on which Proponent has provided a Submission which Metrolinx determines, in its sole discretion, to provide the greatest value based on quality, service and price based on the evaluation criteria contained in this Request Document;
  - (c) to disqualify any Submission which contains misrepresentations or any other inaccurate or misleading information;
  - (d) to waive any requirement of this Request Document or request amendment of a Submission by the Proponent where, in the sole opinion of Metrolinx, there is an irregularity or omission in the information provided that is not material to the Submission unless a specific consequence has been identified herein for the commission of such an irregularity or omission;

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- (e) to waive the requirement to check references;
- (f) to not respond to a Proponent's questions;
- (g) to use its own experiences, and the experiences of any other third party, with the Proponent in previous contracts in order to evaluate the Proponent's Submission. Specifically to,
  - take into account the experience of Metrolinx itself in dealing with the Proponent in circumstances where the Proponent has carried out (or is carrying out) a project for Metrolinx (whether or not the Proponent has listed such project in the applicable Request Document Forms); and
  - (ii) make general inquiries of third parties with respect to the qualifications of a Proponent and take the results of these general inquiries into account (whether or not the Proponent has listed the third party or the applicable project in the applicable Request Document Forms.
- (h) to issue or not to issue a notification of acceptance of a Proponent's Submission based on submitted references and/or references independently obtained by Metrolinx;
- to issue or not to issue a notification of acceptance of a Proponent's Submission based on the Corporate Firm's experiences with Metrolinx or other departments or agencies within the Ontario government, if the Corporate Firm:
  - (i) was/were previously given a "Notification of Award" of contract by a department or agency within the Ontario government and defaulted in proceeding with the work of the contract;
  - (ii) failed or refused to comply with any applicable federal, provincial or municipal law governing a bid or a prior contract with a department or agency within the Ontario government;
  - (iii) had a previous contract with a department or agency within the Ontario government that was terminated for default in the past year; or
  - (iv) is an affiliate of or successor to any corporation described in Sections 12.1(i)(i) through (iii) above, including any firm that is controlled within the meaning of the Ontario Business Corporations Act by the

same person or group of persons who so controlled any corporation described in Sections 12.1(i)(i) through (iii) above.

- (j) to reject any Proponent's Submission during this RQQ Process and any proponent submission from a procurement process, due to unsatisfactory performance history with Metrolinx;
- (k) to request a listing of all projects, regardless of scope, complexity or estimated value, completed for or terminated by Metrolinx within the past three (3) years or currently active;
- to distribute via Addenda, copies of any Proponent's questions received and responses provided by Metrolinx, to all Proponents who received this Request Document;
- (m) to request that a Proponent voluntarily withdraw its Submission without penalty, where in the opinion of Metrolinx the Submission is substantially below internal budget estimates and therefore the Work would not be satisfactorily completed;
- (n) to request that a Proponent voluntarily withdraw from its Submission, without penalty, any conditional and/or qualifying statements, as determined by Metrolinx in its sole discretion;
- to disqualify any Submission where the Proponent does not voluntarily withdraw parts of, or all of, its Submission, as requested by Metrolinx under sections 12.1(m) or 12.1(n);
- (p) to postpone the Closing, at which time all Proponents who received Request Documents shall be advised of the new Closing via written Addenda;
- (q) to within one hundred and eighty (180) days following Closing, exercise any rights under Section 7.1 of Instructions to Proponents;
- (r) to correct calculations and/or carry forward errors in any or all Submissions where such errors affect extended totals, the Total Evaluated Price, H.S.T. and/or Grand Total. Calculation corrections shall only be made based upon the unit prices submitted by the Proponent. Corrections to extensions, sums, differences, carry forward errors or other arithmetical operations based on the unit prices submitted will be identified on the Request Document by Metrolinx and acknowledged in each instance by the initials of the Proponent's and Metrolinx's authorized signatories. Such corrections will become part of the Proponent's Submission. Failure of the Proponent to acknowledge such corrections shall result in its Submission being found non-compliant and disqualified;

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(s) to, upon failure of the Proponent whose Submission was accepted to fulfill the conditions of Section 13.1 of Instructions to Proponents, cancel acceptance of the Proponent's Submission by Metrolinx and consistent with industry practice, notify another Proponent who was determined to be qualified in accordance with the Submission Evaluation Criteria stated herein and who submitted a compliant Submission, that its Submission has been accepted and, subsequent to the fulfillment of the conditions of Section 13.1 of Instructions to Proponents, and for Metrolinx to issue a notification of acceptance of the Submission to that Proponent.

#### 13.0 **Contract To Be Executed**

- 13.1 Metrolinx shall notify the Proponent in writing of acceptance of its Submission. Metrolinx will prepare the Articles of Agreement and bind it into the Contract. Two (2) copies of the Contract will be forwarded to the Proponent for review and execution.
  - (a) It is the intention of Metrolinx to establish Contracts with one (1) or more Proponents.
  - (b) In the event that Metrolinx, in its sole discretion, awards more than one (1) Contract the upset limit for each contract shall be three million dollars (\$3,000,000) excluding H.S.T. over a period of three (3) years with a possibility of two (2) option years. The total Metrolinx spend across all contracts awarded pursuant to this RQQ-2018-ECDV-260 shall not exceed three million dollars (\$3,000,000) excluding H.S.T.
    - (i) As a result, the Estimated Contract Price for Contract(s) shall be three million dollars (\$3,000,000); however, there is no guarantee that a Proponent awarded a Contract pursuant to this RQQ-2018-ECDV-260 will be awarded any Work through the second stage competitive processes.
  - (c) Where there is no split award, Metrolinx will award the Contract for the amount stated in Section 13.1(b) above.
- 13.2 The Contract shall be executed by the Proponent and delivered to Metrolinx within five (5) Business Days of notification to the Proponent that Metrolinx has accepted its Submission. Failure by the Proponent to execute and deliver the Contract with the required Insurance Certificates, Workplace Safety and Insurance Clearance Certificate, and if requested the Parental Guarantee and any other documents as may be required within the specified time, could result in the cancellation of the acceptance of the Proponent's Submission.

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- 13.3 Upon failure of the Proponent, whose Submission was accepted, to fulfil the conditions of Section 13.12 herein, Metrolinx may, at its sole discretion, cancel acceptance of the Proponent's Submission consistent with Section 12.1(s) of Instructions to Proponents.
- 13.4 There shall be no binding contract for the supply of the Work unless and until Metrolinx and the Proponent whose Submission has been accepted have executed the written agreements contemplated in the Request Document.
- 13.5 The Proponent shall not start the Work before the Contract has been executed by the Proponent and Metrolinx and all documents required by the Request Document, as a condition of acceptance, have been delivered to Metrolinx.

#### 14.0 Subvendors

- 14.1 Proponents shall be responsible for the distribution of all the instruments of the Request Document and Addenda/Addendum thereto to all Sub-consultants.
- 14.2 Metrolinx or its representatives will have no obligation whatsoever to supply any Subvendor with all or part of the Request Document and Addenda thereto, and shall not be liable for any damages suffered by any Proponent who's Sub vendor does not receive or review the Request Document or Addenda/Addendum. No claims for payment or for a change order will be entertained because of the failure of any Subvendor to receive or review the Request Document or Addenda/Addendum which have been supplied to the Proponents prior to Closing.

#### 15.0 **Conflict of Interest**

- 15.1 Conflict of Interest shall be as defined in "Definitions" of this Request Document. The Conflict of Interest declaration included in "Request Document Form: Conflict of Interest" shall be completed and provided with the Submission.
- 15.2 Examples of Conflict of Interest include but are not limited to:
  - (a) any director, officer, employee or advisor of Metrolinx who has any connection or relationship with, or any pecuniary interest in the Proponent or any Subvendor thereof;
  - (b) the Proponent or any Subvendor in possession of confidential information relating to the Work; and

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- (c) any director, officer or employee or advisor of Metrolinx who has knowledge of the Work has assisted the Proponent in the preparation of its Submission.
- 15.3 If, at the determination of Metrolinx in its sole discretion, a Proponent is found to be in a Conflict of Interest that cannot be resolved or the Proponent fails to disclose any actual or potential Conflict of Interest, Metrolinx may, at its sole discretion, disqualify the Proponent from the RQQ Process or terminate any agreement entered into with the Proponent pursuant to this RQQ Process.

#### 16.0 Joint Ventures

- 16.1 If a Joint Venture is proposed, the Proponent shall state in its Submission the Joint Venture agreement that forms the basis on which the Joint Venture plans to carry out its obligations. Proponent
- 16.2 One of the Joint Venture participants shall be nominated as being in charge during this RQQ Process and, in the event of a successful Submission during finalization of the Contract (the "Participant in Charge"). The Participant in Charge shall be authorized by the other joint venture participants to incur liabilities and receive instructions for and on behalf of any and all participants of the Joint Venture.
- 16.3 Each Joint Venture participant shall demonstrate its authorization of the Participant in Charge by submitting with their Submissions a power of attorney, or similar document, signed by a legally authorized representative of the Joint Venture participant or a copy of the Joint Venture agreement electing the Participant-in-Charge.
- 16.4 All participants of the Joint Venture shall be legally liable, jointly and severally, during this RQQ Process and during the Contract for carrying out the obligations pursuant to the Contract.

#### 17.0 **Prohibited Contacts and Lobbying Prohibition**

- 17.1 A Proponent's team members and all of the Proponent's respective Subvnedors, advisors, employees and representatives are prohibited from engaging in any form of political or other lobbying, of any kind whatsoever, to influence the outcome of this RQQ Process.
- 17.2 Without limiting the generality of Section 18.1 above, neither the Proponent nor the Proponent's team members nor any of their respective Subvendors, advisors, employees or representatives shall contact or attempt to contact, either directly or indirectly, at any time during this RQQ Process, any

directors, officers, employees and advisors of Metrolinx, other than the Procurement Representative, other than to discuss pre-existing work that is being conducted pursuant to a separate contract.

#### 18.0 Media Releases, Public Disclosures and Public Announcements

- 18.1 A Proponent shall not, and shall ensure that its team members, advisors, Subconsultants, employees or representatives do not, issue or disseminate any media release, public announcement or public disclosure (whether for publication in the press on the radio, television, internet, or any other medium) that relates to this RQQ Process, its Submission or any matters related thereto, without the prior written consent of Metrolinx.
- 18.2 A Proponent shall not, and shall ensure that its team members, advisors, Subvendors, employees and representatives do not make any public comment, respond to questions in a public forum, or carry out any activities to either criticize another Proponent or Submission or to publicly promote or advertise its own qualifications, interest in or participation in the RQQ Process without the prior written consent of Metrolinx, which may be withheld in the sole discretion of Metrolinx. Notwithstanding this item, the Proponent, Proponent's team members and all of the Proponent's respective advisors, Sub-consultants, employees and representatives are permitted to state publicly that it/they are participating in this RQQ Process.
- 18.3 For greater clarity, this section does not prohibit disclosures necessary to permit the Proponent to discuss this Request Document with prospective Subvendors regarding their participation in this RQQ Process.

#### 19.0 **Restriction on Communications Between Proponents – No Collusion**

19.1 A Proponent shall not discuss or communicate, directly or indirectly, with any other Proponent, any information whatsoever regarding the preparation of its own Submission or the Submissions of other Proponents. Proponents shall prepare and submit Submissions independently and without any knowledge, comparison of information or arrangements, direct or indirect, with any other Proponent. This obligation extends to all team members of a Proponent and all of the Proponent's respective advisors, Subvendors, employees and representatives.

#### 20.0 **Disclosure of Information**

20.1 The Proponent hereby agrees that any information provided in its Submission, even where it is identified as being supplied in confidence, may be disclosed by Metrolinx where required by law, order of a court, or tribunal.

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- 20.2 The Proponent hereby consents to the disclosure, on a confidential basis, of its Submission by Metrolinx to Metrolinx's advisors retained for the purpose of evaluating or participating in the evaluation of the Submissions.
- 20.3 Under Ontario's Open Data Directive, Metrolinx is required to publish certain procurement information. Accordingly, the Proponent acknowledges that, subject to any applicable FIPPA exemptions, Metrolinx may publish procurement data including but not limited to the names of the Proponents and the winning bid in accordance with Ontario's Open Data Directive. For more information, see: www.ontario.ca/page/ontarios-open-data-directive.
- 20.4 Disclosure of personal or confidential business information may be avoided if it would be significantly harmful to business interests or would be an unreasonable invasion of personal privacy. Accordingly, Proponents are encouraged to:
  - (a) identify those portions of their Submissions which they are supplying in confidence and for which disclosure to others would be significantly harmful to their business, or would be an unreasonable invasion of their personal privacy, as defined in Section 17 of FIPPA; and
  - (b) be prepared to justify that determination if challenged to do so by someone who applies for access to the information.

#### 21.0 Freedom of Information and Protection of Privacy Act ("FIPPA")

21.1 Proponents are advised that Metrolinx may be required to disclose all, a part, or parts of a Proponent's Submission and a part or parts of any Submission pursuant to FIPPA.

#### 22.0 Submission to Be Retained by Metrolinx

22.1 Metrolinx shall not return a Submission or any accompanying documentation submitted by the Proponent.

#### 23.0 Confidential Information of Metrolinx

- 23.1 All information provided by or obtained from Metrolinx in any form in connection with this RQQ Process;
  - (a) is the sole property of Metrolinx and shall be treated as confidential;
  - (b) shall not be used for any purpose other than replying to the Request Document and the performance of any subsequent agreement; and
  - (c) shall not be disclosed without prior written authorization from Metrolinx.

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#### 24.0 **Proponents Shall Bear Their Own Costs**

24.1 The Proponent shall bear all costs associated with or incurred in connection with its participation in this RQQ Process, including, but not limited to, preparation of its Submission.

#### 25.0 Changes to Key Personnel or Joint Venture

- 25.1 If after the Closing, but prior to the execution of the Contract, the Proponent wishes to request a change in a Key Personnel or Joint Venture participant, the Proponent shall notify the Procurement Representative as soon as possible and the notification shall identify the proposed change in Key Personnel or Joint Venture participants and the proposed substitute, if applicable, and include sufficient documentation that demonstrates the proposed substitute would have met or exceeded any applicable criteria applied during this RQQ Process.
- 25.2 In response to a request as per Section 25.1 above, Metrolinx may, in its sole discretion provide the Proponent with instructions as to the type of information required by Metrolinx to consider the proposed change to the Proponent's Key Personnel or Joint Venture arrangements as well as the deadlines for submission of information that the Proponent must meet in order to have its request considered by Metrolinx.
- 25.3 The Proponent shall provide any further documentation as may be required by Metrolinx to assess any proposed substitute or change. If Metrolinx, in its sole discretion, considers the proposed substitute to be acceptable, Metrolinx may consent to the substitution. Metrolinx's consent to such substitution, however, may be subject to such terms and conditions as Metrolinx may require. If the proposed substitute or change is not acceptable to Metrolinx, the Proponent shall propose an alternate substitute or change for review by Metrolinx in the same manner as the first proposed substitute.
- 25.4 Metrolinx may, in its sole discretion, disallow any actual or proposed change.

#### 26.0 Vendor Performance Management Program

26.1 Vendor Performance Management ("VPM") Program means the Metrolinx system for monitoring, evaluating and recording Vendor performance, as same may be amended or replaced from time to time. The Vendor Performance Management Program establishes a standard methodology for the incorporation of a Vendors's past performance in a particular category as a criterion in assessing that Vendors's submission for future work with Metrolinx.

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- 26.2 Pursuant to Metrolinx's VPM Program, Metrolinx will be considering the Proponent's past performance under contracts with Metrolinx, in a particular category, in evaluating Submissions received in response to this Request Document.
- 26.3 The VPR is being applied as a component of evaluation for this RQQ Process in accordance with Evaluation Criteria and Selection Process.
- 26.4 A Proponent may access their VPR through an annual subscription on the Metrolinx MERX Portal. If a Proponent has questions regarding their VPR, they should contact the Procurement Representative in accordance with Section 2.0 of Instructions to Proponents.
- 26.5 Metrolinx shall not be held liable for any administrative delays in updating VPR scores, which could result in a Proponent being bypassed for award on this RQQ Process.
- 26.6 Information regarding Metrolinx Vendor Performance Management System and how a Vendor Performance Rating is calculated can be found in the Metrolinx "Vendor Relationship Management Procedures and Guidelines v1.1 dated November 7, 2016", or most current version, accessed through the following link: http://www.metrolinx.com/tenders/en/VendorRelationshipManagement\_Guid elines.pdf.
- 26.7 The "Contract Performance Appraisal" applicable to any Contract resulting from this RQQ Process, can be found under "Attachments".

#### 27.0 **Debriefing**

- 27.1 Any Proponent having passed Phase One: Administrative Evaluation, as noted under Section 1.0 Evaluation Methodology of "Evaluation Criteria and Selection Process", may request a debriefing after receipt of a notification letter advising of the outcome of the RQQ Process ("Notification Letter"). All requests must be sent via email to the Procurement Representative and must be made within sixty (60) calendar days after receipt of a Notification Letter.
- 27.2 The intent of the debriefing is to aid the Proponent in presenting a better Submission in subsequent procurement opportunities. Any debriefing provided is not for the purpose of providing an opportunity to challenge the RQQ Process.
- 27.3 All debriefings are for informational purposes only and shall be strictly limited in scope to the Proponent's Submission forming the subject of the debriefing request. There will be no discussion of the successful Proponent's

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Submission, the awarded Contract, the Submissions of other Proponents, or previous or future procurements.

END OF SECTION

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#### 1.0 **Submission Format**

- 1.1 Submissions must be submitted through MERX and should be in the following format:
  - (a) Present information in Font Size 11 pt. on  $8\frac{1}{2} \times 11$  paper size.
  - (b) Include a table of contents.
  - (c) Organize information into sections which correspond to the Submission Content requirements in the exact order described below.
  - (d) The entire content of a Submission shall be submitted in writing, and the content of web sites or other external documents referred to in a Submission will not be considered for evaluation unless submitted in their entirety as part of the Submission.

#### 2.0 Mandatory Requirements

- 2.1 Proponents must meet all mandatory requirements in order for their Submission to be considered further. An error or omission in meeting the mandatory requirements (other than the mandatory requirement to complete and submit Attachment for Pricing Submission) will not result in the Submission being automatically deemed non-compliant and given no further consideration, if, upon request by Metrolinx, the Proponent remedies the error or omission to Metrolinx's satisfaction within two (2) Business Days from the time the Proponent receives a written request identifying the error or omission to Metrolinx. If the Proponent fails to remedy the error or omission will be non-compliant and it shall not be considered further in the evaluation process.
- 2.2 The mandatory requirements for this Request Document are as follows:
  - (a) The Submission shall be submitted by the Proponent's E-Bid Authorized Signer. For the purposes of a Joint Venture, the E-Bid Authorized Signer of the Participant-in-Charge shall submit the Submission.
  - (b) Pricing information must be completed and submitted with the Submission using "Contract Prices.
  - (c) The Proponent shall declare any conflicts of interest in Section 1.1(b) of "Conflict of Interest". If Section 1.1(b) is left blank or is not returned with the Submission, the provisions of Section 1.1(a) of "Conflict of Interest" shall apply.

- (d) The Proponent must meet all of the mandatory requirements stated in "Mandatory Corporate, Personnel and Technical Requirements".
- (e) The Proponent shall provide the information requested in "Vendor Personnel" with the Submission.

#### 3.0 **Technical Submission**

A Submission should include a Technical Submission. The information required in the Technical Submission as well as the prescribed format in which it should be submitted is outlined below. The Proponent's Technical Submission should be comprised of the following sections in the following order and should contain a Table of Contents.

#### 3.1 Technical Submission Section 1: Corporate Summary

The Proponent should provide a corporate overview of the Corporate Firm's structure, capabilities, qualifications and experience relevant to the Work, as outlined below.

- (a) Corporate Summary: Description of Proponent's Company
  - Provide a description of the Proponent's company, including, but not necessarily limited to: a description of the Proponent's corporate and ownership structure; a brief corporate history including number of years in business; location of offices (both head office and other) and a description of the Proponent's core business which is applicable to the Work of this Project.
- (b) Corporate Summary: Description of Corporate Firm
  - (i) Provide a description of the structure of the Proponent's Corporate Firm;
  - (ii) Identify the principal business of key Subvendors professional advisors and subject matter experts it proposes to use in the performance of the Work, especially for major or critical pieces of the work. For each Subvendor listed, the Proponent should provide the following:
    - (A) Full corporate name and location of the Subvendors;
    - (B) Which area of the Work the Subvendors shall be employed for;
    - (C) The Subvendor's experience and qualifications relative to the Work it will be performing;

- (D) Previous instances of the Proponent and Subvendors working together including:
  - I) A description of the project and value;
  - II) The client the services were performed for; and
  - III) The parts of the services performed by the Subvendors.
- (c) Provide a description of the resources intended for use in order to sustain and complete the Work to the satisfaction of Metrolinx;

#### 3.2 Technical Submission Section 2: Corporate Firm Experience, Qualifications and Reference Projects

The Proponent should provide a detailed description of the Corporate Firm's experience and qualifications relevant to the Work, as follows:

- (a) Corporate Firm Experience and Qualifications
  - (i) The Proponent should demonstrate ten (10) years' experience in performing work similar in scope, magnitude and complexity as the Scope of Work stated in this Request Document, by including a detailed description of the Corporate Firms qualifications and experience including but not limited to:
    - (A) The necessary resources to sustain and complete the Archaeological Services to the satisfaction of Metrolinx. The resource requirements are listed in the Scope of Work;
    - (B) In provision of the Services provided to the following client groups in the following industry/sectors: Archaeological Services as described in the scope of work.
- (b) Corporate Firm References:

Reference Projects are intended to demonstrate the Corporate Firm's corporate capacity to perform and manage projects of a similar scope, magnitude and complexity as the Work of this Request Document.

The Proponent should demonstrate its experience in performing work similar in scope, magnitude and complexity as the Scope of Work stated in this Request Document, by including three (3) reference projects, for relevant work completed within the past five (5) years or currently active, as follows:

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- (i) Corporate Firm References Related to Current Scope:
  - (A) The Proponent must include all projects of similar scope, magnitude and complexity as the Scope of Work stated in this Request Document that it has completed or is currently completing for Metrolinx as part of the three (3) reference projects provided by the Proponent. Failure of the Proponent to include the aforementioned reference projects completed for Metrolinx will affect the Proponent's score. The Proponent should, using the template provided Request Document Form: Corporate References, provide the following information for each corporate reference project:
    - I) Name of the company for which the work was performed;
    - II) Project title;
    - III) Contact person's name, title, telephone number and e mail address; and
    - IV) Start and completion date.
    - V) The Proponent can attach up to an additional two (2) pages of information related to each reference project.

#### 3.3 Technical Submission Section 3: Key Personnel

The Proponent should provide a detailed description of the functional organization, roles and responsibilities of each Key Personnel and relevant experience and qualifications providing Archaeological Services similar in scope, magnitude and complexity as the Work of this Request Document for each Key Personnel, as follows:

- (a) Functional Organization
  - (i) Provide an organizational chart identifying the named Key Personnel assigned and dedicated solely to the project in their respective roles, for completion of the Work.
- (b) Roles and Responsibilities of Key Personnel

The Proponent should provide the following:

(i) A brief description identifying the role and responsibilities of each Key Personnel, with respect to the Work requested;

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- A statement that details the numbers years in the stated professions (ii) asked for and describing the experience of the individual Key Personnel in working together on previous relevant projects; (iii) A statement indicating whether the Key Personnel is an employee of the Proponent or is a Sub-consultants; and (iv) A statement of availability of Key Personnel identified for each role indicating that the individual is available for the required Contract Term Key Personnel Experience, Qualifications and Reference Projects (c) For each individual the Proponent is proposing for a Key Personnel role identified in Request Document Form: Key Personnel, the Proponent should provide: (i) A completed Request Document Form: Technical Submission Section 3 – Key Personnel Experience and Qualifications for each named individual identified for a Key Personnel position. A completed Request Document Form: Technical Submission (ii)
  - (ii) A completed Request Document Form: Technical Submission Section 3 – Key Personnel Reference Projects for each named individual identified for a Key Personnel position.

#### 4.0 **Proponent Presentation**

4.1 Not Applicable

#### 5.0 **Price Submission**

The Proponent's Pricing Submission should be comprised of the following:

5.1 The Proponent shall provide a completed Request Document Form: Contract Prices (Excel file), per the instructions specified therein.

#### END OF SECTION

#### **EVALUATION CRITERIA AND SELECTION PROCESS**

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#### 1.0 Evaluation Methodology

- 1.1 Submissions shall undergo several phases of evaluation based on documentation provided and Vendor Performance Rating information contained in the Metrolinx MERX Portal.
- 1.2 Mandatory criteria will be rated pass or fail. All other criteria shall be evaluated in accordance with Section 1.0 herein. Evaluation shall occur in four (4) phases, as follows:
  - (a) Phase One: Administrative Evaluation (Compliant/Non-Compliant)
    - (i) Submissions shall undergo an administrative evaluation to determine compliance with the mandatory requirements.. Only those Submissions determined in the sole opinion of Metrolinx, to have fulfilled all the administrative mandatory requirements shall proceed to Phase Two of the evaluation process. Submissions that do not meet the mandatory requirements are non-compliant and shall be disqualified.
    - (ii) Administrative mandatory requirements include, but shall not be limited to:
      - (A) Proper completion of Tender Document Forms;
      - (B) Compliance to Tender Document requirements;
      - (C) Attendance at mandatory Site visit, if any.
  - (b) Phase Two: Technical Evaluation (70% weighting)
    - (i) Submissions proceeding to Phase Two shall be evaluated by the Evaluation Committee in accordance with the Submission Requirements above and the Evaluation Methodology. Only those Submissions achieving a total minimum score of 70% (490 points out of 700 possible points) on Phase Two, as determined by the Evaluation Committee, shall proceed to Phase Three: VPR Evaluation and Phase Four: Pricing Evaluation of the evaluation process.
  - (c) Phase Three: Vendor Performance Rating (VPR) Evaluation (5% weighting)
    - (i) VPR shall be evaluated for compliant Submissions which:
      - (A) achieve the minimum score of 70 % on Phase Two: Technical Evaluation.

#### **EVALUATION CRITERIA AND SELECTION PROCESS**

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- (ii) Submissions proceeding to this Phase Three, in accordance with Section 1.2(d)(i) above shall be evaluated by Metrolinx as follows:
  - (A) For this RQQ Process, "Performance Category" shall be defined as the Professional and Consulting Services (Non-Engineering) category.
    - In the event of a conflict, the Performance Category stated in the Contract Performance Appraisal (CPA) shall take precedence over the Performance Category stated in Section 1.2(d)(ii)(A) above, and shall be used as the basis for evaluating VPR.
  - (B) For this RQQ Process, the Vendor Performance Rating ("VPR") is the average of a Vendor's performance evaluation scores (as assessed by or on behalf of Metrolinx), in the Performance Category, for a thirty-six (36) month period preceding the Closing.
  - (C) If a Proponent has not completed any work for Metrolinx for a thirty-six (36) month period preceding the Closing, for the purpose of evaluating the Submission, the Proponent will be assigned a VPR in the Performance Category, which is the straight average of all the VPR's of all Vendors who have performed services for Metrolinx for a thirty-six month period preceding the Closing, in this Performance Category.
  - (D) The legal name of the Proponent stated on the Form of Request will be used for determining the Proponent's VPR score in the Performance Category. It is the responsibility of the Proponent to ensure that its proper legal name has been stated on the Form of Request and matches the legal name used by the Proponent in setting up its legal profile in the Metrolinx MERX Portal. Metrolinx will not accept any requests from the Proponent, after the Closing, to change the legal name provided.
  - (E) In the case of a Joint Venture where multiple parties will sign the Contract, the VPR under the Performance Category, of each Joint Venture participant, will be added and the average will be applied as the VPR score.
  - (F) If any member of the Joint Venture has not completed work for Metrolinx within a thirty-six (36) month period preceding the Closing, Section 1.3(d)(ii)(C) above shall apply for that member.
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- (G) The Proponent's VPR, at the time of evaluating this Phase Three, shall be the VPR used for evaluation purposes. The Proponent's VPR used in the evaluation of this Phase Three can be obtained from the Procurement Representative at the conclusion of this RQQ Process.
- (H) Once VPR scores in the Performance Category are determined for each Submission proceeding to this Phase Three or Phase Four evaluation, each Proponent's VPR shall be evaluated and scored as follows:
  - I) The following equation shall be applied to determine a score out of ten:
    - 1) "Proponent's VPR Score (Expressed as a %) / 10 = score out of ten"
    - 2) The score out of ten for VPR shall be multiplied by the weighting factor to determine the assigned score for VPR Evaluation.
- (d) Phase Four : Pricing Evaluation (25% weighting)
  - (i) Contract Prices shall be evaluated for compliant Submissions which:
    - (A) Achieve the minimum score of 70% on Phase Two: Technical Evaluation.
  - (ii) An administrative evaluation shall be conducted of Request Document Form: - Contract Prices to determine compliance with the mandatory requirements as stated therein and in the Instructions to Proponents. The Estimated Contract Price of each Submission proceeding to Pricing Evaluation shall be evaluated and scored as follows:
    - (A) The Submission with the lowest Estimated Contract Price shall receive the maximum score of ten (10) points for Pricing Evaluation.
    - (B) The following equation shall be applied to the other Submissions to determine a score out of ten (10):

Lowest Total Contract Price

Proponent's Total Contract Price  $x \ 10 =$  score out of ten

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- (C) The score out of ten (10) for Pricing Evaluation shall be multiplied by the weighting factor and added to the total score for Phase Two and Phase Three to determine the Total Overall Score for the Submission.
- 1.3 Total Overall Score
  - (a) Total Overall Score = Phase Two: Technical Evaluation + Phase Three: VPR Evaluation + Phase Four: Pricing Evaluation
- 1.4 Selection of Submissions
  - (a) Metrolinx's selection shall be based on which Proponent has provided a Submission which Metrolinx determines in its sole discretion to provide the greatest value to Metrolinx based on the Evaluation Criteria contained in this Request Document.
  - (b) The award of the Contract shall be made to the Submission which has achieved the highest Total Overall Score, subject to Rights of Metrolinx, under Instructions to Proponents.

### 2.0 **Evaluation Criteria**

2.1 The Evaluation Criteria to be used for evaluation of a Submission and the weighting assigned to each criterion are as follows:

| Evaluated Component  | Maximum<br>Score   | Weighting<br>Factor | Total (Score x<br>Weight) |  |  |
|--|--|---------------------|---------------------------|--|--|
| PHASE ONE: ADMINISTRA  | PHASE ONE: ADMINISTRATIVE EVALUATION (Compliant/Non-Compliant) |                     |                           |  |  |
|  |  |                     |                           |  |  |
| PHASE TWO: TECHNICAL EV  | ALUATION   |                     |                           |  |  |
| <b>Technical Submission Section 1:</b>   | Corporate Summary  | /                   |                           |  |  |
| Corporate Summary: Description of Corporate Firm   | 10   | 2                   | 20                        |  |  |
| Corporate Resources  | 10   | 4                   | 40                        |  |  |
| Subtotal - Co  | orporate Summary:  | 6                   | 60                        |  |  |
| Technical Submission Section 2: Corporate Firm's Experience, Qualifications and Reference Projects |  |                     |                           |  |  |
| Description of Corporate Firm's Experience and Qualifications                                      | 10   | 6                   | 60                        |  |  |
| Description of Corporate   | 10   | 6                   | 60                        |  |  |

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| <b>Evaluated Component</b>   | Maximum<br>Score                          | Weighting<br>Factor | Total (Score x<br>Weight) |
|--|---|---------------------|---------------------------|
| Reference Projects #1 and corresponding reference  |   |                     |                           |
| Description of Corporate<br>Reference Projects #2 and<br>corresponding reference   | 10  | 6                   | 60                        |
| Description of Corporate<br>Reference Projects #3 and<br>corresponding reference   | 10  | 6                   | 60                        |
| Subtotal - Corporate<br>Qualifications and   | Firm's Experience,<br>Reference Projects: | 24                  | 240                       |
| <b>Technical Submission Section 3:</b>   | Key Personnel                             |                     |                           |
| Organizational Chart   | 10  | 1                   | 10                        |
| Roles and Responsibilities of<br>Representative Key Personnel  | 10  | 4                   | 40                        |
| Key Personnel Experience,<br>Qualifications and Reference<br>Projects (Reference Projects<br>include written description and<br>corresponding reference check<br>feedback (if applicable)) |   |                     |                           |
| Contract Manager   | 10  | 7                   | 70                        |
| Project Manager  | 10  | 7                   | 70                        |
| Project Director   | 10  | 7                   | 70                        |
| Project Archaeologist  | 10  | 7                   | 70                        |
| Researcher/Historian   | 10  | 7                   | 70                        |
| Subto  | tal - Key Personnel:                      | 40                  | 400                       |
|  |   |                     |                           |
| SUBTOT   | AL PHASES TWO:                            | 70                  | 700                       |
|  |   |                     |                           |
| PHASE THREE: CONSULTAN   |   | <b>``</b>           |                           |
| Proponent's VPR Score  | 10  | 5                   | 50                        |
| Subto  | tal VPR Evaluation:                       | 5                   | 50                        |
| PHASE FOUR: PRICING EVA  | LUATION                                   | Γ                   | 1                         |
| Pricing Submission   | 10  | 25                  | 250                       |

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| Evaluated Component   | Maximum<br>Score | Weighting<br>Factor | Total (Score x<br>Weight) |
|-----------------------|------------------|---------------------|---------------------------|
|                       |                  |                     |                           |
| TOTAL EVALUATED SCORE |                  | 100%                | 1,000                     |

2.2 Technical Submission Scoring Guidance – each Proponent's Technical Submission will be evaluated using the above noted approach. The following outlines some guidance on how each line item will be scored:

| Score | Description  |
|-------|--|
| 10    | Excellent – Response exceeds requirements.   |
| 8 - 9 | Very Good – Response meets all requirements and exceeds some requirements.                                   |
| 7     | Good and Satisfactory – Response meets all requirements.   |
| 5-6   | Less than Satisfactory – Response meets many of the requirements but not all requirements.                   |
| 3 - 4 | Poor – Response meets some requirements.   |
| 1 – 2 | Very Poor – Information provided is too vague and does not clearly explain the ability to meet requirements. |
| 0     | Non-relevant response or no response.  |

# END OF SECTION

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# 1.0 **The Request Document Form(s)**

The Request Document Forms, comprised of the documents listed below, form part of the Request Document and are included herein. Request Document Forms are also included as separate fillable forms as follows:

| Document Title   | Attached as a Separate File as Follows  |
|--|---|
| Request Document Form: Pricing Submission  | MS <b>"Word"</b> file entitled Request Document<br>Forms - Request RQQ-2018-ECDV-260, or as<br>amended via Addenda, if applicable                                   |
|  | MS <b>"Excel"</b> fillable file entitled Request<br>Document Forms – Pricing Submission -<br>Request RQQ-2018-ECDV-260 or as amended<br>via Addenda, if applicable. |
| Request Document Form: Form of Request   |   |
| Request Document Form: Conflict of Interest  |   |
| Request Document Form: Mandatory<br>Corporate, Personnel, and Technical<br>Requirements  | MS <b>"Word"</b> fillable file entitled Request   |
| Request Document Form: Technical<br>Submission 2 – Corporate Firm Reference<br>Projects  | Document Forms – Request RQQ-2018-<br>ECDV-260 or as amended via Addenda, if<br>applicable  |
|  |   |
| Request Document Form: Technical<br>Submission Section 3 – Key Personnel<br>Experience, Qualifications and Reference<br>Projects |   |

Submission By:

Click here to enter text.

(Full Legal Name of Proponent)

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#### 1.0 **Contact Information**

The Proponent submitting a Submission is as follows:

1.1 Proponent's registered legal business name (or individual) and any other name under which it carries on business:

Click here to enter text.

(a) If a Joint Venture, enter the registered legal business name of the Participant-in-Charge:

Click here to enter text.

(b) If a Joint Venture, enter the registered legal business name of the other Joint Venture members:

Click here to enter text.

1.2 The Proponent's address, telephone and facsimile numbers (if Joint Venture, insert Participant-in-Charge information):

Click here to enter text.

1.3 Name, title, address, telephone, e-mail and facsimile numbers of the contact person(s) for the Proponent (if a Joint Venture, insert Participant-in-Charge information)

Click here to enter text.

- 1.4 Name of the person who is primarily responsible for the Submission:
  - (i) Click here to enter text.
- 1.5 New Consultant Information
  - (a) If you haven't previously done business with Metrolinx, or have and continue to do business with Metrolinx, and are submitting a Submission for the first time or have in the past, please fully complete and provide with the Submission the "New/Update Vendor Form" under "Attachments" and submit the additional documentation as indicated, including:
    - (i) Vendor Registration (articles of Incorporation, Sole Proprietorship Registration, Partnership Agreements, etc.);

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- (ii) Canada Revenue Agency Registration (Business Number);
- (iii) Void Cheque (for Electronic Funds Transfer setup); and
- (iv) Sample Invoice.

#### 2.0 Acknowledgements and Declarations

- 2.1 The Proponent acknowledges that its Submission includes the appropriate Request Document Forms submitted in accordance with the terms and requirements of the Instructions to Proponents. Failure to comply may result in the Proponent's Submission being found non-compliant and disqualified at the sole discretion of Metrolinx.
- 2.2 The Proponent has informed itself of the conditions relating to the Work to be performed and have inspected and is thoroughly familiar with the location of the Work and the plans, specifications, drawings and all terms, conditions and covenants of the Contract.
- 2.3 The Proponent acknowledges receipt of any and all Addenda/Addendum issued hereto and that its Submission has been developed in consideration of the Addenda/Addendum.
- 2.4 The Proponent acknowledges that it meets all mandatory requirements in order for their Submission to be considered further. Failure of a Proponent to meet all of the mandatory requirements shall result in the Proponent's Submission to be non-compliant and disqualified.
- 2.5 All Addenda, Request Document Forms, the General Conditions of the Contract, the Scope of Work and Attachments set out in this Request Document shall be included in and form part of the Contract. Submitting a Submission constitutes acknowledgement that the Proponent has read and agrees to be bound by such conditions.
- 2.6 The Submission is hereby submitted on the condition and with the full understanding that it is an irrevocable offer by the Proponent for a period of one hundred and eighty (180) calendar days from the Closing. The Proponent hereby covenants that it enter into Contract with Metrolinx as contemplated by the Request Documents by executing the Contract and will perform and execute the Work at the Estimated Contract Price if it is notified, in writing, by Metrolinx within one hundred and eighty (180) days of the Closing that it is the successful Proponent.

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- 2.7 The Proponent hereby declares that it has the physical and financial resources to sustain and complete the Work.
- 2.8 The Proponent hereby declares that no Conflict of Interest exists in accordance with "Request Document Form: Conflict of Interest".
- 2.9 The Proponent hereby declares that no person, firm or corporation (including any agent of Metrolinx), other than the undersigned or Suppliers or Subconsultants engaged in the ordinary course of business, has any interest in this call for Proposals or the proposed Contract for which the Submission is made.
- 2.10 The Proponent acknowledges that by way of the E-Bid Authorized Signer submitting a Submission, the Proponent is agreeing to be bound to each and every term, condition, article and obligation of the Request Document and any resultant Contract.
- 2.11 The Proponent acknowledges that consistent with Section 13.1 of Instructions to Proponents, failure by the Proponent, whose Submission was accepted by Metrolinx, to execute and deliver executed Contract with the required Insurance Certificates, Workplace Safety and Insurance Clearance Certificate or any other required documentation (as applicable to this RQQ Process) shall result in the cancellation of acceptance of the Proponent's Submission by Metrolinx.
- 2.12 The submitting of a Submission by a Proponent shall be considered prima facie evidence that the above requirements have been met. Failure to have complied with said requirements shall not relieve the Proponent of its obligation to enter into the Contract and to carry out the Work for the terms and conditions set forth in the Request Documents.

# 3.0 Vendor Personnel

3.1 The Vendor Personnel roles shall be filled in accordance with the Request Document and in accordance with the requirements in respect of qualifications, experience and minimum years of experience as contained in General Requirements: Key Personnel Qualifications and Experience Requirements.

#### 4.0 **Requirement**

4.1 The Vendor shall provide all labour, superintendence, plant, tools, appliances, equipment, supplies and other accessories, services and facilities necessary to complete the work, as further described in this Request Document.

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- 4.2 The Work is to be performed to the satisfaction of the Environmental Programs and Assessment Department, Metrolinx, unless otherwise specified up to a period of five (5) years as follows:
  - (i) Period: One (1): February 18, 2019 to February 17, 2020;
  - (ii) Period: Two (2): February 18, 2020 to February 17, 2021;
  - (iii) Period: Three (3): February 18, 2021 to February 17, 2022;

(iv) Period: Four (4): February 18, 2022 to February 17, 2023; (an option to be exercised at Metrolinx's sole discretion)

(v) Period: Five (5): February 18, 2023 to February 17, 2024. (an option to be exercised at Metrolinx's sole discretion)

#### 5.0 Assignments

5.1 Work shall be assigned and quoted by the Vendor in accordance with General Conditions of the Contract.

#### 6.0 Estimated Contract Price

- 6.1 The Proponent, by submitting this Submission, hereby offers to Metrolinx to provide all goods and services necessary to execute the Work described by the Request Documents, including Addenda, and to perform the Work for the Rates quoted in "Request Document Form: Contract Prices" up to the established Estimated contract price amount.
- 6.2 The Estimated Contract Price shall be determined as per Sections 13.1(a) through 13.1(d) of Instructions to Proponents.

#### 7.0 Harmonized Sales Tax

- 7.1 The Proponent acknowledges it has read and agrees to be bound by the General Conditions of the Contract as it relates to Harmonized Sales Tax.
- 7.2 The Proponent declares that the H.S.T. registration number, as stated in the Excel spreadsheet of "Request Document Form: Contract Prices", is registered to the Proponent providing this Submission.
- 7.3 A non-resident Proponent unable to provide a H.S.T. Registration Number at the time of Submission shall be required to provide a H.S.T. Registration Number within five (5) Business Days of acceptance of its Submission by

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Metrolinx. The Proponent acknowledges that failure to comply with this requirement may result in the Contract being declared VOID.

#### 8.0 **Options**

- 8.1 Option Years
  - (a) Option Year is defined as a specified timeframe, in accordance with Section 5.0 below, in which the Work shall be carried out in accordance with the Contract requirements at the fixed all-inclusive prices quoted in "Request Document Form – Contract Prices" (which shall form part of the Purchase Order) solely if Metrolinx exercises its option to proceed with an Option Year in accordance with Sections 8.1(b) and 8.1(c) below.
  - (b) It is understood that Option Year Four, and Option Year Five are options exercisable at the sole discretion of Metrolinx. In the event Metrolinx does not exercise its option, the Contract shall be considered complete upon expiration of the current year.
  - (c) Each Option Year shall be automatically exercised unless Metrolinx informs the Vendor with sixty (60) days written notice prior to the end of the current year that Metrolinx will not be exercising such Option Year.

END OF SECTION

# REQUEST DOCUMENT FORM CONTRACT PRICES

Request to Qualify & Quote (RQQ) to establish a Vendor of Record  $(VOR) + 2^{nd}$  Stage Agreement for Archaeological Consulting Services **RQQ-2018-ECDV-260** 

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#### 1.0 **Contract Unit Prices**

- 1.1 Contract Unit Prices are subject to "Request Document Form: Form of Request" in addition to this "Request Document Form: Contract Prices".
- 1.2 Payment for services rendered and goods supplied in accordance with the terms and conditions of the Contract shall be based on the requirements of the "Request Document Form: Form of Request" in addition to the following:
  - (a) The Total Evaluated Price bid shall be firm and quoted in Canadian funds.
  - (b) The Rates shall include all applicable taxes, except Harmonized Sales Tax (H.S.T.), in force at the date the Submission is submitted.
  - (c) The Rates quoted shall be fixed all-inclusive prices, for performance of the Work.
  - (d) The Rates include all labour, superintendence, plant, tools, appliances, equipment, supplies and other accessories, services and facilities customs, duties, royalties, handling, transportation, travel, mileage, overhead, profit and all other charges.
  - (e) Estimated Quantities
    - (i) The estimated quantities listed in the attached Excel file are arbitrary numbers for a hypothetical project and are to be used for the purpose of assisting in evaluating Submissions.
    - (ii) Metrolinx reserves the right to purchase quantities other than those stated for each year of the Contract at the Rates quoted.
    - (iii) Maximum Hourly Billing Rates for team members
      - (A) The Maximum Hourly Billing Rate as quoted by the Proponent represents an all-inclusive maximum rate at which the Proponent will invoice Metrolinx, on a time basis with disbursements included and H.S.T. excluded, for services rendered by each classification of employee listed.
      - (B) The Maximum Hourly Billing Rates for the team members shall be the sum of any and all costs that are attributable to the employee in question including, but not limited to, the following: basic hourly rate, fringe benefits, payroll burden, mark-up, overhead, profit, disbursements, travel, mileage and any and all other costs associated with the Services.

# REQUEST DOCUMENT FORM CONTRACT PRICES

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- (C) The Maximum Hourly Billing Rates for team members represent resources working onsite at a Metrolinx location in Toronto.
- (f) Work shall be assigned and quoted by the Vendor in accordance with Section 2.9, Statement of Work Process, of General Conditions of the Contract.

# 2.0 Limitation of Expenditures

- 2.1 It is understood that Section 2.0, Limitation of Expenditure, of Schedule B Financial Terms of General Conditions of the Contract applies.
- 2.2 The Vendor shall not perform any work under this Contract which would cause the total cost to exceed the amount indicated in 7.1.3(b) above, unless an increase is so authorized by Metrolinx and effected by a written amendment to the Contract.
- 2.3 Estimated hours identified for the Vendor's Personnel are numbers that were generated solely for the purpose of evaluation.
- 2.4 The Vendor shall provide individuals for each of the Vendor Personnel positions specified for the performance of the Work of this Contract, with the minimum years of experience and qualifications required.
- 2.5 Work shall be assigned to the Vendor in accordance with the provisions of the General Conditions.
- 2.6 The Vendor shall not perform any Work under this Contract which would result in an increase to the Total Contract Price, unless an increase is so authorized by Metrolinx and effected by a written amendment to the Contract.

#### 3.0 **Options**

3.1 The Unit Prices as stated in Request Document Form: Options shall be for completed Work "in place" and shall be inclusive of all costs related thereto, including all overhead, profit and applicable taxes, except H.S.T., unless otherwise specified by Metrolinx.

#### 4.0 **Completion of Pricing Schedules**

4.1 Proponents shall fully complete the Excel file entitled "Request Document Form: Contract Prices" and insert a Unit Price into each space provided under the Contract Unit Price column.

# REQUEST DOCUMENT FORM CONTRACT PRICES

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- 4.2 Proponents should fully complete the Excel file entitled "Request Document Form: Options" and insert a Unit Price into each space provided under the Contract Unit Price column.
- 4.3 "Request Document Form: Contract Prices" and "Request Document Form: Options" must each be submitted as a separate file preferably in Excel format to facilitate the pricing evaluation process, and may not be retyped or recreated. Failure to follow the submission instructions or format requirements may result in the Submission being found non-compliant and disqualified.
- 4.4 If a "0" is entered in any of the spaces where price information is to be provided, it shall be interpreted as meaning the Consultant shall provide the specified service to Metrolinx at no charge.
- 4.5 If any space is left blank or an entry of "N/C" or "N/A" or "-" is entered where price information should be entered then the Submission may be found non-compliant and disqualified consistent with the provisions of the Instructions to Proponents.

# END OF SECTION

# REQUEST DOCUMENT FORM CONFLICT OF INTEREST

Request to Qualify & Quote (RQQ) to establish a Vendor of Record  $(VOR) + 2^{nd}$  Stage Agreement for Archaeological Consulting Services **RQQ-2018-ECDV-260** 

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#### 1.0 **Conflict of Interest**

As it pertains to Conflict of Interest:

- 1.1 If the box below is left blank or if this "Request Document Form: Conflict of Interest" is not included as part of the Submission, the Proponent shall be deemed to declare that:
  - (a) there was no Conflict of Interest in preparing its Submission; and

there is no foreseeable Conflict of Interest in performing the contractual obligations contemplated in the Request Document. Otherwise, if the statement in Section 1.1(b) below applies, check ("X") the box.

- (b) L The Proponent declares that there is an actual or potential Conflict of Interest relating to the preparation of its Submission, and/or the Proponent foresees an actual or potential Conflict of Interest in performing the contractual obligations contemplated in the Request Document.
- 1.2 If the Proponent declares an actual or potential Conflict of Interest by marking the box above, the Proponent must set out below details of the actual or potential Conflict of Interest:

Click here to enter text.

1.3 The following individuals, as employees, advisers, or in any other capacity (a) participated in the preparation of our Submission (whether as employees, advisors, or in any other capacity); AND (b) were employees, advisors or consultants of Metrolinx at any time within the twelve (12) months prior to the Closing:

| Name of Individual:   | Click here to enter text. |
|---|---------------------------|
| Job Classification:   | Click here to enter text. |
| Department:   | Click here to enter text. |
| Last Date of Employment with Metrolinx:   | Click here to enter text. |
| Name of Last Supervisor:  | Click here to enter text. |
| Brief Description of Individual's Job<br>Functions:   | Click here to enter text. |
| Brief Description of Nature of Individual's participation in the preparation of the Submission: | Click here to enter text. |

# REQUEST DOCUMENT FORM CONFLICT OF INTEREST

Request to Qualify & Quote (RQQ) to establish a Vendor of Record  $(VOR) + 2^{nd}$  Stage Agreement for Archaeological Consulting Services **RQQ-2018-ECDV-260** 

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(Repeat above for each identified individual)

1.4 The Proponent agrees that, upon request, the Proponent shall provide Metrolinx with additional information from each individual identified above in the form prescribed by Metrolinx.

END OF SECTION

#### REQUEST DOCUMENT FORM MANDATORY CORPORATE, PERSONNEL AND TECHNICAL REQUIREMENTS

Request to Qualify & Quote (RQQ) to establish a Vendor of Record  $(VOR) + 2^{nd}$  Stage Agreement for Archaeological Consulting Services **RQQ-2018-ECDV-260** 

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### 1.0 Mandatory Corporate, Personnel and Technical Requirements

- 1.1 Proponents must meet all mandatory requirements stated below in order for their Submission to be considered further. Failure of a Proponent to meet all of the mandatory requirements listed below shall result in the Proponent's Submission being found non-compliant. Non-compliant Submissions shall not be considered further and shall be disqualified.
- 1.2 Proponents shall provide supporting documentation to substantiate compliance to each of the listed mandatory requirements. If the Proponent has not provided the supporting documentation specified for that mandatory requirement, Metrolinx has the right but not the obligation, following the Closing, to request that the Proponent provide such supporting documentation or to request that the Proponent identify where in its Submission this information has been provided. Failure of a Proponent to provide information required to substantiate compliance to a mandatory requirement may result in the Proponent's Submission being found non-compliant and disqualified.
- 1.3 Metrolinx has the right but not the obligation, to carry out further investigations to ensure the Proponent can meet the mandatory corporate, personnel and technical requirements to the satisfaction of Metrolinx in its sole discretion.
- 1.4

| Mandatory Corporate, Personnel and Technical<br>Requirements  | Supporting Documentation Required<br>to Substantiate Compliance  |  |
|---|--|--|
| Mandatory Corporate F   | Requirements   |  |
| The Proponent shall have successfully completed three<br>(3) reference projects similar in scope, magnitude and<br>complexity and as the type of Work stated in this Request<br>Document and have ten (10) years of experience<br>providing Archaeological services in the southern Ontario<br>region | • The Proponent shall provide three (3) reference projects which demonstrate this requirement.   |  |
| The Proponent, or its designated Subvendor, shall have<br>satisfactorily completed three (3) projects involving work<br>of similar value, size and complexity to the Work of this<br>Contract.<br>Is the Proponent proposing a Subvendor?   | <ul> <li>The Proponent shall provide a completed<br/>Request Document Form - Proponents<br/>Qualifications with the Submission.</li> <li>The Proponent must provide valid<br/>references which substantiate the<br/>mandatory requirements.</li> </ul> |  |
| Yes 🗆 No 🗆  | <ul> <li>If a Subvendor is carrying out the work,<br/>the Proponent shall provide completed<br/>reference projects, for the identified</li> </ul>  |  |

# REQUEST DOCUMENT FORM MANDATORY CORPORATE, PERSONNEL AND TECHNICAL REQUIREMENTS

Request to Qualify & Quote (RQQ) to establish a Vendor of Record  $(VOR) + 2^{nd}$  Stage Agreement for Archaeological Consulting Services **RQQ-2018-ECDV-260** 

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| Mandatory Corporate, Personnel and Technical<br>Requirements  | Supporting Documentation Required<br>to Substantiate Compliance |  |
|---|---|--|
| If yes, please provide the name of the Subvendor below<br>for which references are being submitted:<br>Click here to enter text.  | Subvendor, with the Submission.                                 |  |
| The Proponent has a valid Workplace Safety and<br>Insurance Clearance Certificate for the premium rate<br>class, subclass or group as appropriate for the Work of<br>this Contract, as issued by the Workplace Safety and<br>Insurance Board. | • No supporting documentation required with the Submission.     |  |

END OF SECTION

Request to Qualify & Quote (RQQ) to establish a Vendor of Record (VOR) + 2<sup>nd</sup> Stage Agreement for Archaeological Consulting Services **RQQ-2018-ECDV-260** 

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#### 1.0 **Qualifications**

1.1 Metrolinx will use the information submitted by the Proponent in this "Request Document Form: Corporate Firm's Reference Projects" to determine if the Corporate Firm meets and can demonstrate that the Corporate Firm has successfully completed contracts for work that meets the criteria set out in "Submission Requirements".

### 2.0 **Reference Checks**

- 2.1 References will be checked using a standard uniform method. Opinions of previous customers regarding budget and schedule experience, dependability, attitudes of employees and/or Subvendors concern for efficiency, safety, economy and environment, sensitivity to community, and quality of service among others may be taken into account when evaluating the reference projects.
- 2.2 The Proponent should ensure that contact information provided for each reference project is current and accurate in order to enable Metrolinx to obtain all necessary information for evaluation purposes in a timely manner. If Metrolinx is unable to validate a reference project through the customer contact person provided by the Proponent, Metrolinx may, at its sole discretion consider the reference project invalid.
- 2.3 Metrolinx reserves the right to forward the information provided by the Proponent within its Submission in relation to the cited project to the identified customer contact person to verify the various elements of the information provided.
- 2.4 In order to provide the sought after information in relation to a reference project, the named customer contact person identified as a reference for a cited reference project shall have held a position within the reference organization, directly involved in the referenced project, and in a position to verify that the work was carried out by the Proponent in relation to the reference project in question.
- 2.5 For any discrepancies resulting from the reference check, Metrolinx may, at its sole discretion, re-contact the Proponent in writing for a written clarification or validation of information provided. Section 12.1(c) under the Rights of Metrolinx, of Instructions to Proponents shall apply for any misrepresentations, inaccurate or misleading information provided in Request Document Form: Corporate Firm's Qualifications.

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- 2.6 The assessment of the Proponent's original response to the evaluation factor will then be finalized taking into account the results of the clarification process described in this Section 2.5 above.
- 2.7 For greater clarity, Metrolinx reserves the right to validate and adjust (increase or decrease) any of the Proponent's Phase Two Technical Evaluation scores, based on feedback obtained from reference checks, for applicable evaluation criteria.

# 3.0 **Reference Projects**

- 3.1 The Proponent should complete the following charts using relevant projects as per the requirements of "Submission Requirements". The Proponent should submit descriptions of relevant projects, in Section 3.3 below, for work that meets the criteria stated in Request Document Form: Technical Submission Section 2 Corporate Firm Experience and Qualifications.
  - (a) Reference projects submitted must be for work completed by the Proponent providing the Submission, and not for a Subvendor or individual, unless indicated otherwise by Metrolinx.
  - (b) Where a Proponent has completed similar relevant work for Metrolinx in the past five (5) years, the Proponent shall be required to identify and list such projects as part of its reference projects to be submitted.
- 3.2 The Proponent should complete the following chart for each project that the Proponent is describing to demonstrate that the Proponent meets the Corporate Firm's Qualifications. Proponents are required to start with the most recent project and to use additional pages if required.
  - (a) The Proponent has the option of foregoing use of the charts below in lieu of providing the information related to each reference project in their own format as part of the Proponent's Submission. Information contained in the charts below should be provided for each reference project provided.
  - (b) The Proponent may attach two (2) additional pages of information for each reference project submitted below.
- 3.3 Reference projects must demonstrate the Corporate Firm's experience and qualifications in the following areas of the Work:

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(a) Provide three (3) satisfactorily completed relevant reference projects which demonstrate that the Corporate Firm has carried out Work similar in scope, Magnitude and complexity, as the Work of this Request Document:

# (i) Reference Project #1 of 3

| Project Name and Location:   | Click here to enter text.   |                             |                             |
|--|-----------------------------|-----------------------------|-----------------------------|
| Role of Proponent:   | Click here to enter text.   |                             |                             |
| Customer Name:   | Click here to enter text.   |                             |                             |
| Customer Contact Person:   | Click here to enter text.   | Phone No.                   | Click here to enter text.   |
| Customer Contact Email<br>Address:   | Click here to enter text.   |                             |                             |
| Contract Value<br>(Estimated)  | \$Click here to enter text. | Contract Value<br>(Actual)  | \$Click here to enter text. |
| Reasons for variances in contrac   | ct value:                   |                             |                             |
| Click here to enter text.  |                             |                             |                             |
| Completion Date<br>(Estimated)   | Click here to enter text.   | Completion Date<br>(Actual) | Click here to enter text.   |
| Reasons for schedule variances:  |                             | -                           |                             |
| Click here to enter text.  |                             |                             |                             |
| Project Description (Provide a d<br>responsibilities for the reference<br>between this reference project a | project. The Proponent sh   | ould specifically list      |                             |
| Click here to enter text.  |                             |                             |                             |
| Provide an overview of the scope of work:  | Click here to enter text.   |                             |                             |
| List the major components of the work:   | Click here to enter text.   |                             |                             |

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| Project Name and Location:   | Click here to enter text.   |                             |                             |
|--|-----------------------------|-----------------------------|-----------------------------|
| Role of Proponent:   | Click here to enter text.   |                             |                             |
| Customer Name:   | Click here to enter text.   |                             |                             |
| Customer Contact Person:   | Click here to enter text.   | Phone No.                   | Click here to enter text.   |
| Customer Contact Email<br>Address:   | Click here to enter text.   |                             |                             |
| Contract Value<br>(Estimated)  | \$Click here to enter text. | Contract Value<br>(Actual)  | \$Click here to enter text. |
| Reasons for variances in contrac   | et value:                   | •                           |                             |
| Click here to enter text.  |                             |                             |                             |
| Completion Date<br>(Estimated)   | Click here to enter text.   | Completion Date<br>(Actual) | Click here to enter text.   |
| Reasons for schedule variances:  |                             | •                           |                             |
| Click here to enter text.  |                             |                             |                             |
| Project Description (Provide a d<br>responsibilities for the reference<br>between this reference project a | project. The Proponent sh   | ould specifically list      |                             |
| Click here to enter text.  |                             |                             |                             |
| Provide an overview of the scope of work:  | Click here to enter text.   |                             |                             |
| List the major components of the work:   | Click here to enter text.   |                             |                             |

#### (ii) Reference Project #2 of 3

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| Project Name and Location:   | Click here to enter text.   |                             |                             |
|--|-----------------------------|-----------------------------|-----------------------------|
| Role of Proponent:   | Click here to enter text.   |                             |                             |
| Customer Name:   | Click here to enter text.   |                             |                             |
| Customer Contact Person:   | Click here to enter text.   | Phone No.                   | Click here to enter text.   |
| Customer Contact Email<br>Address:   | Click here to enter text.   |                             |                             |
| Contract Value<br>(Estimated)  | \$Click here to enter text. | Contract Value<br>(Actual)  | \$Click here to enter text. |
| Reasons for variances in contrac   | et value:                   | -                           |                             |
| Click here to enter text.  |                             |                             |                             |
| Completion Date<br>(Estimated)   | Click here to enter text.   | Completion Date<br>(Actual) | Click here to enter text.   |
| Reasons for schedule variances:  |                             |                             |                             |
| Click here to enter text.  |                             |                             |                             |
| Project Description (Provide a d<br>responsibilities for the reference<br>between this reference project a | project. The Proponent sh   | ould specifically list      |                             |
| Click here to enter text.  |                             |                             |                             |
| Provide an overview of the scope of work:  | Click here to enter text.   |                             |                             |
| List the major components of the work:   | Click here to enter text.   |                             |                             |

#### (iii) Reference Project #3 of 3

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#### 1.0 Named Key Personnel

1.1 The Proponent has designated the following named individuals for each Key Personnel role:

| Role and Required Experience<br>and Qualifications | Name of Individual        | Actual Years of<br>Experience |
|--|---------------------------|-------------------------------|
| Project Manager                                    | Click here to enter text. | Click here to enter text.     |
| Contract Manager                                   | Click here to enter text. | Click here to enter text.     |
| Project Director                                   | Click here to enter text. | Click here to enter text.     |
| Project Archeologist                               | Click here to enter text. | Click here to enter text.     |
| Researcher/Historian                               | Click here to enter text. | Click here to enter text.     |

# 2.0 Key Personnel Qualifications

- 2.1 The Proponent should, using the template below, provide up to three (3) pages of information for each of the named Key Personnel named in Section 1.0 above, including biographical information, which clearly identifies:
  - (a) Name of individual and proposed Key Personnel role;
  - (b) Qualifications and experience that relate to the proposed Key Personnel role as specified in this Request Document Form: Technical Submission Section 3 – Key Personnel Experience and Qualifications, relative to the Work being requested;
  - (c) Experience in performing the proposed Key Personnel role relative to the Work being requested (include project names and brief project overviews);
  - (d) Number of years in the proposed role on each project as well as the start date and completion date of each project;
  - (e) Responsibilities on each project while performing the proposed role;

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- (f) Details of accomplishments while performing the proposed role;
- (g) Education; and
- (h) Professional memberships and affiliations.

### 3.0 Key Personnel References

- 3.1 Immediately following the curriculum vitae for each proposed Key Personnel, the Proponent should use the template below to provide a list of three (3) references and contact information for relevant projects successfully delivered on-time and on-budget within the past five (5) years, while performing work in the same capacity as the proposed Key Personnel role.
- 3.2 References shall be evaluated in accordance with "Submission Requirements".
- 3.3 The list of three (3) references submitted when combined should demonstrate that the named Key Personnel has the required qualifications and experience as stated in Request Document Form: Technical Submission Section 3 Key Personnel Experience and Qualifications for work similar in size, scope and complexity to the Work to be provided herein.
- 3.4 Such references shall relate directly to the experience, responsibilities and details of project accomplishments noted above. The information should include:
  - (a) Name of the company for which the work was performed;
  - (b) Customer contact person's name, title, telephone number and e-mail address; and
  - (c) Start and completion date of each reference project.
- 3.5 Key Personnel Description of Reference Projects For each reference project listed under Section 3.7 below, the Proponent should include up to two (2) additional pages of information which includes but is not limited to:
  - (a) Name of the company for which the work was performed;
  - (b) Project description and project value;

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- (c) Description of Work provided with reference to the applicable Key Personnel role and responsibilities for the work contemplated in this Request Document;
- (d) Identification of relevance of project reference to programmatic, strategic, innovation, sustainability or other design challenges the Proponent deems significant in their ability to understand and execute the Scope of Work being requested;
- (e) Project start and completion dates;
- (f) List of any other Key Personnel that have worked on the same reference project and their project roles, if applicable; and
- (g) Images and illustrations of the project.
- 3.6 Proponents should review the Submission Requirements section in conjunction with this Request Document Form to ensure that all required information is being included as part of the Submission for evaluation purposes.
- 3.7 Reference projects will be evaluated in accordance with Section 2.0 of Request Document Form: Technical Submission Section 2: Corporate Firm Reference Projects.
- 3.8 The Proponent shall provide the following information for each identified individual filling a Key Personnel role:

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| Contract Manager:                               |                                 | Click here to enter text. |                                   |                                 |                                 |                                 |                           |  |  |  |
|---|---------------------------------|---------------------------|-----------------------------------|---------------------------------|---------------------------------|---------------------------------|---------------------------|--|--|--|
| Name:   |                                 | Click here to enter text. |                                   |                                 |                                 |                                 |                           |  |  |  |
| Years of Experience in the Role:                |                                 | Click here to enter text. |                                   |                                 |                                 |                                 |                           |  |  |  |
| Education:                                      | Education:                      |                           | Click here to enter text.         |                                 |                                 |                                 |                           |  |  |  |
| Designation(s)                                  | :                               | Click here to enter text. |                                   |                                 |                                 |                                 |                           |  |  |  |
| Summary of<br>Qualifications and<br>Experience: |                                 | Cli                       | Click here to enter text.         |                                 |                                 |                                 |                           |  |  |  |
| <b>References:</b>                              |                                 |                           |                                   |                                 |                                 |                                 |                           |  |  |  |
| Company<br>Name                                 | Project<br>Title                |                           | Contact<br>Person's<br>Name/Title | Phone<br>Number                 | E-mail<br>Address               | Start<br>Date                   | Completion<br>Date        |  |  |  |
| Click here to enter text.                       | Click here<br>to enter<br>text. |                           | Click here to<br>enter text.      | Click here<br>to enter<br>text. | Click here<br>to enter<br>text. | Click here<br>to enter<br>text. | Click here to enter text. |  |  |  |
| Click here to enter text.                       | Click here<br>to enter<br>text. |                           | Click here to<br>enter text.      | Click here<br>to enter<br>text. | Click here<br>to enter<br>text. | Click here<br>to enter<br>text. | Click here to enter text. |  |  |  |
| Click here to enter text.                       | Click here<br>to enter<br>text. |                           | Click here to<br>enter text.      | Click here<br>to enter<br>text. | Click here<br>to enter<br>text. | Click here<br>to enter<br>text. | Click here to enter text. |  |  |  |

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| <b>Project Manager :</b>                        |                                 | Click here to enter text. |                                   |                                 |                                 |                                 |                           |  |  |
|---|---------------------------------|---------------------------|-----------------------------------|---------------------------------|---------------------------------|---------------------------------|---------------------------|--|--|
| Name:   |                                 | Click here to enter text. |                                   |                                 |                                 |                                 |                           |  |  |
| Years of Experience in the Role:                |                                 | Click here to enter text. |                                   |                                 |                                 |                                 |                           |  |  |
| Education:                                      |                                 | Click here to enter text. |                                   |                                 |                                 |                                 |                           |  |  |
| Designation(s):                                 | :                               | Click here to enter text. |                                   |                                 |                                 |                                 |                           |  |  |
| Summary of<br>Qualifications and<br>Experience: |                                 | Cli                       | Click here to enter text.         |                                 |                                 |                                 |                           |  |  |
| <b>References:</b>                              |                                 | 1                         |                                   |                                 |                                 |                                 |                           |  |  |
| Company<br>Name                                 | Project<br>Title                |                           | Contact<br>Person's<br>Name/Title | Phone<br>Number                 | E-mail<br>Address               | Start<br>Date                   | Completion<br>Date        |  |  |
| Click here to<br>enter text.                    | Click here<br>to enter<br>text. |                           | Click here to<br>enter text.      | Click here<br>to enter<br>text. | Click here<br>to enter<br>text. | Click here<br>to enter<br>text. | Click here to enter text. |  |  |
| Click here to enter text.                       | Click here<br>to enter<br>text. |                           | Click here to enter text.         | Click here<br>to enter<br>text. | Click here<br>to enter<br>text. | Click here<br>to enter<br>text. | Click here to enter text. |  |  |
| Click here to enter text.                       | Click here<br>to enter<br>text. |                           | Click here to enter text.         | Click here<br>to enter<br>text. | Click here<br>to enter<br>text. | Click here<br>to enter<br>text. | Click here to enter text. |  |  |

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| Project Director:                               |                                 | Click here to enter text. |                                   |                                 |                                 |                                 |                           |  |  |
|---|---------------------------------|---------------------------|-----------------------------------|---------------------------------|---------------------------------|---------------------------------|---------------------------|--|--|
| Name:   |                                 | Click here to enter text. |                                   |                                 |                                 |                                 |                           |  |  |
| Years of Experience in the Role:                |                                 | Click here to enter text. |                                   |                                 |                                 |                                 |                           |  |  |
| Education:                                      |                                 | Click here to enter text. |                                   |                                 |                                 |                                 |                           |  |  |
| Designation(s)                                  | :                               | Click here to enter text. |                                   |                                 |                                 |                                 |                           |  |  |
| Summary of<br>Qualifications and<br>Experience: |                                 | Cli                       | Click here to enter text.         |                                 |                                 |                                 |                           |  |  |
| <b>References:</b>                              |                                 | 1                         |                                   |                                 |                                 |                                 |                           |  |  |
| Company<br>Name                                 | Project<br>Title                |                           | Contact<br>Person's<br>Name/Title | Phone<br>Number                 | E-mail<br>Address               | Start<br>Date                   | Completion<br>Date        |  |  |
| Click here to enter text.                       | Click here<br>to enter<br>text. |                           | Click here to enter text.         | Click here<br>to enter<br>text. | Click here<br>to enter<br>text. | Click here<br>to enter<br>text. | Click here to enter text. |  |  |
| Click here to<br>enter text.                    | Click here<br>to enter<br>text. |                           | Click here to<br>enter text.      | Click here<br>to enter<br>text. | Click here<br>to enter<br>text. | Click here<br>to enter<br>text. | Click here to enter text. |  |  |
| Click here to<br>enter text.                    | Click here<br>to enter<br>text. |                           | Click here to<br>enter text.      | Click here<br>to enter<br>text. | Click here<br>to enter<br>text. | Click here<br>to enter<br>text. | Click here to enter text. |  |  |

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| Duciost Arch-                                   | a a la crist:                   | CL                        | als have to astern                | 4.04                            |                                 |                                 |                           |  |  |
|---|---------------------------------|---------------------------|-----------------------------------|---------------------------------|---------------------------------|---------------------------------|---------------------------|--|--|
| Project Archaeologist:                          |                                 | Click here to enter text. |                                   |                                 |                                 |                                 |                           |  |  |
| Name:   |                                 | Click here to enter text. |                                   |                                 |                                 |                                 |                           |  |  |
| Years of Experience in the Role:                |                                 | Click here to enter text. |                                   |                                 |                                 |                                 |                           |  |  |
| Education:                                      |                                 | Click here to enter text. |                                   |                                 |                                 |                                 |                           |  |  |
| Designation(s)                                  | :                               | Cli                       | ick here to enter                 | text.                           |                                 |                                 |                           |  |  |
| Summary of<br>Qualifications and<br>Experience: |                                 | Cli                       | Click here to enter text.         |                                 |                                 |                                 |                           |  |  |
| <b>References:</b>                              |                                 |                           |                                   |                                 |                                 |                                 |                           |  |  |
| Company<br>Name                                 | Project<br>Title                |                           | Contact<br>Person's<br>Name/Title | Phone<br>Number                 | E-mail<br>Address               | Start<br>Date                   | Completion<br>Date        |  |  |
| Click here to<br>enter text.                    | Click here<br>to enter<br>text. |                           | Click here to<br>enter text.      | Click here<br>to enter<br>text. | Click here<br>to enter<br>text. | Click here<br>to enter<br>text. | Click here to enter text. |  |  |
| Click here to enter text.                       | Click here<br>to enter<br>text. |                           | Click here to<br>enter text.      | Click here<br>to enter<br>text. | Click here<br>to enter<br>text. | Click here<br>to enter<br>text. | Click here to enter text. |  |  |
| Click here to<br>enter text.                    | Click here<br>to enter<br>text. |                           | Click here to<br>enter text.      | Click here<br>to enter<br>text. | Click here<br>to enter<br>text. | Click here<br>to enter<br>text. | Click here to enter text. |  |  |

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| Research/Historian:                             |                                 | Click here to enter text. |                                   |                                 |                                 |                                 |                              |  |  |
|---|---------------------------------|---------------------------|-----------------------------------|---------------------------------|---------------------------------|---------------------------------|------------------------------|--|--|
| Name:   |                                 | Click here to enter text. |                                   |                                 |                                 |                                 |                              |  |  |
| Years of Experience in the Role:                |                                 | Click here to enter text. |                                   |                                 |                                 |                                 |                              |  |  |
| Education:                                      |                                 | Click here to enter text. |                                   |                                 |                                 |                                 |                              |  |  |
| Designation(s)                                  | :                               | Click here to enter text. |                                   |                                 |                                 |                                 |                              |  |  |
| Summary of<br>Qualifications and<br>Experience: |                                 | Cli                       | Click here to enter text.         |                                 |                                 |                                 |                              |  |  |
| <b>References:</b>                              |                                 |                           |                                   |                                 |                                 |                                 |                              |  |  |
| Company<br>Name                                 | Project<br>Title                |                           | Contact<br>Person's<br>Name/Title | Phone<br>Number                 | E-mail<br>Address               | Start<br>Date                   | Completion<br>Date           |  |  |
| Click here to enter text.                       | Click here<br>to enter<br>text. |                           | Click here to<br>enter text.      | Click here<br>to enter<br>text. | Click here<br>to enter<br>text. | Click here<br>to enter<br>text. | Click here to enter text.    |  |  |
| Click here to<br>enter text.                    | Click here<br>to enter<br>text. |                           | Click here to<br>enter text.      | Click here<br>to enter<br>text. | Click here<br>to enter<br>text. | Click here<br>to enter<br>text. | Click here to enter text.    |  |  |
| Click here to<br>enter text.                    | Click here<br>to enter<br>text. |                           | Click here to<br>enter text.      | Click here<br>to enter<br>text. | Click here<br>to enter<br>text. | Click here<br>to enter<br>text. | Click here to<br>enter text. |  |  |

END OF SECTION

Request to Qualify & Quote (RQQ) to establish a Vendor of Record  $(VOR) + 2^{nd}$  Stage Agreement for Archaeological Consulting Services **RQQ-2018-ECDV-260** 

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The documents, as stated under "General Conditions" of List of Contents, hereby form part of the General Conditions of the Contract and are appended to this Request Document.

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#### 1.0 **Interpretation**

- 1.1 Definitions
  - (a) Capitalized terms used in this Contract shall have the respective meanings ascribed thereto in Schedule A Definitions.
- 1.2 Time of the Essence
  - (a) Time is of the essence in the performance of a Party's respective obligations under this Contract.
- 1.3 Currency
  - (a) All prices and sums of money and all payments made under this Contract shall be in Canadian dollars.
- 1.4 Units of Measure
  - (a) All dimensions, quantities, performance specifications, calibrations and other quantitative elements used in this Contract shall be expressed in the International System of Units (SI), except where otherwise indicated.
- 1.5 Language
  - (a) All communication between Metrolinx and the Vendor and between the Vendor and each of the Subvendors with regard to the Work shall be in the English language.
- 1.6 References
  - (a) Each reference to a statute in this Contract is deemed to be a reference to that statute and to the regulations made under that statute, all as amended or re-enacted from time to time. Following any and all changes to Applicable Laws, the Vendor shall perform the Work in accordance with the terms of this Contract, including in compliance with Applicable Laws.
  - (b) Any provision establishing a higher standard of safety, reliability, performance or service shall take precedence over a provision establishing a lower standard of safety, reliability, durability, performance or service.
  - (c) Each reference, whether express or implied, to a Standard of any technical organization or Governmental Authority is deemed to be a reference, to that Standard as amended, supplemented, restated, substituted or replaced.

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- (d) Subject to any express definitions contained in this Contract, words and abbreviations which have well known technical or trade meanings are used in this Contract in accordance with such recognized meanings.
- (e) Where used in this Contract, "including" means including without limitation, and the terms "include", "includes", and "included" have similar meanings.
- (f) Each reference to an Article or Section within the Contract or Schedules shall refer to that Article or Section number in the Contract or the Schedule in which the reference occurs unless otherwise specified.
- (g) The division of this Contract into Articles and Sections, the insertion of headings, and the provision of a table of contents are for convenience of reference only and do not affect the construction or interpretation of this Contract.
- 1.7 Time
  - (a) Unless otherwise specified, references to time of day or date mean the local time or date in Toronto, Ontario. When any period of time is referred to in this Contract by days between two dates, it will be calculated by excluding the first and including the last day of such period.
  - (b) If, under this Contract, any payment or other event falls due on or as of a day that is not a Business Day, that payment or other event shall fall due instead on the next day that is a Business Day, unless expressly stated otherwise.
  - (c) Unless otherwise specified, references to "day" shall mean calendar day.
- 1.8 Schedules
  - (a) The following Schedules attached to this Contract shall constitute an integral part of this Contract and all expressions defined in this Contract shall have the same meanings in such Schedules:
    - (i) Schedule A Definitions
    - (ii) Schedule B Financial Terms
    - (iii) Schedule C Insurance
    - (iv) Schedule D Dispute Resolution
    - (v) Schedule E Consultant Personnel

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#### 2.0 **Performance**

- 2.1 Term of the Contract
  - (a) This Contract shall take effect on the Effective Date hereof and shall continue in full force and effect until the earlier of: (i) Fifth anniversary of the Effective Date; or (ii) the date that this Contract is terminated in accordance with its terms (the "Term").
- 2.2 Performance of the Work
  - (a) The Vendor shall carry out and complete the Work set forth in "Scope of Work" in accordance with all the terms of this Contract.
  - (b) The Vendor shall supply the Work diligently and continuously in accordance with the scheduling requirements set out in set out in each SOW Schedule.
  - (c) Metrolinx may, from time to time, in its sole discretion, but is not required to, direct the Vendor to cause specific Vendor Personnel to perform certain tasks or activities that form part of the Work in accordance with the scheduling requirements provided by Metrolinx. Any such instructions shall be provided by Metrolinx in writing to the Vendor no less than five (5) Business Days before the specified tasks or activities are required to be performed by the Vendor Personnel.
  - (d) The Vendor shall provide, at the sole cost and expense of the Consultant, save as otherwise provided in this Contract, all necessary equipment, goods, materials, analysis, transportation, accommodation, labour, staff and technical assistance and incidentals required in performing the Work and to undertake, perform and complete its undertakings, obligations and responsibilities provided for in this Contract.
  - (e) The Work shall be provided in a professional, timely and economical manner according to the Required Standard of Care.
  - (f) The Vendor shall comply with and conform to all Applicable Laws, applicable to the Work to be provided by, and the responsibilities and obligations of, the Vendor under this Contract.
  - (g) The Vendor shall not alter any part of a Joint Venture except with the prior written consent of Metrolinx in its sole discretion. Where the Vendor is not part of a Joint Venture, this Section 2.2(g) shall be deemed to be deleted.
- 2.3 Subvendors

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- (a) Other than the Subvendors identified in the Submission, the Vendor shall not subcontract the Work to any Person without the prior written consent of Metrolinx. No subcontracting by the Consultant shall relieve the Vendor of any responsibility for the full performance of all obligations of the Vendor under this Contract. Notwithstanding the approval of any Subvendors by Metrolinx, the Vendor shall be fully responsible for every Subvendor activities, works, services and acts or omissions.
- (b) The Vendor shall be solely responsible for the payment of any Sub-Vendors
- (c) The Vendor shall co-ordinate the services of all Subvendors employed, engaged or retained by the Vendor with Metrolinx and, without limiting the generality of any other provision of this Contract, the Vendor shall be liable to Metrolinx for costs or damages arising from errors or omissions of such Subvendors or any of them. It shall be the Vendor's responsibility to control and review the Work of its own forces and of all its Subvendors and to ascertain that all Work are performed in accordance with this Contract, all governing regulations and the Required Standard of Care.
- (d) In any subcontract, the Vendor shall ensure that the Subvendor is bound by conditions compatible with, and no less favorable to Metrolinx than, the conditions of this Contract.
- (e) The Vendor warrants and represents that it and any of its permitted Subvendors and the respective workforce of each are fully qualified to perform the Work and perform this Contract and hold all requisite Approvals.
- (f) The Vendor shall only employ, for the purposes of this Contract, such persons as are careful, skilled and experienced in the duties required of them and have the required Domain Expertise, and must ensure that every such person is properly and sufficiently trained and instructed. The Vendor shall ensure that all workers and persons employed by them or under their control or employed by or under the control of its Subvendors comply with the terms of this Contract and, in particular without limiting the foregoing, the responsibilities of the Vendor with respect to matters concerning safety, compliance with the Applicable Laws and the conduct of the Work.
- (g) The Vendor shall be an independent contractor with respect to the Work to be provided under this Contract and nothing contained in this Contract shall be construed as constituting a joint venture or partnership between the Vendor and Metrolinx. Neither the Vendor nor its Subvendors shall be deemed to be employees, agents, servants or representatives of Metrolinx in the performance of the Work hereunder.

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- (h) The Consultant shall not remove or change any Subvendors, or materially reduce the responsibilities of any Subvendor in relation to the provision of the Work except with the prior written consent of Metrolinx in its sole discretion. The proposed replacement Subvendor shall possess the requisite Domain Expertise and similar qualifications, experience and ability as the outgoing Subvendor.
- 2.4 Consultant Personnel
  - (a) The Vendor shall select and employ a sufficient number of suitably qualified and experienced Vendor Personnel to perform and provide the Work, as determined with reference to the requirements of the Work to be performed by each individual or otherwise as required pursuant to the Contract. All Consultant Personnel shall possess or, where permitted, shall be supervised by persons who possess, the professional accreditation required to complete the Work.
  - (b) If a role is described in Schedule E Vendor Personnel, the Vendor shall fill that role with a person who meets the qualifications, experience and minimum years of experience requirements that are contained in Schedule E - Vendor Personnel.
  - (c) The Vendor shall provide effective and efficient supervision to ensure that the quality of workmanship meets the requirements of the Contract.
  - (d) The Vendor shall ensure that the Vendor Personnel assigned to perform the Work shall:
    - (i) act in a proper and professional manner in accordance with the standards generally used recognized by the industry; and
    - (ii) comply with all applicable Metrolinx policies and procedures, provided that the Vendor has been made aware of same.
- 2.5 Third Party Agreements
  - (a) The Vendor acknowledges and agrees that Metrolinx is a party to, and may during the Term enter into, agreements with various third parties which may intersect with the Work. The Vendor shall reasonably cooperate with all such third parties and shall provide to them any reasonably requested information; provided, however, that Metrolinx acknowledges that such third parties may be required to enter into a non-disclosure agreement prior to the disclosure thereof. Cooperation with any such third parties in respect of any aspects of the Services shall not result in any increase in any
associated costs or fees unless an amendment or change order documenting the Change has been executed by both Parties.

- 2.6 Key Personnel
  - (a) All Key Personnel will possess the requisite Domain Expertise.
  - (b) The Vendor will not remove the Client Manager from the provision of the Work, or materially reduce the responsibilities of the Client Manager in relation to the provision of the Work except with the prior written consent of Metrolinx (which consent shall not be unreasonably withheld).
  - (c) Notwithstanding Section 2.6(b) but subject to Section 2.6(d), if at any time the Vendor, for reasons beyond its reasonable control, is unable to provide the services of the Client Manager, the Vendor shall provide a replacement person who possesses similar qualifications, experience and ability and possesses the requisite Domain Expertise; provided, however, that the Vendor shall first provide written notice to Metrolinx of the requirement to replace or substitute that person. For the purposes of this clause, only the following reasons will be considered beyond the reasonable control of the Vendor; death; sickness; maternity and parental leave; compassionate care leave; retirement; resignation; dismissal for cause; or termination of an agreement for default. The notice shall identify the reason why it is necessary to replace the Client Manager; and the replacement person's name, curriculum vitae in the form set out in Schedule E - Vendor Personnel and the replacement person's available start date. Metrolinx in its sole and absolute discretion may choose to interview the proposed replacement person in Toronto. The nominated replacement person must be acceptable to Metrolinx. If the replacement person is acceptable to Metrolinx, Metrolinx shall give the Vendor written permission to make the replacement or substitution. In the event the nominated person is not acceptable to Metrolinx, acting reasonably, Metrolinx shall inform the Vendor in writing why that person is not acceptable and the Vendor shall nominate an alternate person pursuant to the process identified in this Section 2.6 (c).
  - (d) If Metrolinx determines in its sole discretion that it is in the best interests of Metrolinx that any Key Personnel be replaced, either permanently or temporarily, Metrolinx shall notify the Vendor, and, within thirty (30) days of receipt by the Vendor of such notice, the Vendor shall provide Metrolinx with relevant information on the proposed replacement, including the replacement person's name, rates, and curriculum vitae in the form set out in Schedule E - Vendor Personnel and the replacement person's available start date. Metrolinx in its sole and absolute discretion may choose to interview the proposed replacement person in Toronto. If the replacement

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person is acceptable to Metrolinx, Metrolinx shall give the Vendor written permission to make the replacement or substitution. In the event the nominated person is not acceptable to Metrolinx, acting reasonably, Metrolinx shall inform the Vendor in writing why that person is not acceptable and the Vendor shall nominate an alternate person pursuant to the process identified in this Section 2.6(d) The rates for the proposed replacement shall not exceed the approved Rate of the person being replaced.

- 2.7 Vendor's Representative
  - (a) The Vendor shall assign a Vendor's Representative who will direct the provision of the Work. During the Term, the Vendor's Representative will maintain ongoing contact with Metrolinx to ensure that issues are dealt with in an efficient, effective and timely manner. The Vendor's Representative shall be the primary point of contact for Metrolinx for significant issues including commercial issues and Disputes and shall have overall responsibility for coordinating the performance of the Vendor's obligations under this Contract.
- 2.8 Metrolinx Responsibilities
  - (a) Metrolinx shall designate an individual to act as its representative (the "Metrolinx Representative") who will transmit instructions to, and receive information from the Vendor.
  - (b) Metrolinx shall:
    - (i) provide the Vendor with general direction in the provision of the Work; and
    - (ii) provide access and resources where necessary, make available information and instructions relevant to the Work.
- 2.9 Statement of Work process for Work
  - (a) Metrolinx shall conduct a competitive second stage process to determine the assignment of defined parts of work arising out of the Work (the "SOW") to a vendor. For each SOW, every vendor that, (i) has been awarded a contract for the Work as part of RQQ-2018-ECDV-260; and (ii) is not otherwise precluded or limited from a bidding on a statement of work, will be invited to respond as part of the competitive second stage process for the SOW. Notwithstanding the foregoing, Metrolinx reserves the right to assign a SOW directly to a vendor, by-passing the second stage process, if the

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expected value of the SOW, as determined by Metrolinx, is less than twenty five thousand dollars (\$25,000).

- (b) The second stage process documents shall include a description of specified Work or a specified Deliverable required by Metrolinx (each, an "Outcome") as well as the expected timeframe for the completion of the Work (the "SOW Schedule").
- (c) Upon issuance by the Metrolinx Representative of the second stage process documents, the Vendor shall respond with a submission that includes:
  - (i) the fixed price to complete the SOW;
  - (ii) the Vendor Personnel who will be engaged to conduct the Work specified in the SOW, with curriculum vitae demonstrating ability to carry out the SOW in accordance with the requirements of this Contract; and
  - (iii) a response to any other requirement set out in the second stage process document.
- (d) The fixed fee calculated for the completion of a SOW shall be based on the Rates. The fixed fee for each SOW shall be in Canadian funds, not subject to adjustment unless agreed otherwise in writing, and shall be inclusive of all applicable costs.
- (e) Metrolinx shall evaluate the submission in accordance with the second stage process document, and assign the SOW to the Vendor that provides the best value to Metrolinx, as determined by criteria set out in the second stage process document.
- (f) In the event the Vendor is the successful proponent of the second stage process, Metrolinx shall provide the Vendor with an authorized "Statement of Work", which may be documented by a purchase order.
- (g) The Vendor shall not proceed with a SOW unless approved in the form of an authorized "Statement of Work" and only to fixed price as indicated therein notwithstanding the total upset limit price established by this Contract.
- (h) Upon Metrolinx's delivery of an authorized "Statement of Work" to the Vendor, the Vendor shall undertake the work based on the requirements, procedures and plans specified in such SOW in such a manner so as to ensure that the Outcome described in the SOW is achieved, in accordance with the SOW Schedule.

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- (i) All Work performed under an authorized SOW shall be performed in accordance with the terms and conditions of this Contract. Each authorized SOW shall be incorporated into this Contract by reference. In the event of any conflict or inconsistency between this Contract and any SOW, the terms contained in this Contract shall take precedence. However, where a section of this Contract expressly provides that alternate terms and conditions may be set out in a SOW, the SOW shall take precedence only with respect to the subject matter of the relevant section and only to the extent that such alternate terms and conditions are clearly prescribed.
- (j) Metrolinx reserves the right to withhold payment for any Work performed by the Vendor or any Subvendor or Vendor Personnel prior to the issuance of an authorized SOW or outside the scope of an authorized SOW.
- 2.10 Vendor Work Performance Rating
  - (a) Metrolinx shall during the Term of this Contract, maintain a record of the Vendor's performance pursuant to this Contract. This information shall be used to complete a "Contract Performance Appraisal" report, a copy of which will be forwarded to the Vendor upon the termination or expiration of the Contract Interim Contract Performance Appraisal reports may be issued, as deemed appropriate by the Metrolinx Representative, at any time during the Term of the Contract. A copy of the Contract Performance Appraisal template can be found under "Attachments".
  - (b) The prior history of the Vendor in performing work for Metrolinx, including the Vendor's performance pursuant to this Contract, will be considered in the evaluation of future submissions from the Vendor for Metrolinx procurement processes.
  - (c) Metrolinx shall not be held liable for any administrative delays in updating VPR scores, which could result in a Vendor being bypassed for award on any procurement processes.
  - (d) Metrolinx reserves the right, during any procurement process, to reject any submission by the Vendor due to unsatisfactory performance history with Metrolinx.
  - (e) Non-compliance with Contract requirements will be identified to the Vendor.
  - (f) The information contained in the "Contract Performance Appraisal" may be provided to the Ministry of Transportation, other ministries and other government agencies. Such performance reviews may be relied upon to reject the Vendor's submission and disqualify a company from providing a

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bid on future procurements. This section shall survive any termination or expiry of this Contract.

(g) The performance category on the Contract Performance Appraisal may be revised by Metrolinx subject to Change Orders or Amendments. In such instances, the Vendor shall be notified via written communication of the change.

#### 3.0 Health and Safety

- 3.1 Occupational Health & Safety Act
  - (a) The Vendor shall comply with OHSA, and any obligations of the Vendor as an "employer" thereunder, and with all regulations made under the OHSA.
  - (b) The Vendor shall report to Metrolinx any non-compliance by a Subvendor in the performance of the Work with the regulations under the OHSA if and when brought to the attention of the Vendor.
  - (c) The Vendor acknowledges that lack of compliance with applicable provincial or municipal health and safety requirements will be and are intended to be documented and kept on file, and that such lack of compliance may cause:
    - (i) the Vendor's performance of the Work to be suspended; or
    - (ii) this Contract to be cancelled by Metrolinx.
  - (d) The Vendor will be under an obligation to cease the Work, or any part thereof, if an authorized representative of Metrolinx so requires orally or in writing on the grounds that there has been any violation of the OHSA or any of the regulations under it, and thereafter the Work or affected part thereof shall not resume until any such violation has been rectified.
  - (e) The Vendor shall be responsible for any delay caused by the Vendor in the progress of the Work as a result of any violation of provincial or municipal health and safety requirements by the Vendor, it being understood that such delay shall be not be a Force Majeure for the purposes of extending the time for performance of the Work or entitling the Vendor to additional compensation, and the Vendor shall take all necessary steps to avoid delay in the final completion of the Work without additional cost to Metrolinx, which shall not be responsible for any additional expense or liability resulting from any such delay.

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- (f) Nothing in this Section 3.1 shall be taken as making Metrolinx the "employer" (as described in Section 3.1(a) of any workers employed or engaged by the Vendor for the Work, either instead of or jointly with the Vendor.
- 3.2 Safety Requirements
  - (a) The Vendor shall comply with the "Safety Requirements" sections of the Scope of Work. Safety of Persons at or near a Place of Work and the public is of paramount concern to Metrolinx. In the performance of the Work, the Vendor shall not in any manner endanger the safety of, or unlawfully interfere with, Persons on or off the Place of Work, including the public.
  - (b) The Vendor specifically covenants and agrees that:
    - (i) it shall comply with best industry practice in Ontario respecting health and safety in a manner that recognizes and minimizes the risk to workers, other individuals, property and the operations of Metrolinx and any railways, to the extent that such practices are not inconsistent with an express instruction set out in this Contract or provided by Metrolinx;
    - (ii) it shall comply, and shall ensure that all Vendor Personnel comply, in all regards with the requirements of OHSA and/or the Canadian Labour Code, Part II, as applicable;
    - (iii) it shall comply, and shall ensure that all Vendor Personnel comply, in all regards with the safety requirements set out in the Contract Documents;
    - (iv) it shall maintain, strictly enforce and comply, and ensure that all Vendor Personnel comply, in all regards with the Vendor's own health and safety program, to the extent not inconsistent with this Contract and Metrolinx' health and safety program;
    - (v) it shall comply, and shall ensure that all Vendor Personnel comply, with any and all safety-related directives or instructions issued by Metrolinx;
    - (vi) it shall take all steps reasonable in the circumstances to ensure the health and safety of all workers for which it has responsibility under OHSA; and
    - (vii) it shall make available, at Metrolinx' request, such policies and procedures relating to its occupational health and safety matters as

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Metrolinx may from time to time request, and hereby covenants that all Vendor Personnel have been properly trained and are knowledgeable with respect to these policies and procedures.

#### 3.3 Workers' Rights

(a) The Vendor shall at all times pay or cause to be paid any assessments or compensation required to be paid by the Vendor or its Subvendors pursuant to any applicable workers' compensation legislation, and upon failure to do so, Metrolinx may pay such assessments or compensation to the Workplace Safety and Insurance Board and may deduct such assessments or compensation from monies due to the Vendor. The Vendor shall comply with all regulations and laws relating to workers' compensation.

#### 4.0 **Financial Terms**

- 4.1 Financial Terms
  - (a) All financial and payment terms applicable to this Contract and the Work are set out in Schedule B Financial Terms.

#### 5.0 **Right of Ownership and Use**

- 5.1 Ownership of Metrolinx IP
  - (a) Unless otherwise expressly agreed, Metrolinx is and will be the exclusive owner of, and shall retain all right, title and interest (including Intellectual Property Rights) in and to all of the following Intellectual Property (collectively, the "Metrolinx IP"):
    - (i) all Metrolinx Materials;
    - (ii) all Deliverables; unless otherwise expressly agreed in an SOW;
    - (iii) all reports and other information created, generated, output or displayed by the Deliverables or as a result of the performance of receipt of the Work; and
    - (iv) all modifications or enhancements made to the items listed in Sections 5.1(a)(i) to (iii) hereof.
  - (b) All right, title and interest, including all Intellectual Property Rights, in Metrolinx IP will vest in Metrolinx, following creation.
  - (c) The Vendor will acquire no rights to any Metrolinx IP other than the licence rights expressly granted in Section 5.3.

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- (d) The Vendor:
  - (i) hereby assigns and transfers to Metrolinx; and
  - (ii) agrees (to the extent required in the future) to assign and transfer to Metrolinx, as and when created, all right, title and interest, including Intellectual Property Rights, throughout the world in and to all Metrolinx IP (to the extent any right, title, interest or Intellectual Property Right in Metrolinx IP does not automatically and immediately vest in Metrolinx).
- (e) The Vendor shall obtain from each Vendor Personnel an assignment of any rights they have to the Metrolinx IP and a waiver, for the benefit of Metrolinx and its respective successors, assigns, licensees and contractors, of their respective moral rights (and any similar rights to the extent that such rights exist and may be waived in each and any jurisdiction throughout the world) in and to the Metrolinx IP. The Vendor shall provide copies of such documentation to Metrolinx upon request.
- (f) Metrolinx agrees that prior to providing any Deliverables to a third party, Metrolinx shall obtain from such third party a "non-reliance" letter addressed to the Vendor in which such third party will agree that (i) any Deliverable that is provided, or made available, to it was prepared for the sole benefit of Metrolinx and is not be relied upon by it and (ii) the Vendor accepts no responsibility or liability in respect of any advice, recommendations or other information contained in any such Deliverable. Metrolinx shall provide any such non-reliance letter to the Vendor promptly after its receipt.
- (g) For certainty, the Vendor shall not be precluded from independently developing for itself, or for others, materials which are competitive with the Deliverables, irrespective of their similarity to the Deliverables and the Vendor shall be free to use, without restriction, any Vendor Background IP and its general knowledge, skills and experience, and any ideas, concepts, know-how, and techniques within the scope of its business that are used or acquired in the course of providing the Work, so long as the Vendor does not disclose or use any Confidential Information, work product or proprietary information without Metrolinx's express written consent.
- (h) Nothing in this Contract shall prevent the Vendor from providing similar services to other parties.
- 5.2 Ownership of Vendor Background IP

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- (a) The Vendor is and will be the exclusive owner of, and shall retain all right, title and interest (including Intellectual Property Rights) in and to all Vendor Background IP.
- (b) Metrolinx will acquire no rights to the Vendor Background IP other than the licence rights expressly granted in Section 5.4, or otherwise under or in respect of this Contract.
- 5.3 Grant of Licences by Metrolinx to Vendor
  - (a) Metrolinx grants to the Vendor, during the Term, a non-exclusive, non-transferable, royalty-free right and licence to:
    - access, use, copy, support, maintain and, to the extent reasonably necessary to provide the Work, modify, the Metrolinx IP solely for the purposes of fulfilling the Vendor's obligations under this Contract; and
    - (ii) sublicense the Metrolinx IP to Subvendors solely to the extent necessary to enable such Subvendors to fulfill these obligations under this Contract.
  - (b) Any exercise by the Vendor of the rights granted pursuant to Section 5.3(a) shall be subject to the terms and conditions of this Contract, including always the Vendor's obligations with respect to Confidential Information set out in Article 9.
  - (c) If the Vendor desires to use the Metrolinx IP other than as permitted under clause (a) hereof, such use must be set out in a separate license agreement (such licence to require the approval of Metrolinx, which may be withheld at Metrolinx' discretion).
- 5.4 Grant of Licences by the Vendor to Metrolinx
  - (a) The Vendor grants to Metrolinx a perpetual, irrevocable, fully paid-up, royalty-free, worldwide, non-exclusive right and licence to access, use, copy, support, maintain, modify, sublicense, assign, distribute or otherwise exploit any Vendor Background IP that is integrated with, embedded in, forms part of or is otherwise required to access, use, copy, support, maintain, modify, sublicense, assign, distribute or otherwise exploit any Metrolinx IP; provided, however, that the foregoing licence does not permit Metrolinx to use the Vendor Background IP in its standalone form or for any purpose other than as part of or in conjunction with the Metrolinx IP it is associated with.

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(b) If the Vendor integrates with or embeds in any Deliverables any Intellectual Property provided by a third party Vendor, subcontractor, independent contractor, Subvendor or other person, the Vendor shall obtain for Metrolinx the same license rights for Metrolinx in respect of such Third Party IP as set forth in Section 5.4(a) hereof.

#### 6.0 Insurance

- 6.1 Insurance Requirements
  - (a) The Vendor agrees to purchase and maintain in force, at its own expense and for the duration of this Contract, the policies of insurance set forth in Schedule C - Insurance, which policies will be in a form and with an insurer or insurers acceptable to Metrolinx. A certificate of these policies originally signed by the insurer or an authorized agent of the insurer and copies of the policies must be delivered to Metrolinx prior to the commencement of the Work.

#### 7.0 Changes

- 7.1 Changes Requested by Metrolinx
  - (a) Metrolinx may, in writing, request changes or alterations to the Work or an authorized SOW, or request additional services from the Vendor (any of the foregoing, "Changes"). Subject to this Article 7, the Vendor shall comply with and implement all reasonable Metrolinx Change requests, and the performance of such requests shall be in accordance with this Contract.
- 7.2 Changes Recommended by the Vendor
  - (a) The Vendor shall promptly notify Metrolinx in writing if the Vendor considers that any notice, direction, requirement, request, correspondence, or other fact, event, or circumstance comprises, requires, or results in a Change, and seek instructions as to whether or not to proceed to implement such Change.
- 7.3 Change Management Process
  - (a) Where a Change request is initiated by Metrolinx pursuant to Section 7.1(a), Metrolinx shall set out, in the Change request:
    - (i) the proposed prices for the contemplated changes;
    - (ii) the timing requirements for the implementation of the Change; and
    - (iii) any other information which may reasonably be required.

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- (b) The Vendor shall respond to Metrolinx' Change request in writing within ten (10) Business Days.
- (c) Where a Change is initiated by the Vendor pursuant to Section 7.2, the Vendor shall set out in the Change request, conforming to Section 7.2(a):
  - (i) a description of the proposed Change;
  - (ii) the estimated cost of the proposed Change;
  - (iii) any proposals, designs or other details or information which may be reasonably required; and
  - (iv) the reasons for the proposed Change, including the benefits of the proposed Change and any consequences of not proceeding with the Change.
- (d) No Changes shall be implemented and no Change request shall become effective until an amendment or change order documenting the Change has been executed by both Parties, and such executed instrument shall be the final determination of any adjustments to the Work, Contract price, SOW, the Project Schedule, or the terms and conditions of the Contract, as applicable, with respect to the Change set out therein.
- (e) Where Metrolinx and the Vendor cannot agree as to whether or not a particular notice, direction, requirement, request, correspondence, or other fact, event, or circumstance comprises, requires, or results in a change to the scope of the Work, then either Party may refer the issue to dispute resolution in accordance with Article 15.

#### 8.0 Additional Resources

- 8.1 Additional Resources
  - (a) In addition to, or in connection with, a request for additional or altered services pursuant to Article 7, at any time during the Term, Metrolinx shall have the right in its discretion to require the Vendor to increase the number of Vendor Personnel upon twenty (20) days' notice.
  - (b) Unless otherwise agreed to in writing by Metrolinx, such additional Vendor Personnel shall be available to report for work at any Place of Work designated by Metrolinx within twenty (20) days of receipt of a written request from Metrolinx pursuant to Section 8.1(a).
  - (c) The hourly rate payable in respect of additional Vendor Personnel shall be as set out in the Articles of Agreement.

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# 9.0 Confidential Information, Personal Information, Freedom of Information, Access and Audit Rights

9.1 Confidential Information

The Vendor shall keep all Confidential Information confidential. Without limiting the generality of the foregoing, the Vendor shall:

- (a) not disclose, reveal, publish, or disseminate any Confidential Information to anyone, except as permitted pursuant to this Contract;
- (b) shall use Confidential Information only in connection with this Contract and the performance of the Work;
- (c) take all reasonable steps required to prevent any unauthorized reproduction, use, disclosure, publication, or dissemination of the Confidential Information; and
- (d) immediately notify Metrolinx in the event that it becomes aware of any unauthorized disclosure of Confidential Information.
- 9.2 Permitted Disclosure
  - (a) Notwithstanding the obligations set out in Section 9.1, the Vendor may disclose Metrolinx' Confidential Information to those of its Subvendors and Vendor's Personnel who need to know such Confidential Information in connection with this Contract, and to third party service providers who need to know such Confidential Information for regulatory compliance purposes, provided that such persons are subject to obligations of confidentiality substantially similar to those contained in this Article 9.
- 9.3 Exceptions
  - (a) The obligations of confidentiality set out in Section 9.1 shall not apply to Confidential Information which:
    - (i) becomes generally available to the public through no fault of the Vendor;
    - (ii) prior to receipt from Metrolinx, was known to the Vendor on a nonconfidential basis and is not subject to another obligation of secrecy and non-use, as documented by written records possessed by the Vendor;

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- (iii) was independently developed by the Vendor prior to receipt from Metrolinx, as documented by written records possessed by the Vendor; or
- (iv) becomes available to the Vendor on a non-confidential basis from a source other than Metrolinx that is not under other obligations of confidence.
- (b) If the Vendor becomes compelled to disclose any Confidential Information pursuant to Applicable Law, the Vendor shall to the extent permitted by law; provide Metrolinx with prompt written notice of any such requirement and shall cooperate with Metrolinx in seeking to obtain any protective order or other arrangement pursuant to which the confidentiality of the relevant Confidential Information is preserved. If such an order or arrangement is not obtained, the Vendor shall disclose only that portion of the Confidential Information as is required pursuant to Applicable Law. Any such required disclosure shall not, in and of itself, change the status of the disclosed information as Confidential Information under the terms of this Article 9.
- (c) Without limiting the generality of Section 9.3(a) and notwithstanding Section 9.3(b), the Parties acknowledge and agree that the treatment and disclosure of Confidential Information shall in all cases be subject to the requirements of FIPPA.
- 9.4 Security Measures
  - (a) The Vendor shall select, implement (prior to the commencement of the Work), use and maintain the most appropriate products, tools, measures and procedures to ensure the security of all Confidential Information, as determined with reference to and generally in compliance with Applicable Laws, Industry Standards, the security requirements specified in "Scope of Work" and best practices, or as otherwise prescribed by Metrolinx during the Term. Without limiting the generality of the foregoing, such practices shall include:
    - (i) privacy due diligence safeguards; and
    - (ii) physical and electronic security measures and confidentiality enhancing technologies to guard against unauthorized disclosures, access and use, such as firewalls, encryption, the use of user identification and passwords, software or other automated systems to control and track the addition and deletion of users, and software or other automated systems to control and track user access to areas and features of information systems.

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- (b) For greater certainty, Metrolinx reserves the right to prescribe the specific manner in which Vendor shall perform its obligations relating to this Section 9.4.
- 9.5 Intellectual Property Rights
  - (a) Metrolinx, its Vendors, Subvendors, Vendors, advisors, agents, strategic business partners, and affiliates shall retain all right, title and interest, including all Intellectual Property Rights, in and to its Confidential Information.
- 9.6 Return or Destruction of Confidential Information
  - (a) Immediately upon expiration or termination of this Contract or at any other time upon the request of Metrolinx, and subject to Section 9.10, the Vendor agrees to:
    - (i) promptly return all Confidential Information (other than the Contract Records) to Metrolinx; or
    - (ii) promptly delete or destroy the Confidential Information (other than the Contract Records) and all copies thereof in any form whatsoever under its power or control and provide Metrolinx with a destruction certificate signed by an appropriate officer of the Vendor certifying such destruction.
  - (b) Notwithstanding the foregoing, the Vendor shall have no obligation to return or destroy:
    - (i) Confidential Information that is captured and retained within the Vendor's routine computer systems backup processes, provided that (a) no specific effort is made to retrieve such archived Confidential Information for purposes that would violate the confidentiality obligations under this Contract and (b) the confidentiality obligations of under this Contract shall continue to apply to such archived Confidential Information for so long as such information is retained; and
    - (ii) working papers or other documentation which it is required to retain pursuant to Applicable Law or any rules of professional conduct applicable to the Vendor or the Vendor Personnel.
- 9.7 FIPPA and Personal Information

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- (a) Metrolinx and the Vendor acknowledge and agree the collection, use, retention and disclosure of Personal Information is governed by FIPPA. Metrolinx acknowledges that the Vendor may also be subject to the requirements of PIPEDA. In the event of a conflict between the requirements of FIPPA and the requirements of PIPEDA or any other legislation governing the treatment of Personal Information, the more onerous provision shall apply.
- (b) The Vendor shall ensure that all collection, access, use, retention and disclosure of Personal Information under this Contract, whether through the performance of the Work or otherwise, complies with Applicable Laws including FIPPA, PIPEDA, Standards, and applicable requirements to collect, record and retain relevant consents pertaining to the collection, access, use, retention and disclosure of Personal Information in respect of the Work.
- (c) At Metrolinx's request at any time during the Term, the Vendor shall fully participate in a Privacy Impact Assessment with respect to the performance of the Work. The Privacy Impact Assessment may be conducted by Metrolinx or external third party advisors to Metrolinx at various times throughout the Term. The Vendor and all Vendor Personnel shall cooperate with Metrolinx and/or its third party advisors to provide the resources required to facilitate and fulfill this assessment. The Vendor shall implement any recommendations resulting from the Privacy Impact Assessment process.
- (d) The Vendor shall ensure the security and integrity of any Personal Information collected by the Vendor and shall protect it against loss, unauthorized access, destruction, or alteration, in accordance with the following:
  - (i) The Vendor shall not directly or indirectly collect, use, disclose, store or destroy any Personal Information, or give, exchange, disclose, provide, or sell Personal Information to any third party, except as expressly permitted, and for a purpose(s) authorized, under this Contract or otherwise agreed to in writing by Metrolinx.
  - (ii) The Vendor shall ensure that access to Personal Information is restricted to those Vendor Personnel who have a need to know or use such information in the performance of the Work and who have been specifically authorized to have such access for the purposes of performing the Work. Access shall be limited to only that Personal Information which is required for the performance of the Work.

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- (iii) All Personal Information shall be kept in a physically secure location and separate from all other records and databases. The Vendor shall not place, input, match, insert or intermingle, nor shall it permit any Person to place, input, match or intermingle, any data or records in any form whatsoever into or with any records or database containing such Personal Information.
- (e) For greater certainty, Metrolinx reserves the right to prescribe the specific manner in which the Vendor shall perform its obligations relating to this Section 9.7.
- 9.8 FIPPA and Freedom of Information
  - (a) The Vendor acknowledges that Metrolinx is a provincial crown agency subject to FIPPA, and acknowledges and agrees as follows:
    - (i) All FIPPA Records are subject to, and the collection, use, storage and treatment thereof is governed by FIPPA. The Vendor agrees to keep all FIPPA Records secure and available, in accordance with the requirements of FIPPA. The Vendor acknowledges that all information, data, records and materials, however recorded, that are held by the Vendor and/or created by the Vendor in the course of performing the Work are considered to be FIPPA Records and subject to FIPPA.
    - (ii) Section 9.6 shall apply to all FIPPA Records (other than the Contract Records), which shall be returned and/or destroyed in accordance with that section.
    - (iii) In the event of a conflict between the requirements of this Contract and the requirements of FIPPA, the requirements of FIPPA shall take precedence.
    - (iv) In the event that a request is made under FIPPA for the disclosure of any FIPPA Records, Metrolinx shall provide prompt written notice thereof to the Vendor and the Vendor shall provide any and all relevant FIPPA Records to Metrolinx on demand for the purposes of responding to an access request under FIPPA. In these circumstances, the Vendor shall provide all FIPPA Records requested to Metrolinx's Freedom of Information Coordinator (or equivalent) within seven (7) Business Days of receipt of the request from Metrolinx. Notwithstanding anything to the contrary in this Contract and subject to the Vendor's rights of appeal pursuant to Section 28(9) of FIPPA, Metrolinx shall determine what FIPPA Records will be disclosed in connection with any such request, in accordance with the

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requirements of FIPPA (including, without limitation, the requirements with respect to affected persons set out in Section 28 thereof).

- (v) Storage of FIPPA Records (including the Contract Records) at a location outside Canada shall only be permitted with Metrolinx's express written consent.
- 9.9 Access
  - (a) The Vendor shall provide to Metrolinx the network access requirements and access level that will be required by the Vendor to perform the Work. All requests to access Metrolinx's network will be subject to Metrolinx's written approval.
  - (b) The Vendor shall aggregate all access into a central network access point before network access is granted to Metrolinx's information systems. The network controls used to facilitate access between the Vendor and Metrolinx will be subject to Metrolinx's written approval.
  - (c) Contract Personnel shall not attempt to access, or allow access to, any Metrolinx data to which they are not permitted access under this Contract. If such access is attained, the Vendor shall immediately report such incident to Metrolinx, describe in detail any accessed Metrolinx data, and return to Metrolinx any copied or removed Metrolinx data.
  - (d) The Vendor is responsible for ensuring that Vendor Personnel do not access, or allow access, to any Metrolinx data to which they are not permitted access under this Contract. The Vendor shall utilize commercially reasonable efforts, including through the use of rigorous systems security measures, to guard against, identify and promptly terminate the unauthorized access, alteration or destruction of software and Metrolinx data.
- 9.10 Audit Rights
  - (a) During the Term and for a period of seven (7) years thereafter, the Vendor shall, at its cost and expense, retain and maintain, in an organized, accurate and accessible mode and manner, all financial and other books, records and documentation relating or pertaining to the Contract and the performance of the Work, including: (i) original invoices and accounts, along with related records showing charges and expenses incurred, including but not limited to the rates and hours for all Vendor Personnel and all expenditures and/or commitments made by the Vendor in connection therewith; (ii) correspondence, e-mails, tenders, minutes of meetings, notes, reports,

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timesheets, memoranda and other documents associated with the Contract; (iii) records relating to any service level agreements and key performance indicators included in the Contract, and (iv) records related to matters of security and privacy (collectively, the "Contract Records").

- (b) The Contract Records shall be retained and maintained in accordance with all generally acceptable accounting principles and Applicable Laws and Industry Standards, or as otherwise may be required to substantiate compliance with this Contract and/or any payment to be made to the Vendor under this Contract.
- During the Term and for a period of seven (7) years thereafter, Metrolinx or (c) any third party acting on behalf of Metrolinx, shall have the right, upon no less than twenty-four (24) hours' notice in writing to the Vendor and during normal office hours, to inspect and audit, and to have access to, all Contract Records whether maintained by the Vendor or a Vendor Personnel, reasonably required to confirm the Vendor's compliance with the terms of this Contract and Applicable Laws, and to make copies thereof. The Vendor shall make available or cause to be made available the Corporate Records that are requested by Metrolinx or that may be required given the scope of the audit (provided such scope is disclosed to the Vendor), and shall otherwise reasonably cooperate with Metrolinx and any third party acting on Metrolinx's behalf, including by providing reasonable access to all of the Vendor's premises and to the Vendor's employees. Any such access shall be subject to the Vendor's reasonable documented security policies and documented professional and confidentiality obligations to its other clients; such documentation shall be provided to Metrolinx upon request. Where access is needed to a Vendor Personnel's employees or to Contract Records that are maintained by a Vendor Personnel, the Vendor shall use reasonable efforts to arrange for such access on a timely basis. Without limiting the generality of the foregoing, the rights set out in this Section 9.10 shall extend to any Governmental Authority exercising its right to audit pursuant to Applicable Law or any contract with Metrolinx. When selecting a third party to inspect and audit the Contract Records, Metrolinx shall consult with the Vendor and shall take into consideration any reasonable objections the Vendor may have. For the avoidance of doubt, Metrolinx shall have sole discretion in selecting the third party. The Vendor may require Metrolinx and/or any third party selected by Metrolinx to inspect and audit the Contract Records, to enter into a confidentiality agreement, containing reasonable terms and conditions, with the Vendor, before the disclosure of any Contract Records is made.
- (d) The Vendor shall maintain a competent and independent audit function to assess the internal controls over its environment and its compliance with

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Applicable Laws and Standards. The Vendor shall provide Metrolinx, upon request, the results of all internal controls and security audits performed by the Vendor's auditors.

- (e) The Vendor shall upon advance written request, provided by e-mail or otherwise, provide Metrolinx with reasonable access to all premises that may reasonably be required to enable Metrolinx and/or Metrolinx's agents to monitor the progress of the Work. Any such access shall be subject to the Vendor's reasonable documented security policies and documented professional and confidentiality obligations to its clients, such documentation shall be provided to Metrolinx upon request. Any such monitoring or verifications shall be without prejudice to any other rights of Metrolinx under this Contract and shall not relieve the Vendor from any of its obligations under this Contract nor shall such verification be used by the Vendor as evidence of effective control of quality.
- (f) The Vendor and Metrolinx shall meet to review each audit report promptly after the issuance thereof and to mutually agree upon the appropriate manner, if any, in which to respond to the changes suggested or issued identified by the audit report. Without limiting any remedies which may be available to Metrolinx, the Vendor shall promptly remedy any violations of this Contract of which it becomes aware, pursuant to any audit or otherwise.
- 9.11 Vendor Compliance
  - (a) The Vendor shall advise all of its Vendor Personnel, all of its Sub-Vendors, and all of its Subvendor's Vendor Personnel of the requirements of this Article 9, and associated requirements set out elsewhere in this Contract, and take appropriate action to ensure compliance by such persons with the terms of this Article 9. In addition to any other liabilities of the Vendor pursuant to this Contract or otherwise at law or in equity, the Vendor shall be liable for all claims arising from any non-compliance with this Article 9 by the Vendor, any of its Vendor Personnel, any Subvendor and of its Subvendor's Vendor Personnel.
  - (b) The Vendor warrants that each of its Vendor Personnel, each of its Sub-Vendors and each of its Subvendor's Vendor Personnel engaged by the Vendor to provide the services pursuant to this Contract is under a written obligation to the Vendor requiring such person to comply with the terms of this Article 9.
- 9.12 Publicity

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(a) Neither Party may make any public announcement or press release regarding this Contract or any relationship between the Vendor and Metrolinx, without the other Party's prior written consent.

#### 9.13 Damages

(a) The Vendor acknowledges and agrees that any breach or threatened breach of this Article 9 or the obligations set out herein shall cause immediate and irreparable harm to Metrolinx for which damages alone are not an adequate remedy. The Vendor hereby acknowledges and agrees that Metrolinx shall be entitled to seek, in addition to any other legal remedies which may be available to it, such equitable relief as may be necessary and available to protect Metrolinx against such breach or threatened breach. No failure or delay by Metrolinx in exercising any right hereunder shall operate as a waiver hereof, or shall estop Metrolinx from obtaining permanent injunctive relief.

#### 10.0 **Representations, Warranties and Covenants**

- 10.1 Representations, Warranties and Covenants of the Vendor
  - (a) The Vendor covenants and agrees with and represents and warrants to Metrolinx, and acknowledges and confirms that Metrolinx is relying on such covenants, agreements, representations and warranties, as follows:
    - (i) the Vendor is validly existing under the laws of the location of its head office and the Vendor has all necessary corporate power, authority and capacity to enter into this Contract and to perform its obligations hereunder;
    - (ii) the entering into of this Contract by the Vendor and the performance of its obligations hereunder has been authorized by all necessary corporate action;
    - (iii) the execution and delivery of this Contract, the consummation of the transactions contemplated herein and compliance with and performance of the provisions of this Contract does not and shall not:
      - (A) result in a breach of or constitute a default under, or create a state of fact, which after notice or lapse of time or both, or otherwise, would constitute a default under any term or provision of the constating documents of the Vendor, the bylaws or resolutions of the Vendor or any agreement or instrument to which the Vendor is a party or by which it is bound, or

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- (B) require the Vendor to obtain any Approval or action of any other Persons and, if required, any such Approvals have already been obtained as of the date of this Contract;
- (iv) this Contract constitutes a legally valid and binding obligation of the Vendor enforceable against it in accordance with its terms, subject only to applicable bankruptcy, insolvency and other similar laws affecting the enforceability of the rights of creditors generally, the principles of equity and that equitable remedies such as specific performance and injunction are available only in the discretion of a court of competent jurisdiction;
- (v) the Vendor has carefully reviewed the whole of this Contract, including all of the Contract Documents, and all other documents made available to the Vendor by Metrolinx, and, to the Vendor's knowledge, nothing contained herein or therein inhibits or prevents the Vendor from performing the Work in accordance with the Required Standard of Care so as to achieve and satisfy the requirements of this Contract;
- (vi) the Vendor has engaged and shall engage only Subvendors and Vendor Personnel that are qualified and competent to perform the portions of the Work they are responsible for and possess the requisite Domain Expertise;
- (vii) the Vendor has available the resources and personnel to complete all of its obligations under this Contract in a timely, efficient and professional manner in accordance with the Required Standard of Care;
- (viii) the Vendor is not aware of any legal action instituted, threatened or pending against the Vendor that could have a material adverse effect on its ability to perform its obligations under this Contract;
- (ix) except as disclosed in the Submission, the Vendor is free of any actual or potential Request Conflict of Interest;
- (x) unless the Vendor is WSIB exempt, the Vendor is registered as an employer pursuant to the Workplace Safety and Insurance Act (Ontario) and has completed all filings and paid all assessments as required pursuant to that Act and the regulations thereunder;
- (xi) the Vendor is familiar with the obligations imposed on an "employer" as defined in OHSA, and that it has in place a health and safety program to ensure that it takes all steps reasonable in the

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circumstances to ensure the health and safety of all workers for which it has responsibility under that Act; and

- (xii) the Vendor represents, warrants and covenants to Metrolinx that the Vendor is and shall remain duly registered for the purposes of Part IX of the Excise Tax Act.
- 10.2 Continuing Effect of Representations, Warranties and Covenants
  - (a) The Vendor hereto agrees that its covenants, representations and warranties contained in this Article 10 are continuing covenants, representations and warranties and shall apply and be true and correct at all times during the Term.
- 10.3 Disclaimer

THE PARTIES AGREE THAT, EXCEPT AS EXPRESSLY PROVIDED IN THIS CONTRACT, THERE ARE NO OTHER WARRANTIES (EXPRESS OR IMPLIED) PROVIDED BY THE VENDOR WITH RESPECT TO THE PERFORMANCE OF THE SERVICES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

#### 11.0 Indemnity

- 11.1 Indemnification
  - (a) The Vendor shall at all times indemnify and save harmless Metrolinx, its officers, directors, employees, members, agents, representatives, successors and assigns (hereinafter the "Indemnified Parties"), from and against any and all Losses resulting from:
    - the death of or bodily injury to any agent, employee, customer, business invitee, business visitor or other person, to the extent caused by the negligence or willful misconduct of the Vendor or any Vendor Personnel;
    - (ii) the damage, loss or destruction of any real or tangible personal property (excluding data), to the extent caused by the negligence or willful misconduct of the Vendor or any Vendor Personnel;
    - (iii) the unauthorized disclosure by the Vendor or any Vendor Personnel of any Confidential Information and/or Personal Information;
    - (iv) any acts performed by or on behalf of the Vendor beyond the authority of the Vendor hereby conferred;

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- (v) any breach of the terms and conditions set out in Article 3 or arising as a result of any illness, injury or death of any employee of the Vendor or any Subvendor, including:
  - (A) any resulting expenses incurred by Metrolinx as a result of stoppage of the Work on account of failure by the Vendor to meet its obligations under and/or with respect to the OHSA; and
  - (B) any resulting fine(s) levied against Metrolinx as a result of any breach of the responsibilities of the employer for the work, to the extent attributable to the Vendor's failure to fulfil its obligations as described in Section 3.1; and/or
- (vi) any infringement or alleged infringement of any patent, trade secret, service mark, trade name, copyright, official mark, moral right, trademark, industrial design or other proprietary rights conferred by contract, common law, statute or otherwise in respect to the Work or any matter provided to Metrolinx or performed by the Vendor, or anyone else for whom at law the Vendor is responsible; provided, however, the Vendor shall not be required to indemnify the Indemnified Parties pursuant to this subsection if (x) the infringement or alleged infringement was caused by the modification of a Deliverable by any person other than the Vendor or a Vendor Personnel or by the use of the Deliverable in combination with intellectual property not supplied by the Vendor, but only if the claim would not have arisen without such modification or combination. (v) the Deliverable was based upon, or incorporates, designs provided by Metrolinx, or (z) the Deliverable relating to the infringement or alleged infringement were used in a manner not permitted by this Contract.
  - (A) If the Vendor is required to indemnify Metrolinx pursuant to this Section 11.1(a)(vi), or if, in the Vendor's judgment, Metrolinx' use of the intellectual property is likely to be infringing, the Vendor may, at its option: (i) secure the right to continue using such intellectual property, or (ii) replace or modify the such intellectual property to make it non-infringing, provided that any such replacement or modification will not degrade the performance or quality of the affected component of the Work in any material way. If neither course of action described in clauses (i) or (ii) is available to the Vendor, the Vendor will remove such intellectual property from the Work and equitably adjust the Vendor's charges to adequately reflect such removal.

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- (b) The Vendor shall pay all reasonable costs, expenses and legal fees that may be incurred or paid by the Indemnified Parties in connection with any demand, claim, execution, action, suit or proceeding with respect to a matter for which the Vendor is obligated to indemnify the Indemnified Parties pursuant to this Article 11, provided that the indemnity obligations of the Vendor under this Article 11 shall not extend to Loss attributable to the negligence or willful misconduct of any Indemnified Parties to the extent that such Indemnified Parties' negligence or willful misconduct caused the Loss.
- (c) In the event any Loss is asserted in respect to which an Indemnified Party is entitled to indemnification under this Article 11, and without prejudice to any other right or remedy Metrolinx may have, Metrolinx shall be entitled to deduct or withhold a reasonable sum on account of such claim, action, suit, execution or demand, including legal costs, from monies owed or payable by Metrolinx to the Vendor under this Contract pending the final determination or settlement of such claim, action, suit, execution or demand. In the event,
  - (i) the Vendor is, becomes, or is deemed to be bankrupt or an insolvent person pursuant to the Bankruptcy and Insolvency Act (Canada);
  - (ii) the Vendor makes a general assignment for the benefit of creditors; or
  - (iii) a receiver or interim-receiver is appointed with respect to some or all of the Vendor's business, assets, or property,

then Metrolinx shall be entitled, without prejudice to any other right or remedy Metrolinx may have, to further deduct or withhold a reasonable sum on account of such Loss, from any monies owed or payable by Metrolinx to the Vendor under any other agreement or account. The provisions of this Section 11.1(c) shall not apply in the event that such Loss is otherwise provided for under any insurance provided by the Vendor to or for the benefit of Metrolinx.

11.2 Metrolinx shall at all times indemnify and save harmless the Vendor Indemnified Parties from and against any and all third party Losses that are awarded by a court of competent jurisdiction resulting from Metrolinx's breach of Section 5.1(f), except to the extent finally determined to have resulted from the Vendor's gross negligence or intentional misconduct relating to the Deliverables.

#### 12.0 Limitation of Liability

12.1 General Intent

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- (a) It is the intent of the Parties that each Party shall be liable to the other Party for any actual damages incurred by the non-breaching Party as a result of the breaching Party's failure to perform its obligations in the manner required by the Contract.
- 12.2 Limitations on Liability
  - (a) Subject to Section 12.2(c), in no event shall either Party be liable for indirect, consequential, exemplary, punitive or special damages relating to the Contract even if such Party has been advised in advance of the possibility of such damages. The Vendor acknowledges and agrees that any damages awarded by a court of competent jurisdiction against Metrolinx as a result of a third party claim is to be considered direct damages.
  - (b) Subject to Section 12.2(c), each Party's aggregate liability to the other under the Contract for direct damages for all events giving rise to liability hereunder shall be limited to an amount equal to two times the total sum paid or payable by Metrolinx to the Vendor under every authorized SOW.
  - (c) The limitations of liability set forth in Section 12.2(c) shall not apply with respect to:
    - (i) damages occasioned by the willful misconduct or gross negligence of the Vendor or any Vendor Personnel; or
    - (ii) claims that are the subject of indemnification pursuant to Section 11.1(a)(iii)[Unauthorized Disclosure] or Section 11.1(a)(vi)[IP Infringement].
  - (d) The limitations of liability set forth in Section 12.2(b) shall not apply with respect to:
    - (i) damages occasioned by the willful misconduct or gross negligence of the Vendor or any Vendor Personnel; or
    - (ii) claims that are the subject of indemnification pursuant to Section 11.1(a).
  - (e) Each party shall have a duty to mitigate damages for which the Vendor is responsible.

#### 13.0 **Termination**

13.1 Termination for Cause by Metrolinx

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- (a) Metrolinx may, by ten (10) days' written notice to the Vendor, suspend or terminate the whole or any part of the provision of the Work, an authorised SOW, or this Contract for cause in the event that the Vendor is in breach of any of its obligations under this Contract, and it fails to cure such breach (which breach must be curable) within thirty (30) days of being notified thereof, and thereupon:
  - (i) Metrolinx may appoint officials of Metrolinx or any other person or persons in the place and stead of the Vendor to perform the Work or any portion thereof;
  - (ii) the Vendor shall immediately discontinue the Work on the date and to the extent specified in the notice and place no further orders for materials or services for the terminated portion of the Work; and
  - (iii) nothing contained herein shall limit the rights of Metrolinx to recover damages from the Vendor arising from the failure of the Vendor to perform the Work satisfactorily in accordance with the terms of this Contract.
- (b) If Metrolinx chooses to terminate this Contract or any authorized SOW in part under Section 13.1 or 13.2 or a Change order or amendment will be prepared to reflect the partial termination and the charges payable under this Contract or the SOW will be equitably adjusted to reflect that Work that is terminated.
- 13.2 Termination for Convenience by Metrolinx
  - (a) Metrolinx may, by thirty (30) days' written notice to the Vendor, terminate this Contract and/or any authorized SOW, in whole or in part, for convenience, and thereupon Metrolinx shall be liable for payment to the Vendor for those monies attributable to the part of the Work performed in accordance with all the terms of this Contract to the date of termination stipulated in such notice. Metrolinx shall also be liable for any reasonable documented demobilization costs and the reasonable cost of cancellation of any contracts, but in no event will Metrolinx be liable for any loss of profits, loss of revenue or other consequential damages.

#### 14.0 Force Majeure

- 14.1 Force Majeure
  - (a) Neither Party shall be liable for Losses caused by a delay or failure to perform its obligations under this Contract where such delay or failure is caused by an event beyond its reasonable control (a "Force Majeure")

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Event"). The Parties agree that an event shall not be considered beyond one's reasonable control if a reasonable business person applying due diligence in the same or similar circumstances under the same or similar obligations as the provisions of this Contract would have put in place contingency plans to either materially mitigate or negate the effects of such event.

- (b) Without limiting the generality of the foregoing, the Parties agree that Force Majeure Events may include acts of God, natural disasters, acts of war, warlike operations, civil war, acts of foreign enemy, plagues, epidemics, insurrection and terrorism (provided that the conditions of Section 14.1(a) are met) but shall in no event include:
  - (i) shortages or delays relating to supplies or services; or
  - (ii) on the part of the Vendor, lack of financing or inability to perform because of the financial condition of the Vendor.
- (c) A failure by Metrolinx to furnish instructions is not a Force Majeure Event until fourteen (14) days after a demand for such instructions has been made in writing by the Vendor and not then unless such claim is reasonable and justified to Metrolinx.
- 14.2 Process
  - (a) If a Party seeks to excuse itself from its obligations under this Contract due to a Force Majeure Event:
    - (i) that Party shall immediately notify the other Party of the delay or nonperformance, the reason for such delay or non-performance and the anticipated period thereof; and
    - (ii) the Party giving the notice shall thereupon be excused the performance or punctual performance, as the case may be, of such obligation for the period of time directly attributable to such Force Majeure Event.
  - (b) This Section shall not apply or be available to a Party in respect of any event, or resulting delay or failure to perform, occurring more than fourteen (14) days before notice is given to Metrolinx pursuant to Section 14.2(a).
  - (c) In the case of a continuing Force Majeure Event, only one notice shall be necessary.
- 14.3 Metrolinx Rights

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(a) Without limiting any other rights available to Metrolinx under this Contract, Metrolinx reserves the right to contract any Work from a third party during any period of Force Majeure claimed by the Vendor.

#### 15.0 **Dispute Resolution**

- (a) All Disputes shall be resolved in accordance with, and the Parties shall comply with, Schedule D Dispute Resolution.
- (b) The process set out in Schedule D Dispute Resolution shall not be construed to prevent a Party from instituting, and a Party is authorized to institute, litigation earlier, but only if required to avoid the expiration of any applicable limitations period or to preserve a superior position with respect to other creditors, or where a Party makes a good faith determination that a breach of the terms of this Contract by the other Party is such that the damages to such Party resulting from the breach shall be so immediate, so large or severe, and so incapable of adequate redress after the fact that a temporary restraining order or other immediate injunctive relief is the only adequate remedy.

#### 16.0 **Set Off**

(a) Metrolinx shall have the right to satisfy any amount from time to time owing by it to the Vendor under the Contract by way of a set-off against any amount from time to time owing by the Vendor to Metrolinx under the Contract, including but not limited to any amount owing to Metrolinx pursuant to the Vendor's indemnification of Metrolinx in this Contract.

#### 17.0 General

- 17.1 Entire Agreement
  - (a) This Contract constitutes the entire agreement between the Parties regarding the Work and supersedes any prior understandings, negotiations, representations or agreements, whether written or verbal.
- 17.2 Governing Law and Jurisdiction
  - (a) This Contract shall be governed by and interpreted in accordance with the laws of the Province of Ontario and the federal laws applicable therein, without regard to principles of conflicts of law that would impose the law of another jurisdiction. The Parties hereby irrevocably and unconditionally attorn and submit to the non-exclusive jurisdiction of the courts of the Province of Ontario and all courts competent to hear appeals therefrom.

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## 17.3 Survival

- (a) The obligations set out in Articles 1, 3, 4, 5, 6, 9, 10, 11, 12, 13, 15 and this Article 17 and Section 2.10 of this Contract shall continue to bind the Vendor notwithstanding expiration or termination of this Contract for any reason whatsoever or completion of the Work as contemplated hereunder.
- 17.4 Enurement
  - (a) This Contract shall enure to the benefit of, and be binding upon the Parties and their respective heirs, executors, administrators, personal representatives, successors and permitted assigns.
- 17.5 Assignment
  - (a) The Vendor shall not assign this Contract in whole or in part without the prior written consent of Metrolinx, which consent shall not be unreasonably withheld or delayed. Metrolinx shall have the right to assign this Contract without consent, but on not less than ten (10) days' notice to the Vendor.
- 17.6 Independent Parties
  - (a) This Contract does not create and is not intended to create an agency or employment relationship, partnership, joint venture or other similar association between the Parties. The relationship between the Parties is to be considered at all times as that of a purchaser and an independent contractor. Neither Party shall have the right to bind the other to any agreement with any third party or to incur any obligation or liability on behalf of the other Party. Except as expressly provided for in this Contract, neither Party shall represent, directly or indirectly by conduct, to any third party that it is an agent, employee, partner or joint venturer of the other.
  - (b) The Vendor Personnel and all other personnel providing the Work are solely the employees of the Vendor and applicable Subvendors (and not Metrolinx') for all purposes under this Contract, including for all purposes under any Applicable Laws. Accordingly, none of the foregoing personnel is entitled to any benefits respecting any pension or other benefit plan, program or policy of Metrolinx.
- 17.7 Third Party Beneficiaries
  - (a) This Contract is made solely for the benefit of the Parties and, to the extent expressly and specifically stated, any other Parties made beneficiaries of this Contract. No terms of this Contract shall be deemed to confer upon any other third parties any claim, remedy, reimbursement or other right.

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- (b) The Vendor represents and warrants to Metrolinx that the Vendor is entering into this Contract solely on the Vendor's own behalf and not as an agent for any other Person.
- 17.8 Joint and Several Liability
  - (a) Where the Vendor comprises two or more Persons, each of them shall be jointly and severally liable for the obligations of the Vendor under this Contract. Where the Vendor does not comprise two or more Persons, this Section 17.8 shall be deemed to be deleted.
- 17.9 Notice
  - (a) Unless expressly provided elsewhere in the Contract Documents, every notice required or permitted under this Contract must be in writing and may be delivered in person, by courier or by fax to the applicable party at the address or fax number in the Articles of Agreement or to any other address, fax number or individual that a party subsequently designates by notice.
  - (b) Any notice under this Contract, if delivered personally or by courier on a Business Day will be deemed to have been given when actually received, if delivered by fax before 3:00 p.m. on a Business Day will be deemed to have been delivered on that Business Day and if delivered by fax after 3:00 p.m. on a Business Day or on a day that is not a Business Day will be deemed to be delivered on the next Business Day. For greater clarity, notice shall not be given by email.
- 17.10 Amendments
  - (a) Except as expressly provided in this Contract, no amendment, supplement or restatement of any provision of this Contract is binding unless it is in writing and signed by both Parties.
- 17.11 No Waiver
  - (a) No provision of this Contract shall be deemed waived, amended or modified by either Party unless such waiver, amendment or modification is in writing and signed by the Party against whom it is sought to enforce the waiver, amendment or modification. The failure by a Party to exercise any of its rights, powers or remedies hereunder or its delay to do so does not constitute a waiver of those rights, powers or remedies. No waiver made with respect to any instance involving the exercise of any such right is to be deemed to be a waiver with respect to any other instance involving the exercise of the right or with respect to any other such right.

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## 17.12 Severability

- (a) If any term or condition of this Contract, or the application thereof to the Parties or circumstances, is to any extent invalid or unenforceable in whole or in part, the remainder of this Contract shall continue in full force and effect, and the application of such term or condition to the Parties or circumstances other than those to which it is held invalid or unenforceable shall not be affected thereby.
- 17.13 Further Assurances
  - (a) Each Party agrees that it shall at any time and from time to time, at its own expense, execute and deliver such further documents and do such further acts and things as the other Party may reasonably request for the purpose of giving effect to this Contract or carrying out the intention or facilitating the performance of the terms of this Contract.
- 17.14 Conflict of Interest Acknowledgement and Agreement
  - (a) For the purposes of this Contract, a "Conflict of Interest" includes any situation or circumstances where, in relation to the performance of its contractual obligations in this Contract, the Vendor's other commitments, relationships or financial interests:
    - (i) could or could be seen to exercise an improper influence over the objective, unbiased and impartial exercise of its independent judgment; or
    - (ii) could or could be seen to compromise, impair or be incompatible with the effective performance of its contractual obligations.
  - (b) The Vendor acknowledges that participation (directly or indirectly) in any procurement process arising from or related to this Contract (the "Prohibited Procurements") would constitute a Conflict of Interest with this Contract, and the Vendor agrees that it shall not, and shall take reasonable steps (including obtaining covenants substantially similar to those set out in this section) to ensure that its Subvendors do not participate in or be involved with such Prohibited Procurements either directly or indirectly, including as a bidder or as a Subvendor, subcontractor or advisor to any bidder.
  - (c) The Vendor shall:
    - (i) avoid all Conflict of Interest in the performance of its contractual obligations;

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- disclose to Metrolinx without delay any actual or potential Conflict of (ii) Interest that arises during the performance of its contractual obligations; and (iii) comply with any requirements prescribed by Metrolinx to resolve any Conflict of Interest. In addition to all other contractual rights or rights available at law or in (d) equity. Metrolinx shall have the right to immediately terminate this Contract, by giving notice in writing to the Vendor, where: the Vendor fails to disclose an actual or potential Conflict of Interest; (i) the Vendor fails to comply with any requirements prescribed by (ii) Metrolinx to resolve a Conflict of Interest; or (iii) the Vendor's Conflict of Interest cannot be resolved. This section shall survive any termination or expiry of this Contract. (e) 17.15 Counterparts This Contract may be executed in one or more counterparts. Any single
  - (a) This Contract may be executed in one or more counterparts. Any single counterpart or a set of counterparts executed, in either case, by all Parties shall constitute a full, original and binding agreement for all purposes. Counterparts may be executed either in original or electronic form, provided that the Party providing its signature in electronic form shall promptly forward to the other Party an original signed copy of this Contract which was so sent electronically.

# END OF SECTION

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## 1.0 In this Contract Document,

- 1.1 "Applicable Laws" means all applicable laws, statutes, regulations, orders, by-laws, treaties, judgements, decrees and ordinances applicable from time to time and, whether or not having the force of law, all applicable Approvals, Standards, codes, requirements, requests, directives, rules, guidelines, instructions, circulars, manuals, and policies of any Governmental Authority having or purporting to have jurisdiction or authority over a Party, property, transaction or event, including laws relating to workplace safety and insurance, occupational health and safety and employment standards.
- 1.2 "**Approvals**" means any permits, licences, consents, approvals, clearances, orders, ordinances, registrations, filings or other authorizations respecting the work undertaken as part of the Work as may be required from any applicable Governmental Authority or otherwise by the Vendor's contract documents.
- 1.3 "Arbitration Act" means the Arbitration Act, 1991, S.O. 1991, Chapter 17.
- 1.4 "**Business Day**" means any day other than: (a) a Saturday or Sunday and (b) any other day on which Metrolinx is not open for business. Each Business Day will end at 4:00 p.m. on that day.
- 1.5 "**Changes**" has the meaning ascribed to it in Section 7.1 of the General Conditions.
- 1.6 "Client Manager" means the person identified as the client manager in the Submission or any person who has replaced such person pursuant to Section 2.6.
- 1.7 "**Confidential Information**" means all information of a confidential nature (as determined with reference to its treatment by Metrolinx) which is provided, disclosed or made available (orally, electronically or in writing or by any other media) by Metrolinx (or its representatives) to the Vendor (including to employees, Vendors, contractors or other representatives thereof) and includes any copies or reproductions thereof. For greater certainty, all Metrolinx Materials, Personal Information, Contract Records, and anything else specifically marked or identified by Metrolinx as confidential or proprietary are deemed to be "Confidential Information" for the purposes of this Contract.
- 1.8 "**Conflict of Interest**" has the meaning ascribed to it in Section 17.14 of the General Conditions.

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- 1.9 "**Contract**" means this contract between the Vendor and Metrolinx pursuant to Request No. [.] including the Articles of Agreement, the General Conditions and the Schedules thereto and the Contract Documents.
- 1.10 "**Contract Documents**" means the Contract and those documents listed in "Scope of Work" and any written amendments thereto as agreed to by the Parties.
- 1.11 "Contract Performance Appraisal" has the meaning ascribed to it in Section 2.10(a) of General Conditions.
- 1.12 "**Contract Records**" has the meaning ascribed to it in Section 9.10(a) of the General Conditions.
- 1.13 "**Deliverables**" means the work product created by the Vendor and/or the Vendor Personnel in connection with or as a requirement of the Work or that is specified in an authorized SOW, including all reports, drawings, plans, designs, processes, tools, standards, registers, logs, updates, files, databases, Software, and documentation.
- 1.14 "**Dispute**" means all disputes, controversies, or claims arising out of or relating to: (a) this Contract; (b) the alleged wrongful exercise or failure to exercise by a Party of a discretion or power given to that Party under this Contract; and/or (c) the interpretation, enforceability, performance, application, or administration, breach, termination, or validity of this Contract or any failure to agree where agreement between the Parties is called for.
- 1.15 "**Dispute Notice**" has the meaning given in Schedule D Dispute Resolution of General Conditions.
- 1.16 "**Domain Expertise**" means the required level of depth and breadth of qualifications and experience in respect of the tasks to be performed in connection with the Work, gained through a practical application of the knowledge underlying the tasks in an environment substantially similar to that of the Work.
- 1.17 "Effective Date" means the final date of execution of this Contract by both Parties.
- 1.18 "Excise Tax Act" means the Excise Tax Act, R.S.C. 1985, Chapter E-15.
- 1.19 "**FIPPA**" means the Freedom of Information and Protection of Privacy Act, R.S.O. 1990, Chapter F.31.

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- 1.20 "**FIPPA Records**" means all information, data, records and materials, however recorded, in the custody or control of Metrolinx, including Confidential Information, Personal Information and Contract Records. For the purposes of this definition, documents held by the Vendor in connection with this Contract are considered to be in the control of Metrolinx.
- 1.21 "Governmental Authority" means any domestic government, including any federal, provincial, territorial, municipal, regional or other local government, and any government established court, agency, tribunal, commission or other authority exercising or purporting to exercise executive, legislative, judicial, regulatory or administrative functions respecting government; provided, however, "Governmental Authority" does not include Metrolinx.
- 1.22 "Income Tax Act" means the Income Tax Act, R.S.C. 1985, Chapter 1 (5th Supp.).
- 1.23 "**Indemnified Parties**" has the meaning ascribed to it in Section 11.1 of the General Conditions.
- 1.24 "Intellectual Property" means all intellectual and industrial property, including all Software, patents, patent application rights, rights to file patents, inventions, trade-marks (whether registered or not), trade-mark applications, rights to file trade-marks, trade names, copyrights (whether registered or not), design registrations, trade secrets, confidential information, industrial and similar designs, rights to file for industrial and similar designs, processes, methodologies, techniques and know-how, and all Intellectual Property Rights therein.
- 1.25 "Intellectual Property Rights" means any right to Intellectual Property recognized by law, including any Intellectual Property right protected by legislation or arising from protection of information as a trade secret or as confidential information.
- 1.26 "**Joint Venture**" is the business arrangement of two or more parties proposed as identified in the Submission.
- 1.27 "**Key Personnel**" means the people identified by name in Section 1.1(a) of General Conditions of the Contract: Schedule E Vendor Personnel.
- 1.28 "**Key Responsibilities**" means the main responsibilities and tasks to be performed by each category of Vendor Personnel, as identified in General Requirements: General Conditions of the Contract: Schedule E: Vendor Personnel.

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- 1.29 "Losses" means claims, actions, suits, executions, and demands and all loss, liability, judgments, costs, charges, damages, liens and expenses of any nature whatsoever and howsoever caused.
- 1.30 "**Metrolinx**" means Metrolinx, a provincial crown agency continued under the Metrolinx Act, S.O. 2006, Chapter 16, and its successors and assigns.
- 1.31 "**Metrolinx IP**" has the meaning ascribed to it in Section 5.1 of the General Conditions.
- 1.32 "Metrolinx Materials" means: (a) all materials, images, reports, Software, audio or video recordings, specifications, performance requirements, software development tools, technologies, content, data (including all information whether or not contained in or on any database or electronic information storage system or media owned by or in the custody or control of Metrolinx), technical information, and any other recorded information, in any form and on any media, that are proprietary to, or controlled or licensed by, Metrolinx and provided to the Vendor; (b) all procurement documents issued by Metrolinx; (c) all documentation or source materials (including source code) related to any of the foregoing; and (d) all copies, translations, improvements, modifications, enhancements, adaptations, or derivations made to the Metrolinx Materials by Metrolinx or any third party not performing work under this Contract.
- 1.33 "**Metrolinx Marks**" means any trademarks, service marks, trade names, logos or other commercial or product designations owned or licensed by Metrolinx, whether registered or not.
- 1.34 "**Metrolinx Representative**" or "Metrolinx's Representative" has the meaning ascribed to it in Section 2.8 of the General Conditions.
- 1.35 "**OHSA**" means the Occupational Health and Safety Act, R.S.O. 1990, Chapter O.1.
- 1.36 "**Outcome**" has the meaning ascribed to it in Section 2.9(a) of the General Conditions.
- 1.37 "**Parties**" means both of Metrolinx and the Vendor and a "Party" means either one of them.
- 1.38 "**Person**" means any individual, sole proprietorship, partnership, limited partnership, corporation or company (with or without share capital), trust, foundation, joint venture, Governmental Authority or any other incorporated or unincorporated entity or association of any nature.
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- 1.39 "**Personal Information**" has the meaning ascribed to it in FIPPA.
- 1.40 "**PIPEDA**" means the Personal Information Protection and Electronic Documents Act, S.C. 2000, Chapter 5.
- 1.41 "**Place of Work**" is the designated site or location of the Work.
- 1.42 "**Privacy Impact Assessment**" refers to a systematic and consistent method of analysis to identify and analyze privacy risks in a program, technology or service.
- 1.43 "**Prohibited Procurements**" has the meaning ascribed to it in Section 17.14(b) of the General Conditions.
- 1.44 "**Quotation**" has the meaning given in Section 1.0 of Schedule B Financial Terms of General Conditions.
- 1.45 "**Rates**" has the meaning ascribed to it in Section 2.9 of General Conditions.
- 1.46 "**Request Conflict of Interest**" means the Vendor had an unfair advantage or engaged in conduct, directly or indirectly, that gave it an unfair advantage, including but not limited to (i) having, or having had access to, confidential information of Metrolinx in the preparation of its submission during the RQQ Process that was not available to other bidders, (ii) communicating with any person with a view to influencing preferred treatment in the RQQ Process (including but not limited to the lobbying of decision makers involved in the RQQ Process), or (iii) engaging in conduct that compromises, or could be seen to compromise, the integrity of the RQQ Process.
- 1.47 "**Required Standard of Care**" means: (a) using the Standards, practices, methods and procedures among the highest commercial standards of practice and professionalism as understood in the Province of Ontario; (b) confirming to Applicable Laws and all rules of professional conduct applicable to the Vendor or the Vendor Personnel; (c) exercising that degree of skill and care, diligence, prudence and foresight which would be expected from a leading Person or professional performing work similar to those called for under this Contract; and (d) using only proper materials and methods as are suited to the function and performance intended.
- 1.48 **"RQQ Process**" means the Request to Qualify and Quote process set out in Request No RQQ-2018-ECDV-260.
- 1.49 "Scope of Work" describes the general and detailed requirements of the Work.

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- 1.50 "**Software**" means any set of machine readable instructions that directs the performance of specific operations, including computer programs, computer code, software programs (whether executable or not executable), system software, application software, embedded software, databases, data, middleware, GUI's, objects, firmware, components and modules and related documentation.
- 1.51 "**SOW**" has the meaning ascribed to it in Section 2.9 of the General Conditions.
- 1.52 "**SOW Schedule**" has the meaning ascribed to it in Section 2.9(b) of the General Conditions.
- 1.53 "**Standards**" means, at a given time, those standards, specifications, manuals, codes, practices, methods and procedures applicable to the Required Standard of Care.
- 1.54 "**Subvendor**" means an individual, firm, partnership, corporation or design professional having a direct contract with the Vendor or another Sub-Vendor to perform a part or parts of the Work as identified in the Submission or as otherwise identified in a request to add a new Subvendor.
- 1.55 "**Submission**" means all documentation and other materials and information submitted by the Proponent in response to Request No RQQ-2018-ECDV-260.
- 1.56 "Taxes" means all present and future taxes, surtaxes, duties, levies, imposts, rates, fees, premiums, assessments, withholdings, dues and other charges of any nature imposed by any Governmental Authority (including, income, capital (including large corporations), gross receipts, consumption, sales, use, transfer, goods and services or other Value Added Taxes, excise, customs or other import, anti-dumping, countervail, net worth, alternative or add-on windfall profits, stamp, registration, minimum. franchise, pavroll, employment insurance, Canada Pension Plan, worker's compensation, health, education, school, business, property, local improvement, environmental, development and occupation taxes, surtaxes, duties, levies, imposts, rates, fees, premiums, assessments, withholdings, dues and charges) together with all fines, interest and penalties in respect thereof or in lieu of or for noncollection thereof.
- 1.57 "**Term**" has the meaning ascribed to it in Section 2.1 of the General Conditions.

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- 1.58 **"Total Contract Price**" means the upset limit amount established as the estimated contract price for the Contract by Metrolinx, which shall form which shall form part of the Articles of Agreement.
- 1.59 "Value Added Taxes" means such sum as shall be levied upon amounts payable to the Vendor under this Contract by any Governmental Authority that is computed as a percentage of the amounts payable to the Vendor (including all other Taxes but excluding Value Added Taxes), and includes the HST, and any similar tax, the payment or collection of which, by the legislation imposing such tax, is an obligation of the Vendor.
- 1.60 "Vendor" means [TO BE COMPLETED AT SIGNING].
- 1.61 "Vendor Background IP" means any methodologies, patterns, plans, procedures, Software, algorithms, computer code, documentation, tools, business processes, scripts, interfaces, commands, technical information, know-how, techniques, specifications, technologies and/or other Intellectual Property that is proprietary to the Vendor or which Vendor has the right and licence to use and make available to Metrolinx, and all documentation related to any of the foregoing, in each case that was either: (a) created prior to the Effective Date; or (b) created, developed or produced independently of this Contract and/or the performance of the Work.
- 1.62 "Vendor Indemnified Parties" means the Vendor, its affiliates and each of their respective officers, directors, employees, agents, successors, and assigns.
- 1.63 "Vendor Personnel" or "Vendor's Personnel" means (a) with respect to the Vendor, all of the Vendor's personnel, employees and independent contractors (including the Key Personnel and the Vendor's Representative) engaged in the performance of the Work; and (b) with respect to each Subvendor, all of that Subvendor's personnel, employees and independent contractors engaged in the performance of the Work.
- 1.64 **"Vendor Policies**" has the meaning ascribed to it in Schedule C Insurance of General Conditions.
- 1.65 **"Vendor's Representative**" means the person identified by the Vendor, and Accepted by Metrolinx, as the Vendor's authorized representative pursuant to Section 7 of the General Conditions.
- 1.66 "**Work**" means all the activities, services, goods, equipment, matters and things required to be done, delivered or performed by the Vendor under this Contract, including all of the work, labour, services, goods, equipment, if applicable, described in the Scope of Work.

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### 1.0 **Payment**

- 1.1 Metrolinx will pay the Vendor for the Work performed by the Vendor pursuant to a SOW, the amount agreed in such SOW and in accordance with the payment schedule set out in such SOW, upon completion and Metrolinx acceptance, where applicable, of the applicable milestone.
- 1.2 The Vendor shall perform all of the Work notwithstanding that the value of the time spent by the Vendor in performance thereof may exceed the maximum amount payable to the Vendor pursuant to Section 3.0f this Schedule B Financial Terms.
- 1.3 In certain circumstances and subject to mutual agreement, fee reductions, incentive payments or holdbacks may be applied. The amount of the fee reduction, incentive payment or holdback, if any, shall be identified in the SOW.

### 2.0 Limitation of Expenditure

- 2.1 It is understood that the Contract is based on reimbursement for actual Work requested by Metrolinx and performed by the Vendor in accordance with all the terms of this Contract.
- 2.2 Metrolinx does not guarantee any minimum or maximum of work it will assign the Vendor under the Contract. Metrolinx reserves the right to assign no work or assign a selected number of work assignments with an accumulated value up to the awarded total upset limit of the Contract.

### 3.0 **Estimated Contract Price**

- 3.1 Subject to Sections 7.1, 7.2 and Article 8 Additional Resources of the General Conditions of the Contract, Metrolinx and the Vendor acknowledge and agree that the Estimated Contract Price is the maximum amount payable in respect to the provision of the Work; excluding HST; provided, however, that the foregoing is not an entitlement to, nor a guarantee that the Vendor will be paid the full amount of, the Estimated Contract Price.
- 3.2 The Vendor shall not perform any work under this Agreement which would cause the total cost to exceed the Estimated Contract Price, unless an increase is so authorized by Metrolinx and effected by an amendment or change order that has been executed by both parties.

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### 4.0 **Rates for Work**

- 4.1 The Vendor acknowledges and agrees that the Rates are inclusive of all labour and materials, insurance costs, disbursements and all other overhead including any fees or other charges required under Applicable Laws.. Without limiting the generality of the foregoing, the Rates include costs for the coordination, administration of the provision and management of the Work necessary to achieve compliance with external agencies and Governmental Authorities as required to obtain any Approvals, provided, however, that the specific costs associated with application and permit fees in respect of the Approvals shall be paid directly by Metrolinx.
- 4.2 Metrolinx shall not reimburse the Vendor for any hospitality, food or incidental expenses incurred. Subject to the prior consent of Metrolinx, Metrolinx shall reimburse the Vendor for reasonable traveling expenses incurred in connection with the performance of the Work, such reimbursement to be made in accordance with the Government of Ontario's Travel, Meal, and Hospitality Expenses Directive.
- 4.3 As part of the Work, the Vendor shall also be responsible for obtaining and registering all of the Software licenses and long term support agreements, as and if applicable, on behalf of Metrolinx, and any costs incurred by the Vendor in connection thereto shall be included in the Rates set out in the Articles of Agreement.

### 5.0 Taxes

- 5.1 The Estimated Contract Price and all amounts payable under the Contract shall be inclusive of all Taxes (except for HST) in effect as at the date of this Contract. Unless otherwise expressly specified in this Contract or otherwise required by Applicable Law, the Vendor shall be responsible for remittance of any and all Taxes due and payable in respect of the Work.
- 5.2 Any amount to be levied against Metrolinx in respect of the HST or any similar successor tax levied under the Excise Tax Act and applicable to the Work, is to be shown separately on all invoices for Work performed by the Vendor. The Vendor shall remit any HST paid or due to the Canada Revenue Agency in accordance with Applicable Laws, and shall, at the request of Metrolinx, provide evidence of payment of same.
- 5.3 In the event that Metrolinx is entitled to a rebate under the Retail Sales Tax Act (Ontario) or the Excise Tax Act in whole or in part, for Value Added Taxes paid under this Contract, the Vendor shall show on each invoice, and in the manner directed by Metrolinx, either the actual Value Added Taxes paid

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by the Vendor by category or the portion of the Vendor's fees eligible under Applicable Law for the rebate.

5.4 Certain payments to non-resident corporations or individuals may be subject to withholding taxes, under the Income Tax Act. Non-residents can apply in advance to Revenue Canada, Taxation, for a waiver or reduction of the withholding tax requirement. Unless Metrolinx is provided with a copy of the written information as a result of the waiver application to the Tax Services Office of the Canada Revenue Agency, taxes will be withheld as determined under the Income Tax Act. The Vendor shall be responsible for investigating whether they are subject to the withholding of taxes under the Income Tax Act and obtaining the necessary waiver or reduction as needed.

# 6.0 **Invoicing and Payment Process**

- 6.1 The Vendor shall submit an invoice for payment for Work in accordance with the payment schedule set out in the authorized SOW. The invoice shall be in form and substance satisfactory to Metrolinx acting reasonably and shall set out with sufficient particularity the Work performed in the period for which the invoice relates and, if the Work was performed on a Time and Expense basis, the total time spent by each category of Vendor Personnel multiplied by the applicable Rate.
- 6.2 The aggregate amount invoiced by the Vendor with respect to a SOW shall not exceed the fixed price or upset limit of such SOW, unless such additional amount is agreed by the Parties pursuant to the change management process set out in Article 7 of the General Conditions.
- 6.3 Unless there is a Dispute with respect to the content of an invoice and subject to the other provisions of this Schedule B, Metrolinx shall make payment to the Vendor no later than thirty (30) Business Days following receipt of the invoice for payment from the Vendor, unless otherwise provided or permitted in the Contract or a SOW. The Vendor shall accept any payments made by Metrolinx by way of Electronic Funds Transfer, and shall, if requested by Metrolinx, provide the account information required to complete an Electronic Funds Transfer.

### 7.0 **Cost of Changes**

7.1 Changes shall be implemented by the Vendor without any additional charge, unless the Vendor is able to demonstrate (with supporting documentation) that the Change causes the Vendor to incur additional costs.

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- 7.2 The Vendor shall implement all Changes for a reasonable price in accordance with the same pricing principles and price levels as originally agreed in the Articles of Agreement. Where Rates apply to Vendor Personnel, those same Rates shall apply with reference to the applicable level of experience and/or expertise.
- 7.3 Metrolinx shall have the right to request such documentation and other supporting information as it reasonably requires to confirm and substantiate the costs associated with any Change request, and the Vendor shall provide same to Metrolinx within five (5) Business Days of the request therefor.

# 8.0 Metrolinx Property

8.1 All tangible property purchased and charged to Metrolinx' account is and shall be deemed and shall remain the property of Metrolinx.

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# 1.0 Vendor Insurance Requirements

- 1.1 The Vendor shall, at its own expense, obtain and maintain for the entire Term minimum insurance coverage as follows:
  - (a) Commercial General Liability
    - (i) The policy shall provide a policy limit of not less than ten million dollars (\$10,000,000) per occurrence for all claims arising out of bodily injury (including death), personal injury, and damage to property of others. Such policy shall not contain any exclusion that conflict with the Work required to be performed under this Contract. The Vendor shall cause the interest of Metrolinx, and such other Person as Metrolinx may determine at its sole and absolute discretion, to be noted on the Vendor Policies hereof as "Additional Insured". The policy shall contain a cross liability and severability of interest.
  - (b) Automobile Liability Insurance
    - (i) Subject to the following sentence, the policy shall provide coverage for liability arising out of the use of owned, non-owned, leased or hired automobiles in connection with the performance of the Work. Coverage shall consist of a combined single limit of not less than two million dollars (\$2,000,000) per occurrence. Alternatively, for Work that do not require the use of owned, non-owned, leased or hired automobile, the Vendor shall provide a written confirmation within five (5) Business Days of contract award, stating same, in place of the insurance coverage.
  - (c) Errors and Omissions Insurance
    - (i) The policy shall provide errors and omissions insurance including coverage for privacy, infringement of trademark and copyright covering the Work rendered by the Vendor, any Subvendors or any Vendor Personnel, including personnel on loan to the Vendor who perform normal services of the Vendor under this Contract. The policy shall have a limit of liability of not less than two million dollars (\$2,000,000) per occurrence and in the policy aggregate. The policy shall be maintained throughout the Term, plus thirty-six (36) months after the termination or expiration of this Contract.
  - (d) Any other valid or collectible insurance available to Metrolinx shall not apply to any loss until the coverage and limits available under the insurance

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policies maintained by the Vendor in accordance with this Contract have been exhausted.

- 1.2 Additional Coverage
  - (a) Without prejudice to any other provisions of this Contract (including Section 1.1 of this Schedule C Insurance), the Vendor shall, at all relevant times and at its own expense, obtain and maintain, or cause to be obtained and maintained (during the Term plus thirty-six (36) months after termination or expiration of this Contract):
    - those insurances that are reasonable for the performance of the type and scope of Work set out by this Contract (including, as applicable, insurance as would typically be required by prudent designers or Vendors); and/or
    - (ii) those insurances that the Vendor is required to obtain and maintain, or cause to be obtained or maintained, by Applicable Law.
- 1.3 Requirements for Insurance
  - (a) All of Vendor's policies of insurance, as required under this Contract (the "Vendor Policies"), shall be taken out with insurance companies licensed to transact business in the Province of Ontario with an AM Best rating of no less than A or the equivalent rating of another industry-recognized rating company.
  - (b) Any deductible or self-insured retention amounts are the responsibility of the Vendor. Notwithstanding the foregoing, such deductibles or self-insured retention must be consistent with standard commercial practice and acceptable to Metrolinx, acting reasonably.
  - (c) All vendor Policies shall be kept in full force and effect during the Term, including any requirements for the period following the Term.
  - (d) In the event that the Vendor fails to obtain and/or maintain in full force and effect any such insurance as aforementioned, then Metrolinx shall have the right as the Vendor's true and lawful attorney to do all things necessary for this purpose. The Vendor shall be responsible, and shall reimburse Metrolinx, all amounts paid by Metrolinx for insurance premiums and any and all costs incurred by Metrolinx in connection with this Contract. Without limitation, any premiums due on any insurance policy under this Schedule C Insurance, but not paid by the Vendor may be paid directly to the insurer(s) or broker(s) by Metrolinx, which shall be entitled to deduct

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the amount of same along with its reasonable costs in so doing from any monies otherwise due to the Vendor by Metrolinx either under this Contract or otherwise.

- (e) Irrespective of the insurance requirements above, the insolvency, bankruptcy, or failure of any such insurance company providing insurance for the Vendor, or the failure of any such insurance company to pay claims that occur will not be held to waive any of the provisions hereof.
- 1.4 Proof of Insurance
  - (a) The Vendor shall, prior to the commencement of the Work and thereafter upon request, provide to Metrolinx or a designated Metrolinx third party representative, original signed certificates of insurance for the Vendor Policies, confirming that the required coverage has been placed and maintained. In addition, at least fifteen (15) days prior to the expiry date or replacement of any policy, the Vendor shall provide original signed certificates evidencing renewals or replacements of such policy to Metrolinx, without notice or request by Metrolinx.
  - (b) The Vendor shall, upon request, provide evidence to Metrolinx that the premiums associated with the Vendor Policies have been paid; however, receipt by Metrolinx of the above information will in no way constitute confirmation by Metrolinx that the insurance complies with the requirements of this Contract. Responsibility for ensuring that the insurance coverage outlined in this Contract is in place rests solely with the Vendor.
  - (c) The Vendor also agrees to provide Metrolinx with proof of errors and omissions insurance maintained by any Subvendor, where such Subvendor is under a professional obligation to maintain the same, and with proof of such insurance to be provided to Metrolinx no later than the execution of this Contract by the Vendor and to be in a form and with an insurer acceptable to Metrolinx.
- 1.5 Vendor's Liability Preserved
  - (a) The provisions of this Contract as they relate to insurance do not diminish, limit or otherwise affect the liability of the Vendor to Metrolinx under or in relation to any other provisions of this Contract.
- 1.6 Certificates of Insurance shall include:
  - (a) A reference to the Project description and Contract number;

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- (b) Additional insureds as follows:
  - (i) The Certificate of Commercial General Liability Insurance shall include the following as additional insureds:
    - (A) Metrolinx;
- (c) A provision requiring the insurer to endeavor to give Metrolinx thirty (30) calendar days' prior written notice of any cancellation of the required insurance policies.

### 2.0 Workplace Safety & Insurance Board Protection

- 2.1 With respect to the WSIB coverage as required under the Workplace Safety and Insurance Act (Ontario), the Vendor unconditionally guarantees to Metrolinx full compliance with the conditions, regulations and laws relating to workplace safety insurance by itself and by all Sub-Vendors.
- 2.2 Without restricting the indemnity obligations of the Vendor in Article 11 of the General Conditions, unless the Vendor is WSIB exempt, the Vendor shall produce, at the commencement of this Contract, from time to time as may be required by Metrolinx, a valid Workplace Safety and Insurance Clearance Certificate, issued by the WSIB, for the premium rate class, subclass or group appropriate to the Work.
- 2.3 If the Vendor is WSIB exempt, it shall provide evidence of Employer's Liability or equivalent, to the satisfaction of Metrolinx, in lieu of a Workplace Safety and Insurance Clearance Certificate.

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## 1.0 **Bona fide efforts to resolve**

1.1 The Parties shall at all times during the Term make bona fide efforts to resolve any and all Disputes arising between them by amicable negotiations and to have all Disputes resolved at the lowest level of management before engaging the dispute resolution processes described in the balance of this Schedule D -Dispute Resolution.

# 2.0 **Continuance of the Work During Dispute**

- 2.1 Unless expressly directed otherwise by Metrolinx, the Vendor shall not stop or delay the performance of the Work, in whole or in part, on account of a Dispute between the Vendor and Metrolinx or between the Vendor and any other Person. Without limiting the generality of the foregoing, at all times during the course of a Dispute, the Vendor shall:
  - (a) continue with the Work in a diligent manner and without delay;
  - (b) conform to Metrolinx' decisions and directions; and
  - (c) be governed by all applicable provisions of this Contract.
- 2.2 The Parties acknowledge and agree that the Vendor's compliance with this Section 2.0 shall not operate to waive any claim or contention that the Vendor may have in relation to any Dispute.

### 3.0 **Tiered-Dispute Resolution**

3.1 The Parties agree that any Dispute which cannot be resolved to the satisfaction of both Parties by direct discussions between staff members of the Parties, may be referred for negotiation between senior management of both Parties by delivery from one Party to the other Party of notice in writing requesting dispute resolution, which notice shall set out the Dispute in reasonably sufficient detail (a "Dispute Notice").

### 4.0 **Negotiation**

4.1 In the event a Party issues a Dispute Notice to the other Party, a Director in the Information & Information Technology department at Metrolinx (or if that position no longer exists at the time the Dispute Notice is issued, the person performing an equivalent function) and an authorized representative of the Vendor, of equivalent seniority and duly appointed to represent the Vendor in this regard, shall meet and make a good faith effort, on a without prejudice basis, to resolve the Dispute as set out in the Dispute Notice in a prompt

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manner and, for the purpose of same, each Party shall provide its representative with full and timely disclosure of all relevant facts information and documents as may be reasonably required or may be reasonably requested by the other Party, on a without prejudice basis, to facilitate such negotiation.

4.2 Negotiations under this Section 4.0 shall be commenced within ten (10) Business Days of delivery of a Dispute Notice and shall, unless otherwise agreed by the Parties, be concluded within fifteen (15) Business Days of their commencement. In the event that a resolution satisfactory to all Parties is achieved through such negotiations, the Parties shall issue a joint statement detailing the manner in which the Dispute has been resolved.

### 5.0 **Mediation**

- 5.1 If a Dispute has not been resolved through high-level negotiation as contemplated in Section 4.0, either Party may refer the Dispute to be resolved through mediation.
- 5.2 The Parties shall mutually agree to the appointment of the mediator within thirty (30) Business Days, or within such other time as the Parties may agree, of any Party issuing a supplementary Dispute Notice requesting mediation.
- 5.3 If the Parties cannot agree on the appointment of a mediator, the appointment of a mediator shall be determined by the Ontario Superior Court of Justice following an application by either Party.
- 5.4 The mediator shall be independent of and at arm's length to the Parties and shall be a person who by training and experience has the qualifications and the mediation skills to mediate a Dispute.
- 5.5 Unless the Parties otherwise agree, the mediation shall proceed in accordance with the following procedures:
  - (a) Each Party shall prepare a summary of the issues in dispute, with the Party's position with respect to those issues. The summary shall be delivered to the mediator and the other Parties, at least seven (7) Business Days before the first mediation conference.
  - (b) The goal of the mediation is to reach an agreed upon settlement and, therefore, all individuals with the appropriate authority to agree to the settlement terms and conditions shall be present at the mediation.
  - (c) A Party may be represented at the mediation by counsel or another representative at the sole cost of such Party.

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- (d) The mediator, the Parties and their counsel or representatives shall keep confidential all matters relating to the mediation, except where disclosure of a settlement agreement is necessary to implement or enforce that agreement and except as otherwise required by Applicable Law.
- (e) In all respects, the mediation is deemed to be a "without prejudice" proceeding.
- 5.6 The costs of the mediator shall be apportioned equally between the Parties unless otherwise agreed under any settlement reached under this Section 5.0.
- 5.7 If the Parties achieve a resolution of the Dispute, the mediator shall confirm the resolution in writing, which will be signed by the Parties. If the Parties do not resolve the Dispute, the mediator shall provide a written confirmation that the Parties were unable to resolve the Dispute.
- 5.8 Both Parties acknowledge and agree that they may not refer a Dispute for resolution by arbitration under Section 6.0 herein prior to attempting to resolve such Dispute through mediation pursuant to this Section 5.0.

# 6.0 **Arbitration**

- 6.1 Any Party may, within ten (10) Business Days of the delivery of the mediator's confirmation that the Parties were unable to resolve their Dispute, issue a supplementary Dispute Notice requesting arbitration. Subject to Applicable Law, if such a supplementary Dispute Notice is issued, the Parties shall proceed to arbitration in the manner described below.
- 6.2 If the Parties agree on the arbitrator, the Parties shall jointly appoint the arbitrator as soon as possible and in any event within ten (10) Business Days of the submission of a Dispute to arbitration under this Section 6.0. If the Parties are unable to agree on an arbitrator, each Party shall appoint an arbitrator, and the two arbitrators so chosen shall select a third arbitrator acceptable to both of them within ten (10) Business Days of their selection.
- 6.3 The arbitrator(s) shall be independent of and at arm's length to the Parties and shall be a person who by training and experience has the qualifications and arbitration skills to arbitrate a Dispute.
- 6.4 The arbitration shall be conducted in accordance with the provisions of the Arbitration Act, except to the extent they are modified by the express provisions of this Schedule D Dispute Resolution or unless the Parties otherwise agree.

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- 6.5 If the issue in dispute is particularly time sensitive, the Parties shall, in good faith, take such reasonable steps as may be required to expedite the arbitration process in order that an award may be rendered as soon as practicable by the arbitrator(s), given the nature of the Dispute.
- 6.6 The arbitrator(s) has the jurisdiction to deal with all matters relating to a Dispute.
- 6.7 Unless otherwise agreed, the arbitration shall be conducted in the City of Toronto, Province of Ontario at the location determined from time to time by the arbitrators, but the arbitrators may meet in any other place the arbitrators consider necessary for consultation, to hear witnesses, experts or other parties, or for the inspection of documents, goods or other property.
- 6.8 In addition to the examination of the Parties by each other, the arbitrator(s) may examine, in the ordinary course, the Parties or either of them and the witnesses in the matter referred to the arbitrator(s), and the Parties and witnesses, if examined, shall be examined on oath or affirmation.
- 6.9 The language of the arbitration shall be English.
- 6.10 The arbitrator(s) shall, after full consideration of the issues in dispute, the relevant facts and Applicable Law, render a decision as soon as possible and, in any event, shall use all reasonable efforts to render a decision no later than thirty (30) Business Days after argument of the issue to the arbitrator(s), which decision shall be final and binding on the Parties and not subject to appeal or challenge, except such limited relief provided under Section 45(1) (appeal on a question of law, with leave) or Section 46 (setting aside award) of the Arbitration Act.
- 6.11 The costs of the arbitration are in the discretion of the arbitrator(s) who, in addition to any jurisdiction and authority under Applicable Law to award costs, has the jurisdiction and authority to make an order for costs on such basis as the arbitrator(s) consider appropriate in the circumstances. The submission to the arbitrator(s), and any award made in pursuance of it, may, at the instance of either of the Parties and without notice to the other of them, be made an Order of the Ontario Court (General Division), pursuant to the Arbitration Act and the Courts of Justice Act (Ontario).

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#### 1.0 Vendor Personnel

1.1 The following are roles that shall be filled by the Vendor in accordance with the following requirements in respect of qualifications, experience and minimum years of experience. Each individual performing one of the roles below shall perform the key responsibilities listed below as well as any other responsibilities as requested by Metrolinx, in accordance with the Contract, for the duration specified.

### 2.0 Key Personnel

- (i) The Vendor shall employ only skilled staff with experience and qualifications relevant to the proposed Work, under the supervision of a senior staff member to perform the Work contemplated under this Contract.
- (ii) The Vendor shall employ staff for the following positions to perform the Work contemplated herein that possess the minimum years' experience and qualifications specified as follows:

### 2.2 Position: Contract Manager

- (i) Years' Experience: Fifteen (15)
  - I) Required qualifications and experience:
    - a) Demonstrated experience managing contracts relevant to the type of work requested.
    - b) Demonstrated experience with and knowledge of the MTCS *Standards and Guidelines for Consultant Archaeologists* (2011) and industry practices relevant in Ontario.

### 2.3 Position: Project Manager

- (i) Years' Experience: Ten (10)
  - I) Required qualifications and experience:
    - a) Professional Archaeology Licence issued by MTCS.

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- b) Extensive knowledge of and professional experience managing various types of archaeological assignments (inclusive of Stage 1 to 4 AAs).
- c) Must have demonstrated experience applying regulations and standards governing archaeology in Ontario.
- d) Have proven project management experience.
- e) Must have demonstrated familiarity with the MTCS *Standards and Guidelines for Conservation of Provincial Heritage Properties* (2010).
- f) Demonstrated experience developing and implementing engagement strategies with Indigenous communities.
- g) Demonstrated experience managing projects in compliance with the *Standards and Guidelines for Consultant Archaeologists* (2011).

### 2.4 Position: **Project Director**

- (i) Years' Experience: Eight (8)
  - I) Required qualifications and experience:
    - a) Professional Archaeology Licence issued by MTCS.
    - b) Extensive knowledge of and professional experience directing Stage 1 to 4 AAs.
    - c) Demonstrated experience applying and interpreting regulations and standards governing archaeology in Ontario.

# 2.5 Position: **Project Archaeologist**

(i) Years' Experience: Five (5)

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- I) Required qualifications and experience:
  - a) Extensive knowledge of and professional experience related to conducting Stage 1 to 4 AAs.
  - b) Must be familiar with regulations and standards governing archaeology in Ontario.

# 2.6 Position: Researcher/Historian

- (i) Years' Experience: Five (5)
  - I) Required qualifications and experience:
    - a) Demonstrated experience conducting primary and secondary source research in an archaeological setting.

#### 3.0 Non-Key Personnel

### 3.1 Position: Field Technician

- (i) Years' Experience: Two (2)
  - I) Required qualifications and experience:
    - a) Demonstrated experience with field excavation and/or field school training.

### 3.2 Position: Graphics Technician

- (i) Years' Experience: Two (2)
  - I) Required qualifications and experience:
    - a) Demonstrated experience preparing graphics and using Geographic Information System data for archaeological report production purposes.

## 3.3 Position: Lab Technician

(i) Years' Experience: Two (2)

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- I) Required qualifications and experience:
  - a) Demonstrated experience with artifact cataloguing and analysis in an archaeological setting.

### 3.4 Position: **<u>Report Writer</u>**

- (i) Years' Experience: Two (2)
  - I) Required qualifications and experience:
    - a) Demonstrated experience preparing archaeological reports in the Province of Ontario.

# 3.5 Position: Specialist Analyst

- (i) Years' Experience: Two (2)
  - I) Required qualifications and experience:
    - a) Demonstrated experience with faunal/botanical analysis.

Note to Vendor: This table shall be populated using "Request Document Form – Technical Submission Section 3 – Key Personnel Experience, Qualifications and Reference Projects" upon notification of acceptance of the Proponent's Submission.

### 4.0 **Replacement of Key Personnel**

- 4.1 Where the Vendor is proposing the replacement of Key Personnel, the Vendor shall provide the following documentation to the designated Metrolinx representative for review and approval:
  - (a) Curriculum Vitae
    - (i) The Vendor should, for each proposed Key Personnel, provide a Curriculum Vitae of up to three (3) pages for each Key Personnel, including biographical information, which clearly identifies:
      - (A) Name of individual and proposed Key Personnel role;

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- (B) Qualifications that relate to the proposed Key Personnel role, as specified in this Schedule E, relative to the Work being requested;
- (C) Experience in performing the proposed Key Personnel role, as specified in this Schedule E herein, relative to the Work being requested (include project names and brief project overviews);
- (D) Number of years in the proposed role on each project as well as the start date and completion date of each project;
- (E) Responsibilities on each project while performing the proposed role;
- (F) Details of accomplishments while performing the proposed role;
- (G) Education; and
- (H) Professional memberships and affiliations.
- (b) Key Personnel References
  - (i) Immediately following the curriculum vitae for each proposed Key Personnel, the Vendor shall provide a list of three (3) references and contact information for relevant projects successfully delivered ontime and on-budget within the past five (5) years, while performing work in the same capacity as the proposed Key Personnel role.
  - (ii) The Vendor shall ensure that all contact information provided for references is current and accurate in order to enable Metrolinx to obtain all necessary information for evaluation purposes in a timely manner.
  - (iii) The list of **three (3) references** submitted when combined should demonstrate that the named Key Personnel has the required qualifications and experience as stated in this Schedule E herein, and for work similar in size, scope and complexity to the Work to be provided herein.
  - (iv) Such references shall relate directly to the experience, responsibilities and details of project accomplishments noted above. The information should include:
    - (A) Name of the company for which the work was performed;

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- (B) Contact person's name, title, telephone number and e-mail address; and
- (C) Start and completion date of each reference project.

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The Scope of Work is comprised of those documents listed under "Scope of Work" of List of Contents.

# SCOPE OF WORK DEFINITIONS

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### 1. Definitions

In this Scope of work:

- (a) "AA" means Archaeological Assessment.
- (b) "Archaeological Assessment" means for a defined project area or property, a survey undertaken by a licensed archaeologist within those areas determined to have archaeological potential in order to identify archaeological sites, followed by evaluation of their cultural heritage value or interest, and determination of their characteristics. Based on this information, recommendations are made regarding the need for mitigation of impacts and the appropriate means for mitigating those impacts.
- (c) "Archaeological Potential" means the likelihood that a property contains Archaeological Resources.
- (d) "Archaeological Resource" means in the context of the Standards and Guidelines (2011), objects, materials and physical features identified by licensed archaeologists during a Stage 2 Archaeological Assessment as possibly possessing cultural heritage value or interest. Analysis using the criteria set out in the Standards and Guidelines (2011) determines whether those objects, materials and physical features meet the definition of an archaeological site under the *Ontario Heritage Act* and whether Stage 3 Archaeological Assessment is required. In various planning and development contexts, the term may refer to any or all of Archaeological Potential, Artifacts and Archaeological Sites.
- (e) "Archaeological Site" is defined in Ontario Regulation 174/04 of the *Ontario Heritage Act*, as any property that contains an artifact or any other physical evidence of past human use or activity that is of cultural heritage value or interest.
- (f) "AREMA" is American Railway Engineering Maintenance of Way Association
- (g) "Assignment" shall be as defined in Section 3(i) of the Appendix "A" General Conditions.
- (h) "CAD" means computer aided design.
- (i) "CCDC" is the Canadian Construction Documents Committee.
- (j) "CN" is the Canadian National Railway Company.
- (k) "**CP**" is the Canadian Pacific Railway Company.
- (1) "**CPTED**" means Crime Prevention through Environmental Design.

# SCOPE OF WORK DEFINITIONS

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- (m) "Vendor" means the company awarded the contract for the Project.
- (n) "Cultural Heritage Value or Interest" means the Archaeological Resources that possess cultural heritage value or interest are protected as Archaeological Sites under Section 48 of the Ontario Heritage Act (OHA). Where analysis of documented artifacts and physical features at a given location meet the criteria stated in the Standards and Guidelines (2011), that location is protected as an Archaeological Site and further Archaeological Assessment may be required.
- (o) "**DRM**" means Metrolinx's Design Requirements Manual.
- (p) "EA" means Environmental Assessment.
- (q) "MTCS" is Ministry of Tourism, Culture and Sport.
- (r) "**OBC**" is Ontario Building Code.
- (s) "OHA" is the Ontario Heritage Act R.S.O 1990, Chapter O.18.
- (t) "OHSA" is the Occupational Health and Safety Act.
- (u) "**Project**" refers to the emergent Archaeological Assessment assigned.
- (v) "**Project Manager**" means the Vendor team member who will direct the provision of the Vendor services.
- (w) "**Provincial Heritage Property**" means real property, including buildings and structures on the property, that has Cultural Heritage Value or Interest and that is owned by the Crown in right of Ontario or by a prescribed public body; or that is occupied by a ministry or a prescribed public body if the terms of the occupancy agreement are such that the ministry or public body is entitled to make the alterations to the property that may be required under the Standards and Guidelines (2010).
- (x) "**ROW**" means right-of-way.
- (y) "Site" means the parcel of land within the subject area of study.
- (z) "Standards and Guidelines (2010)" means *Standards and Guidelines for Conservation of Provincial Heritage Property* (April 28, 2010).
- (aa) "Standards and Guidelines (2011)" means *Standards and Guidelines for Consultant Archaeologists* (2011).
- (bb) "Subvendor" means any company paid by the Vendor to assist with the Project.

# SCOPE OF WORK DEFINITIONS

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- (cc) "**Third Party Services**" means any service invoiced by a Third Party to the Vendor under this Contract. Third Party Services include, but are not limited to, excavation works, equipment rentals, vehicle rentals (including fuel), machine rentals, field supplies, utility locators, laboratory services and specialized Contractors (including but not limited to roofers, abatement Contractors and underground storage tank removal / decommissioning), and any other expense which Metrolinx deems acceptable under this Contract.
- (dd) "**TPAP**" means Transit Projects Assessment Process as defined in Ontario Regulation 231/08 Transit Projects and Metrolinx Undertakings.
- (ee) "Work" means Vendor services as outlined in "Vendors Scope of Services."

# SCOPE OF WORK OVERVIEW

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#### 1.0 **Overview**

Throughout each fiscal year, work emerges that has not been specifically identified in the Metrolinx capital program. This contract will be used on an as-needed basis to complete this type of work classified as, Emergent Work.

- 1.1 Background
  - (i) Part VI of the *Ontario Heritage Act* (OHA) determines priorities, policies and programs for the conservation of Archaeological Resources determined to have Cultural Heritage Value or Interest. Determination of Cultural Heritage Value or Interest is undertaken by completing an Archaeological Assessment (AA) on land known to have an Archaeological Site on it, or which has the potential to have Archaeological Resources. AAs must be carried out by Consultant Archaeologists.
  - (ii) An AA may be required for a Metrolinx undertaking based on provisions contained in the Environmental Assessment Act and its regulations or under the GO Transit Class Environmental Assessment (EA) Document (2005). In accordance with the *Standards and Guidelines for Provincial Heritage Properties* (2010) (Standards and Guidelines (2010)) AAs may also be triggered by ground disturbance activities on real property owned by Metrolinx. Issued under the authority of section 25.2 of the OHA the Standards and Guidelines (2010) apply to properties the Government of Ontario owns or controls that have Cultural Heritage Value or Interest. The Standards and Guidelines (2010) are mandatory for ministries and prescribed public bodies (including Metrolinx) and have the authority of a Management Board of Cabinet Directive.
  - (iii) Sections 48 and 65 of the OHA contain provisions relating to: the licensing of anyone wishing to carry out archaeological fieldwork in Ontario; and the filing of reports to the Ministry of Tourism Culture and Sport (MTCS) which provide full details of work done under the licence. In accordance with Section 65 of the OHA the MTCS developed the *Standards and Guidelines for Consultant Archaeologists* (2011) (Standards and Guidelines (2011)). This document presents the standards and guidelines set out by the MTCS that are a condition of a licence to conduct archaeological fieldwork in Ontario.
  - (iv) In order to meet Metrolinx obligations to conserve Provincial Heritage Property and to meet its obligations under the EA Act, its regulations, and the GO Transit Class EA, Metrolinx is seeking to establish a Vendor of Record + 2<sup>nd</sup> Stage agreements to provide consultation services for

# SCOPE OF WORK OVERVIEW

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Archaeological Resources. The Consultation Services for an Archaeological Resources Contract is to be used on an as-required basis to address unforeseen Archaeological Resource requirements that may arise on infrastructure projects.

# 1.2 **Overview of Work**

- (i) Metrolinx is undertaking major infrastructure and service expansions over the next five to ten (5-10) years. In many instances, unforeseen Archaeological Resource issues arise on these projects that require consulting services and technical advice.
- (ii) An emergent consultation services contract for archaeological resources would allow Metrolinx to utilize these services for various purposes, including infrastructure planning, prior to the design stage. This would help to prevent potential delays associated with lengthy studies/assessments and permit wait times. Various archaeological resource services may be required in advance of, or during the design stage of projects in order to identify, evaluate, and mitigate potential liability or risk to Metrolinx. The emergent consulting agreement could also be used for due diligence on properties prior to purchase, operational requirements or for any other purpose

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### 1.0 **Project Scope to be Designed**

- 1.1 Emergent Work Characteristics and Causes
  - (A) Work has not been specifically planned for;
  - (B) Are generally limited in scope;
  - (C) May be safety related;
  - (D) May be a response to an emergency;
  - (E) May be a response to an urgent operational need;
  - (F) May be a required task resulting from previous and/or ongoing projects;
  - (G) Require an immediate technical response on a time basis;
  - (H) Meet regulatory requirements; and,
  - (I) Due diligence requirement prior to property purchase
- 1.2 Assignment's Major Components are as follows:
  - (A) Stage 1, Stage 2, Stage 3, or Stage 4 AAs.
  - (B) Archaeological Monitoring.
  - (C) General advice and interpretation of applicable regulations or standards and guidelines.
  - (D) Commemorative Content/Interpretation Plan Development.
  - (E) Provision of archaeological engagement services with relevant stakeholders.
  - (F) Archaeological Management Plans.

### 2.0 Vendor's General Work Requirements

- 2.1 (a) Drawings, Diagrams and Documents
- 2.2 The Vendor shall provide:

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- (i) Metrolinx's requirements for construction drawings, as contained within the Design Requirements Manual (DRM).
- (ii) Metrolinx with "record" construction drawings both on hard copy and respective computer aided design (CAD) files, as specified herein.
- (iii) All drawings are to be produced and submitted on a CAD system.
- (iv) Computer CAD files shall be encoded with the Consultant's stamp and signature (Storage Media: CD ROM).
- (v) Hard copy of 'record' construction drawings shall bear the Consultant's stamp and signature. 1 SET 11x17 on BOND PAPER.
- (vi) Hard copy documents shall be forwarded in an appropriate size format and with black text on white background, such that they readily reproduce a clear, sharp and readable image on standard recycled photocopy stock using standard photocopy equipment.
  - (A) Operating System: WINDOWS XP
  - (B) Software Program: WORD for Windows
  - (C) Font: Times New Roman, 12pt.
  - (D) Storage Media: CD ROM

#### 3.0 Vendor's Management of the Services

- 3.1 Emergent Assignment:
  - (i) Maximum Project Values
    - (A) Assignments may not have a value greater than \$250,000.00 for any individual Assignment.
  - (ii) Administration
    - (A) When performing an Assignment, the Vendor shall exercise due care in cost control on its approved cost estimates. A monthly expense report, broken down by Work Assignment, shall be submitted. The Consultant Monthly Status Report form is provided for in Reference Documents. When the total

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accumulated cost incurred reaches 90% of the value of the cost estimate for an individual Work Assignment, the Vendor shall notify the Metrolinx Project Manager immediately in writing.

- (B) The Vendor may be responsible to provide three (3) vendor quotations each time that Third Party Services are engaged under the Contract. Metrolinx will advise the Vendor as to which quotation, if any, is acceptable prior to the Vendor engaging these Services as required.
- (C) The Vendor must ensure that all reports name Metrolinx and provide Metrolinx with full reliance on the report. The Vendor must also provide full reliance to third parties as requested by Metrolinx, including but not limited to, vendors, purchasers, financiers, etc. associated with a specific transaction or task.
- (b) Assign a Contract Manager and/or a Project Manager who will direct the provision of the Services. The Contract Manager and/or the Project Manager will maintain ongoing contact with the Metrolinx Project Manager to ensure that issues arising during the terms of the Contract are dealt with in an efficient, effective and timely manner.
- (c) Maintain communications contact as may be necessary to keep Metrolinx properly informed and up to date on the progress of the Project.
- (d) Provide to Metrolinx a list identifying the Vendor's and all Sub-Vendors' employees assigned to the Project.
- (e) Be responsible for coordinating and interfacing with other disciplines it retains to perform the Work under the Project.
- (f) Coordinate the assessment with Metrolinx, external agencies and authorities having jurisdiction including local utilities.
- (g) Arrange, coordinate and chair in a number of meetings with Metrolinx and/or external authorities in connection with the Project, as required.
- (h) Arrange, coordinate, chair meetings and liaise with Subvendors and support services as required.
- (i) The Vendor's cost for each phase of the Services as stated in the "Articles of Agreement" for this Contract shall not be exceeded without written authorization from Metrolinx. The Vendor must monitor its Work effort and related cost thereof and manage the provision of each phase of the Services. Request for

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adjustment of costs and schedules must be submitted in writing for consideration by Metrolinx.

- (j) Maintain a system to identify and report changes in the design scope of the Services to be provided and immediately notify Metrolinx in writing of any proposed changes that will affect the design schedule or costs regardless, if the changes are initiated by the Vendor, Metrolinx or third parties. Only changes approved in writing by Metrolinx will be reflected in the design, schedule and Project cost for this Contract.
- (k) For all Assignments, unless otherwise directed by Metrolinx, it is the Vendor's responsibility to backfill any and all excavations and restore to the original condition all Assignment-related impacts to property(ies) to the greatest extent possible (lands that have been ploughed to complete an Assignment may be left in a ploughed state, but all excavations must be backfilled).
- (1) For all Assignments where applicable, the Vendor shall be responsible for the procurement, coordination, and contractor payment of ploughing services in areas where ploughing is required in order to accommodate Stage 2 Property Assessment under the Standards and Guidelines (2011).
- (m) Where applicable and unavoidable, crop damage shall be held to a minimum and must be approved by Metrolinx prior to any damage. Following approval for such work, any crop damage resulting from Assignment-related impacts to property(ies) must be documented in detail and the documentation submitted to Metrolinx. Metrolinx shall only be responsible for pre-approved crop damage charges.
- (n) For all Assignments, copies of all MTCS report review responses advising whether the Vendor, as licensee, has met the terms and conditions of the license, which includes meeting the standards and guidelines set by the MTCS, must be provided to Metrolinx upon receipt by the Vendor from the MTCS.

#### 4.0 **Progress Reports and Minutes of Meetings:**

- (i) Chair, record, prepare and distribute, within five (5) working days of the meeting date, minutes (of all meetings associated with the Project).
- (ii) Prepare and submit to Metrolinx an updated "Consultant's Monthly Status Report" within seven (7) working days after the reported month.

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- (A) The report shall include a summary of the Project progress, identification of unresolved issues, design inputs by others, information required, schedule and cost status.
- (iii) The Vendor shall prepare and submit on a monthly basis the appropriate cost/budget control reports for the consult activities including the overall Project cash flow requirements.

#### 5.0 Services and Costs Related to External Agencies and Authorities

- (i) The Vendor's Scope of Services shall include coordination and administration of the provision of Services necessary to achieve compliance with external agencies and authorities having jurisdiction as required to obtain approvals for the Project.
- (ii) The Vendor's fee for the Services shall include costs for the coordination, administration of the provision and management of the Services outlined in 4(p)(i) above. The Vendor's fee for the Services outlined in 4(p)(i) above shall not include the specific costs for approval application, permits fees or charges of the external agencies and/or authorities having jurisdiction, which shall be paid for directly by Metrolinx. In some cases external agencies will charge for information requests or review. These charges will be reimbursed by Metrolinx to the Vendor as a disbursement.

#### 6.0 **Permits and Approvals**

- (i) Arrange and attend meetings with appropriate authorities necessary and assist Metrolinx and/or the applicable railway authority for permit application and approvals related to the Project, if required.
- (ii) Submit necessary drawings and documentation for review to the authorities having jurisdiction to a level satisfactory to obtain their approval.
- (iii) Metrolinx, as a Provincial Crown Agency, is not subject to the *Municipal Act*, 2001, the *City of Toronto Act*, 2006 (with the exception of sections pertaining to smoking by-laws), the *Planning Act* or the *Development Charges Act*. The services and infrastructure of Metrolinx are developed however, in partnership with local municipalities. When developing plans for new or expanded infrastructure, Metrolinx will keep the affected municipality informed of progress and cooperate with municipal staff to ensure infrastructure is constructed to meet municipal requirements to the greatest extent possible.

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- (iv) Submissions relating to municipal approvals for Metrolinx Projects are made in the spirit of co-operation and to provide the Municipality with an opportunity to comment. Metrolinx will compensate the Municipality for any direct cost of their review of the submissions.
- (v) Prepare the required specifications and drawings associated with all Work elements. Drawings shall be sealed and signed by the appropriate discipline (Engineer/Architect) and complete for construction and building permit/site plan application if necessary.
- (vi) The Vendor shall include the services required to assist Metrolinx in obtaining the necessary approvals required for the Project. Services shall include meetings with external authorities and preparation of submittals for approval.

### 7.0 Customer Service Sensitivity and Considerations

- (i) Apply customer service-driven design criteria/ standards and review during the design phase.
- (ii) Ensure that the detailed design reflects Metrolinx's operational requirements, and that its services remain fully protected during the construction period. The construction shall be staged in order to minimize disruptions to Metrolinx passenger service.
- (iii) Familiarize themselves with the operation of the station or facility (or a similar one in the case of a new station or facility) by means of on-site visits during various operational conditions, typically an am and pm rush hour and off-peak bus operations.
- (iv) Minimize the duration and number of customer amenities, parking spaces and kiss & ride area out of service. Provide temporary amenities, parking and kiss & ride area as required.
- (v) Minimize disruption to accesses, pathways, rail & bus platforms, shelters and waiting areas including public washrooms. Barrier-free path-of-travel shall be maintained. Provide for alternate facilities as required.
  - i) Minimize disruption to accesses, pathways, rail & bus platforms, shelters and waiting areas including public washrooms. Barrier-free path-of-travel shall be maintained. Provide for alternate facilities as required.
  - ii) Carry out a variety of services including feasibility, costing, document preparation, scheduling, and related support on a timely basis.

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# SCOPE OF WORK ENVIRONMENTAL ASSESSMENT

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### 1.0 Environmental Assessment

- 1.1 Background
  - (A) For the purpose of fulfilling the requirements of the EA Act, Metrolinx utilizes a class approval process using its Class EA Document (most current version) or the Transit Project Assessment Process (TPAP) as outlined in Ontario Regulation 231/08, Transit Projects and Greater Toronto Transportation Authority Undertakings (Transit Projects Regulation).
  - (B) It is anticipated by Metrolinx that all Assignments under this contract are classified as a deemed approved group "A" undertaking and other findings. Some Assignments may relate to EA's in progress, however it is not anticipated Assignments under this contract would require an EA.
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#### 1.0 Safety Measures

- 1.1 The Vendor's representative shall be responsible for ensuring that the provisions of statutes, regulations and by-laws pertaining to safe performance of the work and the work of other Vendors/Subvendors at the Place of Work are observed and that the methods of performing the work do not endanger the personnel employed thereon, the general public, and are in accordance with best safety practices and the latest edition of the OHSA and applicable Regulations. The Vendor shall include representatives of other Vendors/Sub-Vendors working on site on the Joint Health and Safety Committee (JHSC) as required.
- 1.2 Prior to the Vendor's representative being absent from the Place of Work, the Vendor's representative will name another person, in writing to Metrolinx, who is competent to assume these responsibilities as the Vendor's representative.

### 2.0 **Project Responsibilities**

- 2.1 The Vendor and the Vendor's representative shall ensure that:
  - (a) All measures and procedures prescribed by the following Acts and Regulations (applicable Provincial) are carried out at the Place of Work;
  - (b) The Occupational Health and Safety Act;
  - (c) The Regulations for Industrial Establishments;
  - (d) The Canada Labour Code Part II;
  - (e) The Environmental Protection Act and Regulations;
  - (f) WHMIS Regulations;
  - (g) Smoke-Free Ontario Act;
  - (h) All other legislation, regulations and standards as applicable; and
  - (i) Metrolinx's "Safety Guidelines For Contractors, Vendors and Project Coordinators".
- 2.2 Every employer and every worker performing work at the Place of Work complies with all of the requirements referred to in Section 2.1 above; and

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- 2.3 The health and safety of workers and the general public are protected in relation to the work performed on site. In addition to compliance with all occupational health and safety legislation, every employer and every worker performing Work at the Place of Work is required to demonstrate a willingness to participate in occupational health and safety program(s).
- 2.4 The Vendor shall perform a hazard and risk analysis of the work and list the top five (5) most hazardous health and safety concerns.

#### 3.0 **Due Diligence**

- 3.1 The Vendor acknowledges that it has read and understands the measures and procedures relating to occupational health and safety as prescribed in Article 2 above. The Vendor acknowledges and understands its duties as therein set out and hereby expressly undertakes and agrees to comply with all such requirements and standards in their entirety and at the Vendor's expense.
- 3.2 The Vendor further agrees to fully cooperate with all health and safety requirements, rules, regulations, standards and criteria set out in the Contract Documents, which agreement is in furtherance of the Vendor's duties and responsibilities under occupational health and safety legislation.
- 3.3 The Vendor agrees that if, in the opinion of Metrolinx, the health and safety of a person or persons is endangered or the effective operation of the system put in place to ensure the health and safety of workers on the Place of Work is not being implemented, Metrolinx may take such action as it deems necessary and appropriate in the circumstances, including, without limitation, the following:
  - (a) Require the Vendor to correct the condition forthwith at no expense to Metrolinx;
  - (b) Require that the Place of Work be shut down in whole or in part until such time as the condition has been corrected. Metrolinx will not reimburse the Vendor for any costs caused by such a delay nor will Metrolinx extend the time to complete the Work of the Contract because of such a delay;
  - (c) Correct the problem and deduct the cost thereof from any payment then or thereafter due the Vendor; and/or
  - (d) Terminate the Contract in whole or in part.

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#### 4.0 **Fit-For-Duty Requirements**

- 4.1 The following rules shall apply to all persons while at the Place of Work and/or on Metrolinx property while carrying out all aspects of the Work:
  - (a) The use, possession, offering, distribution and/or sale of illegal drugs, prescription and over-the-counter medications, mood altering substances, chemicals which has the potential to change or adversely affect the way a person thinks, feels or acts and/or may inhibit the ability to perform work safely and productively, is prohibited;
  - (b) The use, possession, distribution and/or sale of drug paraphernalia (property associated with the use of any drug for recreational or illicit purposes), is prohibited.
  - (c) The use, possession, distribution and/or sale of any form of alcohol, including alcoholic beverages, is prohibited;
  - (d) The Vendor's Personnel must know and understand the possible effects of drugs, medication or mood altering agents, including those prescribed by a doctor, which will adversely affect, in any way and to any extent, their ability to work safely;
  - (e) The Vendor's Personnel shall ensure that prescribed or over-the-counter medications are used responsibly and in accordance with the applicable instructions. Persons taking prescription drugs shall advise their supervisor if there is potential for performance to be negatively affected;
  - (f) The Vendor's Personnel must report for duty free of extreme fatigue which would adversely affect, in any way and to any extent, their ability to work safely;
  - (g) The Vendor's Personnel must report for duty, free of the negative effects of alcohol and other drugs, including the effects of such use, and remain so during the entire period of duty.
- 4.2 Where any Vendor's Personnel is suspected of being unfit for duty, the following procedures must be followed:
  - (a) Such Vendor Personnel will be escorted to a safe location away from the work area, and asked to remain there pending further action;

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- (b) The Vendor shall be required to attend a meeting with Metrolinx and Vendor, if applicable, (hereinafter referred to as a Fit For Duty (FFD) Meeting);
- (c) The FFD meeting members will determine an appropriate course of action and a means of transport to a suitable safe location for the Vendor Personnel in question;
- (d) Where there are differences of opinion between Metrolinx and the Vendor with respect to the Vendor Personnel's fitness for duty, the dispute will be resolved with a view to ensuring safety, and the Vendor's Personnel in question will be transported home, or will be required to remain in a safe location until transportation can be arranged; and
- (e) The local police may be called if the Vendor's Personnel was operating any motorized vehicle requiring a valid driver's license.
- 4.3 Metrolinx maintains a position of zero tolerance to any violations of Sections 4.1 and 4.2 above. At the sole discretion of Metrolinx, non-compliance may result in:
  - (a) Verbal and written reporting to the person's supervisor/employer;
  - (b) Issuance of a written warning, and recording of same;
  - (c) Reporting to the appropriate police department for investigation and subject to criminal prosecution;
  - (d) An order to leave the project site temporarily or permanently; or
  - (e) Remedies as may be specified in the Contract
- 4.4 Vendor's Fit For Duty Policy
  - (a) The Vendor is required to ensure all Vendor Personnel at the Place of Work have read and understand the Vendor's fit for duty policy requirements in addition to the Metrolinx fit for duty requirements stated in this Section 4.0.
  - (b) The Vendor shall provide a copy of its Fit-For-Duty Policy and Program to Metrolinx within thirty (30) Business Days after final execution of the Contract. (The Metrolinx Fit For Duty Policy can be provided to the Vendor upon request, solely as an example for reference purposes.)

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#### 5.0 Metrolinx Safety Manual

- 5.1 Metrolinx will issue an appropriate number of copies of its "Safety Guidelines For Contractors, Vendors and Project Coordinators" to the Vendor at the startup meeting.
- 5.2 Vendors are responsible for familiarizing themselves and their employees with the contents of this manual.
- 5.3 Vendors shall distribute copies of this manual to their Subvendors and shall ensure that they, and their employees, are familiar with its content.
- 5.4 Vendors shall ensure that all persons given a copy of the "Safety Guidelines For Contractors, Vendors and Project Coordinators" complete the acknowledgement on the second page of the manual and return it to Metrolinx.
- 5.5 The requirements of this manual shall apply to the Work and the Place of the Work.

#### 6.0 Site Safety Personnel

- 6.1 In the event Metrolinx deems it necessary, because of the Work and/or Safety Performance, the Vendor shall assign to the Place of Work a full time "Safety Officer" to assist the Vendor's representative in the discharging of safety responsibility on site, at no additional costs.
- 6.2 The Safety Officer shall have the training, experience and credentials to ensure compliance to the *Occupational Health and Safety Act* at the Place of Work.

## 7.0 Site Security

- 7.1 The Vendor shall ensure all personnel employed at the Place of Work, whether its own employees or a Subvendor's, wear an identification badge. At Metrolinx locations where access is restricted Metrolinx shall supply the identification badges. At all other locations it shall be the Vendor's responsibility to provide the identification badges.
- 7.2 A daily site log shall be maintained of all persons granted access to the "Place of Work" under the control and custody of the Vendor.
- 7.3 The Vendor shall ensure that all required documentation is available upon request by Metrolinx.

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7.4 The Vendor shall not allow "Unauthorized" persons to access the "Place of Work".

#### 8.0 System Safety Requirements

- (i) The Vendor shall:
  - (A) Utilize safe-by-design engineering principles, Crime Prevention through Environmental Design (CPTED) for public passenger transportation use and its integration with other systems;
  - (B) Take reasonable steps to ensure that the design minimizes any person's exposure to hazards during the life cycle of the Project at commissioning, operation, future maintenance and decommissioning, thereafter;
  - (C) Identify specific construction methods that will require a written plan to be submitted by the Contractor prior to commencing the work of the Project as per regulatory requirements; and
  - (D) Ensure applicable railway specific requirements are considered and implemented as required in the process.
- (ii) Metrolinx reserves the right to classify a risk level to the Project and will thereby require the Vendor to provide written plans to educate and mitigate those risks, as required.

#### 9.0 Work Site Safety

- (i) The Vendor shall:
  - (A) Be equipped with all appropriate safety wear while on Site for inspections and/or any Site meeting(s). Failure to comply with this requirement shall result in the Vendor's removal from the Site until such time as the proper equipment is obtained.
  - (B) Monitor compliance with the occupational health and safety requirements as set out in the appropriate codes, regulations, Metrolinx's safety guidelines and the Vendor's own safety program developed for the Project.
  - (C) Take appropriate and immediate action to bring observed and/or reported unsafe acts and/or conditions to the attention of the Metrolinx Project Manager. These could range from: establishing a corrective action plan in writing and reporting above findings to

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Metrolinx, to immediately notifying the Metrolinx Project Manager of any serious unsafe acts and/or conditions observed.

- (D) The Vendor is to notify the Metrolinx Project Manager of above findings and actions within three (3) business days based on the severity of infraction.
- (E) Provide copies of all safety related correspondence as per the Metrolinx Safety Guidelines for Contractors, Vendors and Project Coordinators (provided for in the attached Documents) for all Vendor and Sub-Vendor staff.
- (F) One copy of construction safety document shall be maintained as part of the Vendor's records along with a second copy to be maintained on Site for review, at any time, by Metrolinx or others.

# 10.0 Accessibility and Barrier Free Design

- (i) Background
  - (A) Metrolinx is committed to barrier-free design and at least one defined accessible route at all stations and facilities.
  - (B) Metrolinx utilizes a "best practice" approach in the provision of enhanced equipment or station features when there is not a readily acceptable solution common to the transit environment available to address each and every disability.

## 11.0 Smoking in the Workplace

- 11.1 The Vendor shall comply with, and enforce, all the provisions of the Smoke Free Ontario Act at all times while on Metrolinx's property.
- 11.2 A designated smoking area may be created at the Place of Work providing Metrolinx and the Vendor can mutually agree that one can be provided within the provisions of the Smoke Free Ontario Act. The Vendor shall be responsible for providing any and all signage required for the designated smoking area in the event a designated smoking area is created.

## 12.0 Workplace Hazardous Materials Information System (WHMIS)

- 12.1 Be familiar with and comply to WHMIS Regulations:
- 12.2 Properly label controlled products.
- 12.3 Provide proper warning labels and training at the site.

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- 12.4 Provide copies of the material safety data sheets (MSDS) for any controlled product at the Place of Work before the product is delivered to the site.
- 12.5 Be responsible for all applicable requirements of the regulations.
- 12.6 Before commencing any work at the Place of Work, attend a meeting in a location to be determined by Metrolinx and provide a proposal as to how hazardous materials will be stored and dispensed at the Place of Work. Also, present a proposal as to how hazardous and contaminated materials will be removed from the Place of Work. The disposal of hazardous materials shall comply with all legislative and municipal requirements.
- 12.7 Provide a list and proper handling procedures for all hazardous materials.

### 13.0 Site Hazards

- 13.1 Construction may take place at various Metrolinx operating locations. Some of the unique hazards include, but are not limited to:
  - (i) At station platform and heavy track level:
    - (A) There is a safety and signal hazard. Under no circumstances shall any person associated with the Project access track level unless prior approval in writing is obtained from Metrolinx and the affected railway company.
  - (ii) At Metrolinx GO rail stations, bus terminals, bus garages, train maintenance and shop facilities:
    - (A) Vehicles, buses, and trains enter and exit the station terminals and Metrolinx facilities at any time.
  - (iii) Asbestos
    - (A) If suspect material is tested positive for asbestos, proper protocol and safety measures are to be followed in accordance with O. Reg. 278/05 made under the Occupational Health and Safety Act and O. Reg. 347 made under the Environmental Protection Act.
    - (B) Under no circumstance shall any person demolish, disturb or remove any asbestos containing material without the experience of a qualified Contractor as defined in O. Reg. 278/05.

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- (iv) Lead
  - (A) There is a health hazard present if the material is disturbed (i.e. chipped, grinded, welded etc.) as a result of construction activities. Proper safety measures and protocols should be in accordance with Ministry of Labour, Occupational Health and Safety Branch, Guideline for Lead on Construction Projects (April 2011) or any other applicable standard.
  - (B) Under no circumstance shall any person(s), other than a qualified Contractor with the use of the proper personal protective equipment, demolish any building, weld, or abrasively blast and cut any lead containing materials.
- (v) Mould
  - (A) Moulds, if present, may pose a health hazard. Remediation and or removal of any moulded areas shall be performed by a qualified Contractor.
  - (B) Under no circumstance shall the moulded areas be cleaned or covered by paint or any other materials.

## END OF SECTION

### **RAILWAY SAFETY REQUIREMENTS**

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### 1.0 Rail Right-Of-Way Requirements

These requirements are mandatory when Project Work is on or adjacent to any Metrolinx right-of-way (ROW), including rail station platforms and track infrastructure. The Vendor shall:

- (i) Adhere and comply to all applicable municipal, provincial, federal safety acts, regulations, laws, codes and requirements including, the *Occupational Health and Safety Act* (OHSA), the *Canada Labour Code*, Part II, and the subsequent regulations to each;
- (ii) Comply with the most current requirements of any Metrolinx safety documents;
- (iii) Comply with the requirements of Metrolinx's Contractor safety package;
- (iv) Ensure that all persons on or adjacent to any Metrolinx or railway company rail right-of-way property, shall arrange to have their companies and their employees who will be entering upon Metrolinx property registered as to having taken the course "Contractor Safety/Security Awareness Course" available at www.contractororientation.com;
- (v) Have a Canadian National Railway Company (CN) issued "Safety Guidelines for Contractor's" sticker affixed to their hard hats, carry on their person the "Safety Guidelines for Contractor's" wallet card.

#### 2.0 (i) Flagging Rule Book Training

- (i) It is the responsibility of the Vendor to ensure that all persons performing the Work at track level within Metrolinx and affected railway company property, attend and successfully meet the requirements of Metrolinx and the affected railway company training program prior to the commencement of such Work.
- (ii) Workers shall adhere to the affected railway flagging rules when working at track level. Failure to abide by the affected railway flagging rule requirements may endanger a worker's life and the lives of others, result in damage to property, and will be cause for summary removal from or refusal of access to track level, which will not be cause for a claim from the Vendor for additional costs due to any delay related to such removal or refusal of access.
- (iii) The Vendor shall provide Metrolinx and the affected railway company representatives with a least two weeks' notice of the requirement for

#### **RAILWAY SAFETY REQUIREMENTS**

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training or retraining and the identity of persons requiring training or retraining.

(iv) The Vendor shall be responsible for their own cost of training and retraining related to their staff. Metrolinx and the affected railway companies will not charge the Vendor for training services.

### END OF SECTION

### **GENERAL INSTRUCTIONS**

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#### 1.0 Vendor's Scope of Services

- 1.1 Deliverables
  - (i) The Vendor shall provide the Scope of Services as herein defined for the Project. The following Vendor's Scope of Services may be required for each Assignment on an emergent basis and are summarized as follows:
    - Reliance letters will be a requirement of the Vendor. It is important that this is included in the deliverables for each assignment.
    - French Services Vendor must be able to translate into English as required.
  - (a) Stage 1: Background Study

Metrolinx may require the Vendor to undertake a Stage 1 AA to: provide information about the property's geography, historic, previous archaeological fieldwork and current land condition; to evaluate in detail the property's archaeological potential, which will support recommendations for Stage 2 survey for all or parts of the property; and to recommend appropriate strategies for Stage 2 survey. The Stage 1 AA report shall be completed in accordance with the Standards and Guidelines (2011).

- (b) Stage 2: Property Assessment
- (c) Metrolinx may require the Vendor to undertake a Stage 2 AA to: document all Archaeological Resources on the property; to determine whether the property contains Archaeological Resource requiring further assessment; and to recommend appropriate Stage 3 assessment strategies for archaeological sites identified. The Stage 2 AA report shall be completed in accordance with the Standards and Guidelines (2011).
- (d) Stage 3: Site-specific Assessment

Metrolinx may require the Vendor to undertake a Stage 3 AA to: determine the extent of the archaeological site and the characteristics of the artifacts; to collect a representative sample of artifacts; to assess the cultural heritage value or interest of the archaeological site; to determine the need for mitigation of development impacts and recommend appropriate strategies for mitigation and future conservation. The Stage 3 AA report shall be completed in accordance with the Standards and Guidelines (2011). Also, The Vendor must ensure that all reports name Metrolinx and provide Metrolinx

#### **GENERAL INSTRUCTIONS**

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with full reliance on the report. The Vendor must also provide full reliance to other third parties as requested by Metrolinx, including but not limited to vendors, purchasers, financers, etc. associated with a specific transaction or task.

(e) Stage 4: Mitigation of Development Impacts

Metrolinx may require the Vendor to prepare a mitigation plan for an archaeological site through the preparation of an avoidance or protection strategy or completion of excavation activities. Stage 4 avoidance and protection activities shall be completed in accordance with the Standards and Guidelines (2011).

- (ii) Other applicable items of Work that may be required on a less frequent basis, but may be included in some or all of the Vendor Work. Additional specific scope detail will be provided on a project by project basis if these services are requested.
- (A) Presentation Material

Prepare display boards and other materials that may be required for presentations, public meetings, etc.

(B) Archaeological Monitoring

This service may be required during ground disturbance or construction activities.

(C) General advice and interpretation of applicable regulations or standards and guidelines

The Vendor may be requested to provide general or expert advice on archaeological related issues. Documentation of such advice may be required.

(D) Commemorative Content and/or Interpretation Plan Development

The Vendor may be required to prepare plans, signage or plaques used for interpretive purposes. Some of the tasks may involve archival research, story boards, compilation of historic images etc.

(E) Provision of archaeological engagement services

The Vendor may be required to develop and execute a strategy for engaging Indigenous communities as part of completing an AA. Engagement strategies

### **GENERAL INSTRUCTIONS**

Request to Qualify & Quote (RQQ) to establish a Vendor of Record  $(VOR) + 2^{nd}$  Stage Agreement for Archaeological Consulting Services **RQQ-2018-ECDV-260** 

should be developed in accordance with the Standards and Guidelines (2011) and any applicable guidelines developed by Metrolinx.

(F) Archaeological Management Plans

The Vendor may be required to develop a plan that outlines the following in relation to property owned by Metrolinx: an inventory of archaeological sites; mechanisms for determining archaeological potential; and maps of archaeological potential.

- (G) Assistance with Procurement and Evaluation Process
- (i) Assistance with Procurement Process

The Vendor shall:

- 1. Assist Metrolinx during the procurement process of the proposed construction work by receiving and responding to technical questions that may arise regarding the construction drawings, construction specifications and pricing pages for the Project:
- 2. All verbal or written technical enquiries received by the Vendor during the procurement process, shall be responded to in writing only to the Project Manager as defined herein and the Procurement representative identified in the construction tender document. Metrolinx's Procurement representative shall solely be responsible for the issuance of all addenda.
  - i. The Vendor shall provide a twenty four hour turnaround time on all responses to questions received.
- 3. Verbal communication between the Vendor and bidders shall be limited to the Vendor directing the bidder to a particular section of the specifications and/or drawings for clarification. All clarifications shall reference the applicable specification section and/or Drawing. (i.e., Delete Section 2(a)(i) of Section 02701, Aggregates: General). Information requested by a bidder, not contained within the construction tender documents must be conveyed to all bidders in writing via addenda.
- 4. Where a requested clarification does not apply to a particular construction specification and/or drawing, a detailed and concise response shall be provided by the Vendor in writing via e-mail to the Project Manager and Procurement representative.
- 5. Prepare a record of questions asked by bidders and the responses given. Prepare all revisions, additions and deletions required to construction

#### **GENERAL INSTRUCTIONS**

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drawings, specifications and pricing for any addenda to be issued in response to such questions.

- 6. Where there is a change in the scope of work that affects unit pricing, in a CCDC 4 unit price format, the Vendor shall submit a revised and complete marked-up form of tender to Metrolinx's Procurement representative.
- 7. Attend the mandatory site visit for bidders, as scheduled.
- 8. Prepare and submit a revised construction cost estimate twenty four (24) hours prior to the construction tender closing date taking into account any addenda, changes to market conditions and any other factors influencing the construction cost.
- 9. The Vendor shall not release budgetary and/or estimate information about the Project to anyone other than the Project Manager.
- 10. The Vendor shall not communicate with any bidder after the closing date of the construction tender document. Enquiries received by the Vendor from a bidder after such time shall be directed to Metrolinx's Procurement representative.
- 11. Should additional information be required from a bidder after the closing date specified, the Vendor shall request permission from Metrolinx's Procurement representative to meet with or enter into verbal and/or written communications with the bidder.
  - (ii) Assistance with Tender Evaluation Process

The Vendor shall:

- 1. Analyse all tenders received by Metrolinx from bidders, for compliance with the technical aspects of the construction tender documents.
- 2. Investigate the qualifications and prior performance of the bidders by contacting references, and determine the Contractor's ability to execute the Work as defined in the tender documents. Document the investigation for record purposes.
- 3. Submit a tender evaluation analysis and a contract award recommendation letter identifying and qualifying bidders directly to the Metrolinx Project Manager.
- 4. Report any issues or concerns to the Metrolinx Project Manager immediately upon discovery.

#### **GENERAL INSTRUCTIONS**

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#### 2.0 **Design Guidelines**

(i) Design guidelines are prescribed in the DRM; Address: http://www.gosite.ca/engineering\_public

User name: engineer

New password: 7y72o5ol

and incorporate Metrolinx guiding principles, operational considerations, and customer needs.

- (A) The DRM has a combination of performance requirements, as well as detailed specifications and standard drawings, for specialty items.
- (B) Metrolinx may also provide other standard drawings which are not within the DRM.
- 2.1 Requirements

The Vendor shall:

- (A) Review and become familiar with the DRM and any other standards as required.
- (B) Review specific Site and Project conditions to determine potential areas of incompatibility with the standards set out in the DRM and formally request variance approval from Metrolinx.
- (C) Design the proposed Project in accordance with the all applicable sections of the AREMA Manual of Recommended Practices, the AREMA Manual for Railway Engineering, standards and specifications of authorities having jurisdiction.
- (D) Verify existing Site conditions by physically visiting the Site and be aware of any obstructions.

## END OF SECTION

# ATTACHMENTS

Request to Qualify & Quote (RQQ) to establish a Vendor of Record  $(VOR) + 2^{nd}$  Stage Agreement for Archaeological Consulting Services **RQQ-2018-ECDV-260** 

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Attachments are comprised of the following documents:

|     | ATTACHMENT TITLE   |
|-----|--|
| 1.  | Reliance Letter  |
| 2.  | Consultant's Monthly Status Report                                     |
| 3.  | Q and A Form RQQ-2018-ECDV-260   |
| 4.  | RQQ-2018-ECDV-260_Fillable Form of Tender                              |
| 5.  | Contract Prices  |
| 6.  | Safety Guidelines for Contractors Consultants and Project Coordinators |
| 7.  | Metrolinx MERX Portal – General Information                            |
| 8.  | Sample Articles of Agreement   |
| 9.  | Sample Parental Guarantee  |
| 10. | Sample Letter of Credit  |
| 11. | Sample Corporate Reference Check Questionnaire                         |
| 12. | New / Update Existing Consultant Form                                  |
| 13. | Contract Performance Appraisal   |
| 14. | TRAP Guide   |