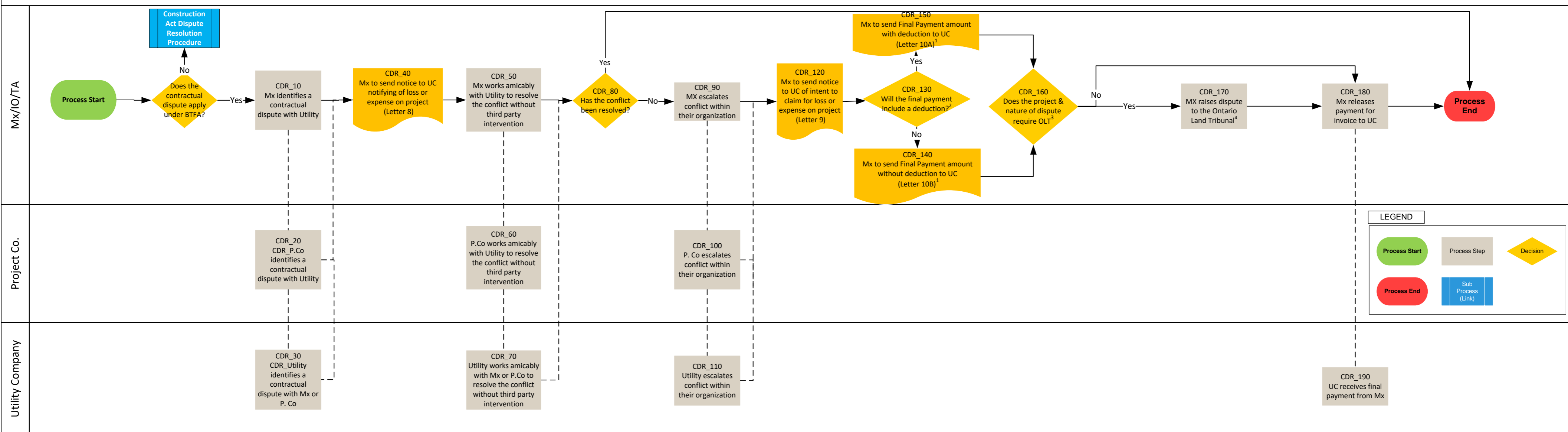


## Contractual Dispute Resolution Procedure



Footnotes

- Please note that the Letter may, in some circumstances, be issued during or after any potential BTFA OLT processes.
- Both BTFA Letter 10A and 10B deal with a payment by Metrolinx for work done under the contract. This is subject, in the case of Letter 10A, to a deduction by Metrolinx of Metrolinx's actual or estimated BTFA compensation claim for delay or other loss arising from the utility's failing to comply with Metrolinx's section 46 BTFA removal notice or a section 50 court order (the "BTFA Claim"). For both Letters, Metrolinx reserves its right to submit a BTFA Claim to OLT under section 69 of BTFA. For any particular dispute, the circumstances will determine when a Letter should be issued, such as: the relative amounts due under the contract vs the BTFA Claim; and relationship with the utility; and the impact on other work with the same utility.
- If resolution is not achieved, the process may include judicial remedies, where applicable.
- As per the Building Transit Faster Act, 2020.

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 FOR: MTO/IO/MX  
 DATE/VER: 07.JUL.2022 - V7.0  
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