

COMMUNITY ENGAGEMENT

Kelly Hagan, Vice President, Community Engagement

Rajesh Khetarpal, Vice President, Community Engagement

EXECUTIVE SUMMARY

Metrolinx's capital subways program will bring new and extended subway lines to communities. **Our purpose is to improve lives through transit** – we are putting hundreds of thousands of people within easy reach of fast, reliable transit, and will add more than 40 kilometres to the Greater Toronto Area's rapid transit network.

We are focused on **helping communities navigate through the disruption** due to construction.

The following presentation demonstrates our **proactive approach to how we anticipate, mitigate and manage issues** through our community engagement efforts.

COMMUNITY ENGAGEMENT SNAPSHOT

Dec 2022 to Feb 2023

174 pop-ups with 6,131 interactions

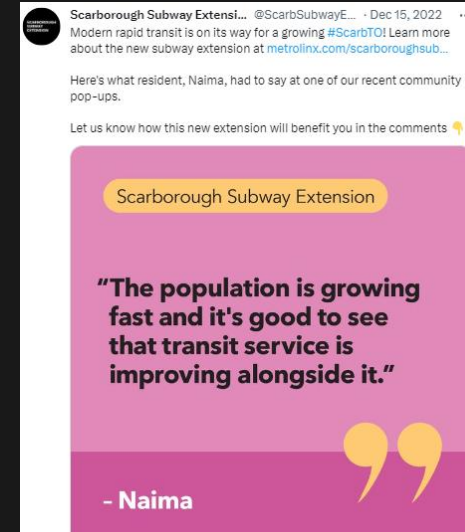
38 canvasses with 6,823 doors knocked and 2,197 interactions

140 stakeholder meetings

987 correspondence

181,498 construction notices

156,171 residents and businesses reached through newsletters



Serve **8.18m+** residents in **19** languages across **50+** municipalities
Work with **630+** elected officials and **1,500+** stakeholder groups

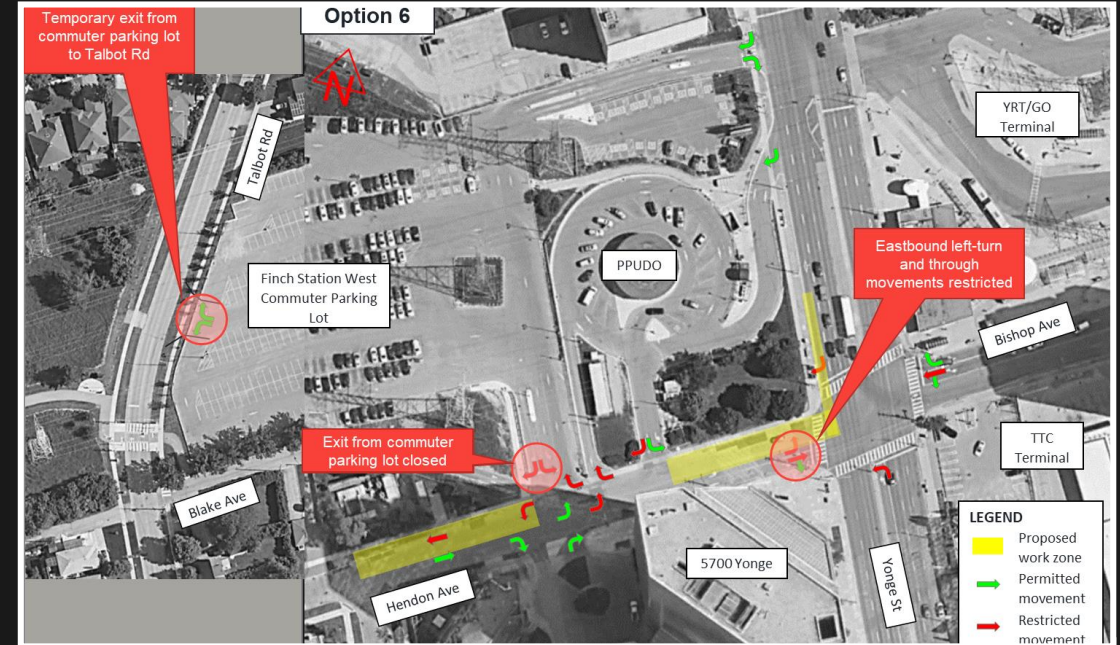


TRAFFIC MANAGEMENT

In preparation for construction and road closures, effective traffic management plans have been introduced to support drivers, TTC users and nearby residents affected by these works.

HAPPENING NOW:

- Proactive project design to minimize noise, vibration and traffic disruption
- Traffic Management Plan developed with the community, City of Toronto and TTC
- Construction Liaison Committee established to meet throughout construction period
- More stakeholder meetings
- Traffic Control Persons onsite
- Ongoing engagement with residents and businesses



➔ **CASE STUDY:** YONGE NORTH SUBWAY EXTENSION FINCH EARLY WORKS CONSTRUCTION

COMMUNITY-FIRST APPROACH

Through proactive outreach and relationship-building with students, staff and families we are ensuring access to information ahead of construction near daycares and schools.

HAPPENING NOW:

- Inform project design and construction to mitigate impacts including hours of work, temporary noise mitigations and maintaining air quality
- Develop safety plans with contractors to ensure sites are safe and community access is not impacted
- In-classroom outreach delivering Transit in Your Community and Operation Lifesaver
- Dedicated Community Engagement team available to answer questions at any time by email or over the phone
- Ongoing presence in the community attending school events/meetings, hosting community walks and regular canvasses in the surrounding community



→ **CASE STUDY:** SCHOOL AND SCHOOL BOARD ENGAGEMENT

