

To: Metrolinx Board of Directors
From: Steve Levene
Chief Operating Officer, Rapid Transit
Date: February 16, 2023
Re: **Operations - Rapid Transit Quarterly Report**

This report provides an update on recent activity and key milestones in the Operations - Rapid Transit division over the past quarter.

Level Crossing Availability Improvements - Engineering and Asset Management

The level crossing availability improvement program started in 2022 to reduce the number of equipment failures and improve mean time to repair is on-going and we are pleased to share the positive results. The average monthly availability of level crossings has improved from 86 per cent in 2021/22 to 92 per cent fiscal year-to-date.

Key improvements implemented include re-calculating gate delays (which provide road users with longer advanced warning to reduce a major impact of gate hits), rolling out of crossing gate guards across the network to reduce repair time after a gate hit, updating of maintenance procedures and procurement of specialised tools and equipment to aid inspections and root cause analyses.

Our next steps include a broader Level Crossing Risk Reduction Strategy, including additional initiatives to improve level crossing availability and public awareness campaigns.

Strike Mitigation

A strike between LiUNA and the Ontario Railway Contractors Association started on December 9, 2022 and lasted until a ratified agreement was reached on December 18, 2022. The Maintenance Delivery team, working closely with the GO Operations team, successfully planned and delivered the strike mitigation plan for the entire duration of the labour dispute. All inspections and testing occurred during the nine-day period in accordance with all associated regulatory standards. The team went above and beyond their normal duties to ensure regular service was maintained safely at all times for the duration of the strike action. This amazing achievement has highlighted the growth of in-house knowledge and experience that the Maintenance Delivery and Engineering & Asset Management teams have already achieved as part of the transformation program underway within the Operations - Rapid Transit division.

Operations Women's Network - Rapid Transit (OWNRT)

In late 2022, Operations - Rapid Transit launched a women's network, known as OWNRT, to support women within the division. Over the past year, the number of women in the division has increased by 60 per cent and women in senior leadership roles has more than tripled. OWNRT is committed to making sure these women are supported in their careers by driving change, fostering allyship and creating a safe and inclusive workplace. The group held their first town hall event in February to gather ideas from its 60 members on events, speakers, and topics, all of which will feed into the planned series of events for 2023.

Respectfully submitted,

Steve Levene
Chief Operating Officer, Rapid Transit