

COMMUNICATIONS & COMMUNITY ENGAGEMENT

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EXECUTIVE SUMMARY

Metrolinx's capital program will bring over eight million people within easy reach of fast, reliable transit in the Greater Golden Horseshoe, an area of 10,097 km².

As we transform the region through the GO Expansion, Subway, and Rapid Transit programs, we are focused on **improving lives through transit** and **helping communities navigate through the disruption** due to construction.

At Metrolinx, we are not just building transit connections. We are building connections with people.

Whether it's enhancing our existing services or constructing transit for the future, our communications and community engagement teams are here to help keep customers and residents informed, every step of the way.

The following presentation demonstrates our **proactive approach to how we anticipate, mitigate and manage issues** through our community engagement efforts.

COMMUNITY ENGAGEMENT SNAPSHOT: JANUARY TO JUNE 2023

554 pop-up information sessions with **24,400+** interactions

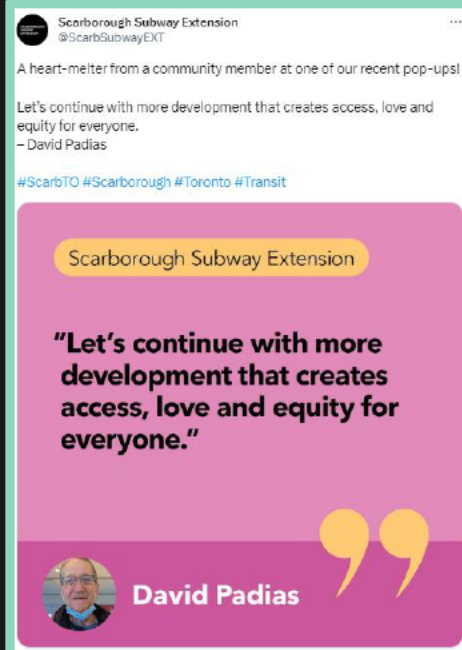
166 canvasses knocking on over **40,000** doors interacting with **9,000+** residents and businesses

480 stakeholder meetings

1,800+ direct emails and phone calls with customer residents

1,399,362 construction notices delivered to the door and through email

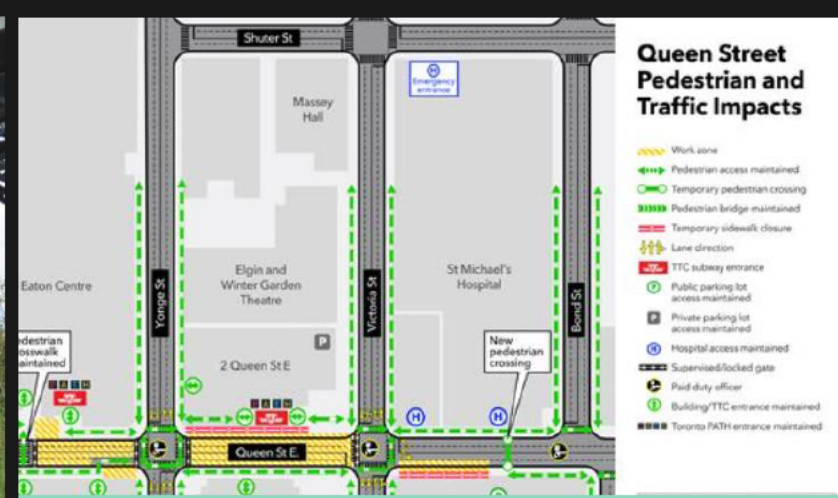
456,029 residents and businesses reached through community newsletters



COMMUNITY-FIRST APPROACH



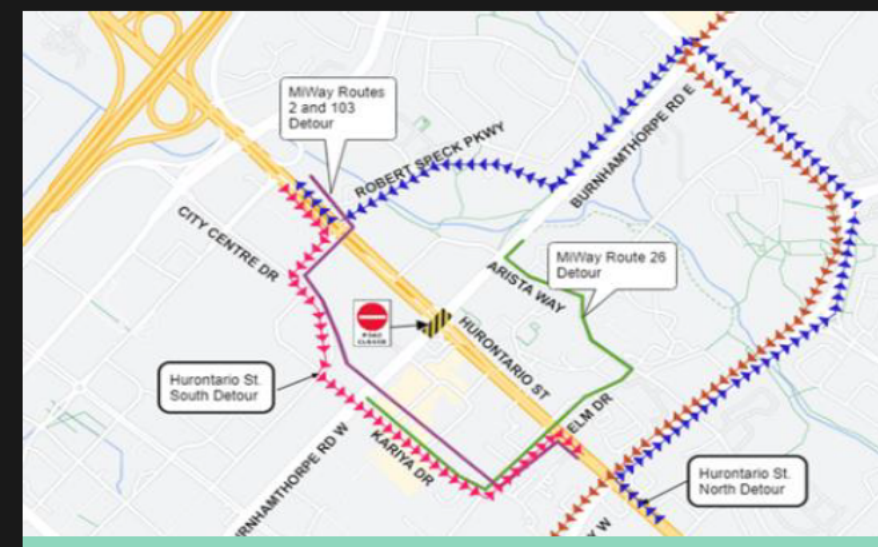
Building in Community Spaces: Don Valley Layover Relocation



Managing Traffic: Queen Street Closure



Minimizing Noise and Vibration: Scarborough Subway Extension Noise Walls



Managing Traffic: Hazel McCallion Line Burnhamthorpe Intersection Closure



Supporting Local Business: Halo Espresso Bar



Reducing Environmental Impacts: Hamilton LRT Chimney Swift

