

T +1.416.202.5900 F +1.416.214.7719 97 Rue Front Ouest, 2[°] étage Toronto, ON M5J 1E6

Info@upexpress.com www.upexpress.com

Sign In, Purchase and view previously purchased ticket using desktop/laptop

Step 1: Click Sign In on top right corner of the screen

			≗ Sign In ⊕ Français 오 Search
UP Pearson ~ Tickets and Fa	ares v Stations v Blog v Abo	ut UP 🗸 Guest Services	Service updates
Miss The T	Traffic, Not Y	our Flight	
٤	Buy Tickets	() Departures &	Schedules
FROM Select a station	TO	TICKET TYPE & QUANTITY Choose a ticket and quantity	✓ Buy Tickets

<u>Step 2: You will be directed to Sign In page, enter your "Email" and "Password"</u> <u>and click on Sign in</u>

	Sign In	
[EMAIL	
	*******@gmail.com	
	PASSWORD	
	····· &	
	Forgot Password?	
	Sign In	
	Registration is easy. Create an Account	



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<u>Step 3: Enter departure and destination stations in the Buy Tickets widget and</u> <u>select Ticket Type and Quantity</u>

Miss The Traffic, N	liss The Traffic, Not Your Flight					
🔀 Buy Tickets			🕓 Departu	res & Scheo	dules	
FROM TO		TICKET TYPE & QUAN	NTITY			
Pearson (Airport) 🔹 📿 Union (I	Downtown) 🗸	Choose a ticket and	quantity	^	Buy Tickets	
		Adult One-Way	— 0	+		
		Senior One-Way	- 0	+		
For You		Family One-Way	— 0	+		
⊐ ,		Adult Return	- 0	+		
Welcome to our brand new website!	July Customer S Survey	Senior Return	- 0	+	n Track ck with 25	

Step 4: Click on "Buy Tickets" button and agree with Terms and Conditions

_	
	Terms and Conditions
FROM	Please note for Adult One-Way: Please note for Adult One-Way Tickets: Valid Adult fare is for Guests between 13-64 years of age. This ticket may be used up to 1 year after purchase. y Tickets
	Agree

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Union
Pearson
Express97 Front Street West, 2nd Floor
Toronto, ON M5J 1E6T +1.416.202.5900
F +1.416.214.7719Step 5: Review the Order Summary and click on "Buy Now" button after

verification

BUY TICKETS PAYMEN						
	T DON	E				
Select Your Tickets					Order Sum	mary
Tickets can be used on any expiry date. Once tickets a this and present it on board tablet.	day, regardi re purchased d the train or	ess of you d you will simply d	ur purchase date, u be emailed an e-tic splay it on your mo	ntil the listed ket. You can print bile device or	Pearson (A (Downtow 1 Adult O Change	inport) to Union nJ ne-Way 12.35 Delete
For discount information of Bookings.	n volume pu	rchases, p	please see Group a	nd Corporate	Subtotal	12.35 \$CAD
from		To.			Total	12.35 \$CAD
Select a station		5	elect a station	•		luy Now
		-	fam.	Subsect		
Ticket Type	Que	ersenge .		Contraction of the		



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<u>Step 6: Enter Credit/Debit information, agree to UPE Terms and Conditions and</u> <u>click on complete your order</u>

BUY TICKETS PAYMENT DONE		
Welcome back, guneet!	Order Summ	ary
Payment Details	Pearson (Airg (Downtown)	port) to Union
	1 Adult One	-Way 12.35
You currently have no saved credit card information. Please add your credit card details below for fast and convenient online UP Express ticket purchases.	Change	Delete
*Indicates required fields	Subtotal	12.35 \$CAD
Your Name as it Appears on the Card *	Total	12.35 \$CAD
Card Number *		
Visa were set and set		
Card Nickname		
Expiration Date *		
Month Year		
CVV*		
Postal or Zip Code *		
□ Save this payment card for a quicker order next time		
PROMO CODE (optional): Apply		
□ lagree to the UP Express Terms and Conditions		
Add More Tickets Complete Your Order		



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<u>Step 7: Purchased tickets will be available under Account-> Manage account-></u> <u>Tickets as well as in the "user's email inbox"</u>

Account Information Tickets Billi				
	ng Into			
3 months 6 months Pa	ist year 2 years			
Active lickets				
No active tickets.				
Skip the line Buy tickets online before you	board - it's fast, easy, and convenient			Buy tickets
Skip the line Buy tickets online before you	board - it's fast, easy, and convenient			Buy tickets
Skip the line Buy tickets online before you	board - it's fast, easy, and convenient			Buy tickets
Skip the line Buy tickets online before you	board - it's fast, easy, and convenient			Buy tickets
Skip the line Buy tickets online before you Order History	board - it's fast, easy, and convenient Purchase Date: Jun 28, 2023, 10:56	Card Used: Mastercard	Total: \$39.50	Buy tickets
Skip the line Buy tickets online before you Order History Order #: UPX4294113-502	board - it's fast, easy, and convenient Purchase Date: Jun 28, 2023, 10:56	Card Used: Mastercard 9079	Total: \$39.50	Buy tickets
Skip the line Buy tickets online before you Order History Order #: UPX4294113-502	board - it's fast, easy, and convenient Purchase Date: Jun 28, 2023, 10:56 Purchase Date: Jun 28, 2023, 10:00	Card Used: Mastercard 9079 Card Used: Mastercard	Total: \$39.50 Total: \$39.50	Buy tickets Dotails ~
Skip the line Buy tickets online before you Order History Order #: UPX4294113-502 Order #: UPX4294063-298	board - it's fast, easy, and convenient Purchase Date: Jun 28, 2023, 10:56 Purchase Date: Jun 28, 2023, 10:00	Card Used: Mastercard 9079 Card Used: Mastercard 9079	Total: \$39.50 Total: \$39.50	Buy tickets Dotails ~
Skip the line Buy tickets online before you Order History Order #: UPX4294113-502 Order #: UPX4294063-298	board - it's fast, easy, and convenient Purchase Date: Jun 28, 2023, 10:56 Purchase Date: Jun 28, 2023, 10:00 Purchase Date: Jun 28, 2023, 03:56	Card Used: Mastercard 9079 Card Used: Mastercard 9079 Card Used: Mastercard	Total: \$39.50 Total: \$39.50 Total: \$3.18	Buy tickets Details ~ Dotails ~
Skip the line Buy tickets online before you Order #: UPX4294113-502 Order #: UPX4294063-298 Order #: UPX4293848-468	board - it's fast, easy, and convenient Purchase Date: Jun 28, 2023, 10:56 Purchase Date: Jun 28, 2023, 10:00 Purchase Date: Jun 28, 2023, 03:56	Card Used: Mastercard 9079 Card Used: Mastercard 9079 Card Used: Mastercard 9079	Total: \$39.50 Total: \$39.50 Total: \$3.18	Buy tickets Details ~ Details ~
Skip the line Buy tickets online before you Order #: UPX4294113-502 Order #: UPX4294063-298 Order #: UPX4293848-468	board - it's fast, easy, and convenient Purchase Date: Jun 28, 2023, 10:56 Purchase Date: Jun 28, 2023, 10:00 Purchase Date: Jun 28, 2023, 03:56 Purchase Date: Line 20, 2023, 20 20	Card Used: Mastercard 9079 Card Used: Mastercard 9079 Card Used: Mastercard 9079	Total: \$39.50 Total: \$39.50 Total: \$3.18	Buy tickets Details ~ Details ~ Details ~



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Confirmation email and pdf attachment

UP Pearson Express		
RECEIPT REÇU		
Thank you, Guneet Kaur We look forward to welcoming you on board.		
Merci, Guneet Kaur Nous nous souhaitons de vous faire la bienvenue à bord.		
ORDER # COMMANDE N°	UPX4293846-684	
PURCHASE DATE DATE D'ACHAT	28/06/2023 03:29 AM EDT	
PAYMENT PAIEMENT	Visa **** **** 9013	\$ 5.30 CAD
# DESCRIPTION	PRICE PRIX	TOTAL
1 Adult One-Way	\$5.30 CAD	\$5.30 CAD
PEARSON WESTON		
	TOTAL	\$5.30 CAD
NOTE: THIS IS NOT YOUR TICKET - PLEASE SEE EMAIL AT LACHMENT(S) PRENEZ NOTE: CECI NEST PAS VOTRE BILLET - VOYEZ LE(S) DOCUMENT(S) CI-JOINT(S)		
() METROLINX		
Advo Advances To add this pass to Wallet, open this email on your iPhone or iPod touch.		
Attachments - Scanned by Gmail ()		



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Sign In, Purchase and view previously purchased ticket using <u>Mobile</u>

Step 1: Click on the three lines (hamburger menu) on top right corner of the phone screen



<u>Step 2: You will be taken to the primary navigation menu, scroll down and click on</u> Sign In

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Stations	
Blog	
About UP	
Guest Services	
Français	(
Search	۹
Sign In	
	PRESTO



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<u>Step 3: You will be directed to Sign In screen. Enter your "Email" and "Password"</u> <u>and click on Sign In</u>

← → metrolinx @= UP	Union Procesa Express
Sign In	
EMAIL	
******@gmail.com	
PASSWORD	_
••••••	Ś
Forgot Password?	
Sign In	
Registration is easy.	
Create an Account	
TERMS AND CONDITIONS	

<u>Step 4: Enter departure and destination stations in the Buy Tickets widget and</u> <u>click on choose a ticket and quantity drop down</u>

UP Pearson Express	ੋ ਤੋਂ
() Service	updates 🔶
∑ Buy Tickets	O Departures & Schedules
FROM	
Pearson (Airport)	~
то	(ÌÌ)
Bloor	~
TICKET TYPE & QUAN	ITITY
Choose a ticket and	quantity 🗸
Buy T	ickets



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Step 5: Select Ticket type and Quantity and click on confirm

< Ticket Type &	Qua	ntit	у
Adult One-Way	_	1	+
Senior One-Way	-	0	+
Family One-Way	—	0	+
Adult Return	_	0	+
Senior Return	_	0	+
Meeter & Greeter Return	_	0	+
Confirm	I		

Step 6: Click on Buy tickets

UP Pearson Express	Ĕ ≡			
() Service updates \rightarrow				
Euy Tickets	O Departures & Schedules			
FROM				
Pearson (Airport)	~			
то	1			
Bloor	~			
TICKET TYPE & QUANTITY				
Adult One-Way (1)	~			
Buy Tickets				



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Step 7: Agree with Terms and Conditions



Step 8: Review the Order Summary and click on "Buy Now" button after verification





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<u>Step 9: Enter Credit/Debit information, agree to UPE Terms and Conditions and</u> <u>click on complete your order</u>

Your Name as it Appears on the
Card Number *
We accept the following payment methods: VISA Acceptor Discover Card Nickname
Expiration Date * Month Year
CVV*
Postal or Zip Code *
I agree to the UP Express Terms and Conditions
I agree to the UP Express Terms and Conditions Add More Tickets
I agree to the UP Express Terms and Conditions Add More Tickets Complete Your Order
I agree to the UP Express Terms and Conditions Add More Tickets Complete Your Order Order Summary
 I agree to the UP Express Terms and Conditions Add More Tickets Complete Your Order Order Summary Pearson (Airport) to Bloor
 I agree to the UP Express Terms and Conditions Add More Tickets Complete Your Order Order Summary Pearson (Airport) to Bloor 1 Adult One-Way 5.65
I agree to the UP Express Terms and Conditions Add More Tickets Complete Your Order Order Summary Pearson (Airport) to Bloor 1 Adult One-Way 5.65 Change Delete
I agree to the UP Express Terms and Conditions Add More Tickets Complete Your Order Order Summary Pearson (Airport) to Bloor 1 Adult One-Way 5.65 Change Delete Subtotal 5.65 \$CAD
I agree to the UP Express Terms and Conditions Add More Tickets Complete Your Order Order Summary Pearson (Airport) to Bloor 1 Adult One-Way 5.65 Change Delete Subtotal 5.65 \$CAD Total
I agree to the UP Express Terms and Conditions Add More Tickets Complete Your Order Order Summary Pearson (Airport) to Bloor 1 Adult One-Way 5.65 Change Delete Subtotal 5.65 \$CAD Total 5.65 \$CAD



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<u>Step 10: Purchased tickets will be available under Account-> Manage account-></u> <u>Tickets as well as in the "user's email inbox"</u>

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rder History	
Order #: UPX4294113-502	~
Purchase Date: Jun 28, 2023, 10:56	Total: \$39.50
Card Used: Mastercard 9079	
Order #:	~
UPX4294063-298	
Purchase Date: Jun 28, 2023, 10:00	Total: \$39.50
Card Used: Mastercard 9079	
Order #: UPX4293848-468	~
Purchase Date: Jun 28, 2023, 03:56	Total: \$3.18
Card Used: Mastercard 9079	

Confirmation email and pdf attachment

RECEIPT REÇU				
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We look forward to welcoming you on board.				
Merci, Guneet Kaur				
Nous souhaitons de vous faire la bienvenue à bord.				
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Adulte Aller simple				
PEARSON ↔ WESTON				
	TOTAL	\$5.30 CAD		
NOTE: THIS IS NOT YOUR TICKET - PLEASE SEE EMAIL ATTACHMENT(S)				
PRENEZ NOTE: ÇECI N'EST PAS VOTRE BILLET - VOYEZ LE(S) DOCUMENT(S) CI-JOINT(S)				
AN METROLINX				
Add to Apple Wallet To add this pass to Wallet, open this email on your iPhone or iPod touch.				
ttachments • Scanned by Gmail ①				
eticket_UPX4293				