



BOARD OF DIRECTORS

AGENDA

Thursday, February 15, 2024

8:00 A.M. - 12:45 P.M.

UNION STATION WEST WING • J. ROBERT S. PRICHARD BOARDROOM 4th Floor • 97 Front Street West • Toronto, Ontario • M5J 1E6

OR

Watch the public session online at <http://www.metrolinx.com>

CLOSED SESSION

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| 1. | Call to Order, Remarks by Chair, and Conflicts 4 minutes (8:00 - 8:04 a.m.) | <i>Don Wright</i> |
| 2. | Safety Briefing 1 minute (8:04 - 8:05 a.m.) | <i>Corporate Secretary's Office</i> |
| 3. | CEO/Board In Camera Session 60 minutes (8:05 - 9:05 a.m.) | <i>Board and CEO</i> |
| 4. | Five Transformations 20 minutes (9:05 - 9:25 a.m.) | <i>Martin Gallagher / Barclay Hancock</i> |
| 5. | OnCorr Progress 20 minutes (9:25 - 9:45 a.m.) | <i>Stephanie Davies / Laura Kutisker- Jacobson</i> |
| 6. | Ontario Line Progress 20 minutes (9:45 - 10:05 a.m.) | <i>Andrew Hope / Richard Ingles</i> |
| 7. | 2024-25 Business Plan 5 minutes (10:05 - 10:10 a.m.) | <i>Jennifer Gray</i> |
| 8. | Business Items 10 minutes (10:10 - 10:20 a.m.) | <i>Various</i> |

BREAK

15 minutes (10:20 - 10:35 a.m.)

PUBLIC SESSION

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| 9. | Call to Order and Land Acknowledgment 1 minute (10:35 - 10:36 a.m.) | <i>Don Wright</i> |
| 10. | Safety Moment 2 minutes (10:36 - 10:38 a.m.) | <i>Martin Gallagher</i> |
| 11. | Chair's Remarks 2 minutes (10:38 - 10:40 a.m.) | <i>Don Wright</i> |
| 12. | CEO's Report 15 minutes (10:40 - 10:55 a.m.) | <i>Phil Verster</i> |
| 13. | Making Possibilities Happen 40 minutes (10:55 - 11:35 a.m.) | |
| 13.1 | Enhancing our Customer Experience 10 minutes (10:55 - 11:05 a.m.) | <i>Martin Gallagher / Mark Childs</i> |
| 13.2 | Making it Easier to Pay and Choose Transit First 10 minutes (11:05 - 11:15 a.m.) | <i>Barclay Hancock / Karla Avis-Birch</i> |
| 13.3 | Progress on GO & UP Capital Projects to Better Connect Communities 10 minutes (11:15 - 11:25 a.m.) | <i>Stephanie Davies</i> |
| 13.4 | Progress on Rapid Transit Projects to Create a Better Network 10 minutes (11:25 - 11:35 a.m.) | <i>Andrew Hope</i> |
| 14. | Fare Enforcement By-law Amendment 5 minutes (11:35 - 11:40 a.m.) | <i>Martin Gallagher</i> |
| 15. | Quarterly Reports 3 minutes (11:40 - 11:43 a.m.) | |
| 15.1 | Payments (PRESTO) | <i>Barclay Hancock</i> |
| 15.2 | Operations - GO & UP | <i>Martin Gallagher</i> |
| 15.3 | Operations - Rapid Transit | <i>Steve Levene</i> |
| 15.4 | Planning | <i>Karla Avis-Birch</i> |
| 15.5 | Capital Projects - Rapid Transit | <i>Andrew Hope</i> |
| 15.6 | Capital Projects - GO & UP | <i>Stephanie Davies</i> |
| 15.7 | Marketing | <i>Mark Childs</i> |

15.8 Communications & Community
Engagement

David Jang

BREAK

8 minutes (11:43 a.m. - 11:51 a.m.)

CLOSED SESSION

16. Consent Items

2 minutes (11:51 - 11:53 a.m.)

Corporate
Secretary

16.1 Approval of November 30, 2023 Minutes

17. Report of Board Standing Committees

32 minutes (11:53 a.m. - 12:25p.m.)

17.1 Executive Committee

4 minutes (11:53 - 11:57 a.m.)

Don Wright

17.2 Audit, Finance & Risk Management
Committee

4 minutes (11:57 a.m. - 12:01 p.m.)

Bryan Davies

17.3 Capital Oversight Committee

4 minutes (12:01 - 12:05 p.m.)

Emily Moore

17.4 Customer Experience Committee

4 minutes (12:05 - 12:09 p.m.)

Luigi Ferrara

17.5 Governance Committee

4 minutes (12:09 - 12:13 p.m.)

Don Wright

17.6 Human Resources & Compensation
Committee

4 minutes (12:13 - 12:17 p.m.)

Reg Pearson

17.7 Payments (PRESTO) Committee

4 minutes (12:17 - 12:21 p.m.)

Paul Tsaparis

17.8 Real Estate Committee

4 minutes (12:21 - 12:25 p.m.)

Robert Poirier

18. Other Business

Don Wright

EXECUTIVE SESSIONS

19. Executive Session

10 minutes (12:25 - 12:35 p.m.)

Board and CEO

20. Executive Session

10 minutes (12:35 - 12:45 p.m.)

Board Only

21. Adjournment

Don Wright