

# UPDATED: Temporary overnight water shutdown

**Expected start date:** Expected as early as April 24, 2025

**Duration:** Work is expected to take place over two weeks up until May 8, 2025

**Hours of work:** Overnight (as early as 9:00 p.m. to 5:30 a.m.)

## What is happening

- To support ongoing construction of the new Ontario Line subway station interchange at Queen Station, crews must relocate the location of existing water service lines, which are currently in conflict with future station infrastructure.
- To complete this work, temporary overnight water shutdowns are required, which will impact neighbouring buildings. Crews will connect with impacted buildings directly regarding scheduled watermain shutoffs.
- Water shutdowns will be completed during overnight shifts to limit impacts to neighboring buildings and tenants.

## What to expect

- Watermain work is expected to start as early **Thursday, April 24, 2025**, and is expected to take up to two weeks to complete, **through May 8, 2025**. Work may not be completed on consecutive nights. The expected hours of work and water outage periods are from **9:00 p.m. to 5:30 a.m.**
- The following addresses are expected to be impacted by the water shutdown:
  - **1 Queen Street West**
  - **2 Queen Street West**
  - **10 Queen Street West**
  - **20 Queen Street West**
  - **176 Yonge Street**
  - **190 Yonge Street**
  - **401 Bay Street**
  - **TTC on north and south of Queen Street**
- Full water service will be restored for daytime usage between work shifts.
- Work will take place within the Ontario Line worksite.
- Area residents and businesses can expect to hear noise from work equipment, specifically hydrovac trucks or drills as required to assess underground utilities and ground conditions. This work requires the use of this machinery for the safety of workers and infrastructure in the area. Crews will take measures to minimize noise impacts wherever possible.
- Work may be postponed, extended or rescheduled due to unforeseen circumstances.
- Learn more about the measures we take to keep communities safe as we build more transit connections: [metrolinx.com/KeepingCommunitiesSafe](https://metrolinx.com/KeepingCommunitiesSafe)

For more information about upcoming station work please see [metrolinx.com/Ontarioline](https://metrolinx.com/Ontarioline) or sign up for the e-newsletter.

### Contact us:

Call us 24/7 at: [416-202-5100](tel:416-202-5100)

Write to us at:

[ontarioline@metrolinx.com](mailto:ontarioline@metrolinx.com)

Find us on X, Facebook, and

Instagram: [@ontarioline](https://www.instagram.com/ontarioline)

Visit the website:

[www.metrolinx.com/ontarioline](https://www.metrolinx.com/ontarioline)

### Visit our community offices:

**770 Queen Street East (near Queen & Broadview)**

General hours:

Mondays, Tuesdays, and Fridays: 9:00 a.m. to 5:00 p.m.

Wednesday: 1:00 p.m. to 6:00 p.m.

Thursday: 10:00 a.m. to 6:00 p.m.

### Thorncliffe Park:

East York Town Centre

45 Overlea Blvd., Toronto, ON M4H 1C3

Unit 153 (across from the Rogers store)

General hours:

Monday - Friday, 9 a.m. - 5 p.m.

Disponible en français sur demande. Si vous êtes intéressé, veuillez envoyer un courriel à [OntarioLine@metrolinx.com](mailto:OntarioLine@metrolinx.com)